



# ISLAMABAD ELECTRIC SUPPLY COMPANY LIMITED

No. 10654-57 /IESCO/CE(P&E)/

Dated: 03-07-2026


Subject: GRIEVANCES REDRESSAL COMMITTEE MEETING TO DECIDE THE GRIEVANCES APPEAL LODGED BY M/S MUKHTAR ENTERPRISES STUDIO FOR ARCHITECTURE REGARDING HIRING OF ARCHITECTURAL FIRMS / CONSULTANTS TO PROVIDE ARCHITECTURAL AND ENGINEERING SERVICES (REF. NO. P52502)

The Grievance Redressal Committee constituted vide office order No. 21662-71 dated 07.06.2024 and further amended vide Addl: DG (MM) IESCO office order No.2453-60 dated 11.03.2025 comprising of following officers held its meeting on 02.07.2026 to discuss grievance against subjected tender received from M/S MUKHTAR ENTERPRISES STUDIO

- |                          |          |
|--------------------------|----------|
| 1. Chief Engineer (P&E)  | Convener |
| 2. Addl: Director (P&PD) | Member   |
| 3. Deputy Director (CA)  | Member   |

The Grievance Redressal Committee noted that the aggrieved bidder, M/s Mukhtar Enterprise, was afforded two separate opportunities to appear before the Committee for personal hearing on different dates through duly issued notices. The Committee observed that sufficient opportunity had been provided to the aggrieved bidder to present its case, but the bidder failed to avail either opportunity. In the absence of the bidder and any supporting arguments or evidence, the Committee found no basis to proceed with the grievance. Accordingly, the Grievance Redressal Committee unanimously decided to reject the grievance due to the bidder's failure to appear before the GRC. The procuring agency may, therefore, proceed further with the procurement process in accordance with the applicable provisions of the PPRA Rules and the bidding documents.

The meeting ended with the gesture of good will.

  
Addl. Director (P&PD)  
O/O Chief Engineer (MM)  
(Member)

  
Dy. Director (CA)  
O/O Finance Director,  
(Member)

  
Chief Engineer (P&E)  
(Convener)

**Copy to:**

1. Chief Engineer (O&M) Distb. IESCO Islamabad for information please.
2. Addl. Director (P&PD) IESCO Islamabad.
3. Dy. Director (CA) IESCO Islamabad.
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