



ISLAMABAD ELECTRIC SUPPLY COMPANY LIMITED

No. 10749-83/IESCO/CE(P&E)/

Dated: 07/07/26

Subject: GRIEVANCES REDRESSAL COMMITTEE MEETING TO DECIDE THE GRIEVANCES APPEAL LODGED BY NATIONAL CONSULTING FOR BUSINESS AND MANAGEMENT SOLUTIONS (PVT) LIMITED REGARDING NCB-280 HIRING OF SERVICE PROVIDER FOR PROVISION OF SMS GATEWAY AND INTEGRATION FOR IESCO ADVANCED METERING INFRASTRUCTURE (AMI) PROJECT UNDER ADB COUNTERPART FUNDING" REFERENCE NO "P46778

The Grievance Redressal Committee constituted vide office order No. 21662-71 dated 07.06.2024 and further amended vide Addl: DG (MM) IESCO office order No.2453-60 dated 11.03.2025 comprising of following officers discuss grievance against subjected tender received M/s National Consulting for Business and Management Solutions (Pvt.) Ltd

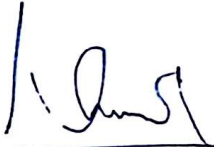
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|--------------------------|----------|
| 1. Chief Engineer (P&E) | Convener |
| 2. Addl: Director (P&PD) | Member |
| 3. Deputy Director (CA) | Member |

The Committee considered the grievance submitted by M/s National Consulting for Business and Management Solutions (Pvt.) Ltd. regarding the requirement of Punjab Revenue Authority (PRA) registration under the subject tender. The Committee noted the clarification provided by the Procuring Agency that the requirement of PRA registration is not applicable for the subject procurement and that a corrigendum clarifying the same will be uploaded on EPADS for the information of all prospective bidders before the opening of bids. Since the issue raised by the aggrieved bidder will be resolved through the issuance of the said corrigendum, the Committee is of the view that no hearing is required in the matter. The grievance is disposed of, subject to the issuance of the corrigendum by the Procuring Agency addressing the bidder's query

The meeting ended with the gesture of good will.


Addl: Director (P&PD)
O/O Chief Engineer (MM)
(Member)


Dy. Director (CA)
O/O Finance Director,
(Member)


Chief Engineer (P&E)
(Convener)

Copy to:

1. Chief Engineer (Development). IESCO Islamabad for information please.
2. Addl. Director (P&PD) IESCO Islamabad.
3. Deputy Director (TSW) IESCO Islamabad
4. Dy. Director (CA) IESCO Islamabad.
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