

Date: August 25, 2026

To
Public Procurement Regulatory Authority (PPRA)
Islamabad, Pakistan

Subject: Request for Removal of Mistakenly Submitted Clarification under Grievance Section

Dear Sir,

On behalf of **Arwen Tech (Pvt) Ltd.**, we respectfully submit this request regarding a clarification that was inadvertently placed under the **Grievance Redressal Head** on the PPRA portal.

The submission was related to the tender titled: "**Procurement of MS Exchange Server Subscription Edition (SE) Licenses & User CALs – Tender #03/26-27**" issued by the **Securities & Exchange Commission of Pakistan (SECP)**.

The clarification was intended as a **general query** regarding the tender process. However, due to an oversight, it was uploaded under the grievance category. We kindly request PPRA to **remove this entry from the grievance section** of the site.

We sincerely regret this error and assure you that it was not intended as a grievance against the procuring agency (SECP) or the Authority. This request is made to maintain the accuracy and integrity of the procurement records.

We appreciate your cooperation and understanding in this matter.

Thank you for your kind attention.

Sincerely,



Arwen Tech (Pvt) Ltd.



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