



Ref No: HQPAA/1811/03/05/PDCT/201

Dated: 05th July, 2026

**TENDER REGARDING THE PROVISION OF AN ERP SYSTEM FOR PAA
SCHOOLS & COLLEGE, GRIEVANCE BY M/S KCOMPUTE PVT LTD**
[DECISION UNDER RULE 48 OF PUBLIC PROCUREMENT RULES 2004]

Reference is invited to a Complaint filed before the Bidders Grievance Redressal Committee [hereinafter 'GRC'] of Pakistan Airports Authority [hereinafter 'PAA'] by **M/s KCompute Pvt. Ltd** [Hereinafter the 'Complainant'], dated 04th July 2026 seeking clarification regarding the discrepancy in the count of features in the subject tender.

2. The GRC has examined the said grievance petition under Rule 48(2) of the Public Procurement Rules, 2004 and a hearing was held on 07 July 2026, which was attended by both the Complainant and the Procuring Agency. It is pertinent to note that the Complainant formally withdrew their complaint vide a letter to the Procuring Agency on 06 July 2026, which was subsequently forwarded to the GRC. However, during the aforesaid hearing, it was disclosed that the withdrawal letter was issued at the behest of the Procuring Agency; despite that, since the same is already on record hence the fate of the grievance stands disposed of being withdrawn.

3. It is also noted that the Complainant vide their grievance was in essence seeking clarifications regarding discrepancies in the tender documents, which should have ideally been addressed to and responded by the Procuring Agency. In light of the same, the GRC directs the Procuring Agency to issue clarifications to the queries of the Complainant. The bidders are at the liberty to withdraw and amend their unopened bids in light of the clarifications so issued, if they so desire. The Procuring Agency is further directed to extend the bid submission deadline to a later date and time to facilitate all bidders.

4. In light of the foregoing, the complaint is disposed of accordingly.

5. This is issued with the consent of GRC.

(ARSLAN GHOUSS)
Deputy Director Contract Management
Member, GRC

To,
M/s KCompute Pvt. Ltd
Through Muhammad Rizwan Badar, CFO

Copy to:

- Dy. DG Airports, HQPAA (President, GRC)
- Sr. Addl. Director Contracts, HQPAA (Member, GRC)
- Admin Officer, PAA Schools & College