

Queries regarding Bid No. P78547 – Procurement of Consultancy Services for Design, Configuration and Deployment of a Web-Based Project Monitoring and Performance Dashboard for SMEDA Business Plan.

Reply

S#	Category	Query / Clarification Required	Bid Doc Reference	SMEDA Reply - Aug 20, 2026
1	Implementation Timeline (Development vs. Support Period)	Considering the scope and complexity of the assignment, the stipulated seven months may be insufficient. Kindly consider extending the implementation timeline, with priority modules developed and operationalized first and the remaining modules completed within the extended period, at no additional cost beyond the proposed contract price.	Section 7 (TOR), Part 5 – Implementation Timeline, p.77; SCC Clause 14.1, p.111; Appendix B-2 – Time Schedule of Services, p.115	The timeline for implementation and completion of the assignment will not be extended. The bidder has to deploy the resources accordingly.
2	Liquidated Damages vs. Penalty Clause	The RFP provides both a 1% penalty under GCC 16.4 and 0.1% per day LD under SCC 14.1, each capped at 10%. Kindly clarify whether when LD applies and which provision will govern.	GCC Clause 16.4, p.101; SCC Clause 14.1, p.111	Special conditions of the Contract (SCC) are supplement the General Conditions of Contract (GCC). Whenever there is a conflict, the provisions of SCC shall prevail over GCC.
3	Hosting Infrastructure Provision	The ToR does not clarify responsibility for hosting infrastructure. Kindly confirm whether SMEDA will provide the hosting infrastructure or the selected firm must provision and cost it, including server/cloud, domain, and SSL, and specify the required hosting period during and after the contract.	Section 7 (TOR), Part 3.3 – Platform Selection and System Configuration, p.73	SMEDA will host the solution on its own existing server or arrange suitable hosting, in compliance with government policy requiring data to reside on a local server within Pakistan. The proposed technology/platform shall be open-source based. Development and testing phases shall be performed on the bidder's/service provider's server, while the final product shall be hosted on SMEDA's server.

4	Key Experts Documentary Requirements	The RFP specifies qualification and experience requirements for Key Experts. Kindly clarify which documentary evidence is required to substantiate the proposed experts' qualifications and professional experience.	Section 7 (TOR) – Key Experts / Staffing Requirements; relevant GCC/SCC	The form for Technical Expert is part of RFP, the information may be provided, as per the Form. with reference documentary evidence, you may attach copy of Degrees and Experience letters.
5	Client/Project Eligibility Relevant Experience	Kindly clarify whether projects funded by Development agencies but implemented through another organization/consultant will be considered eligible, or whether the bidder must have a direct contractual engagement with the respective Development agency?	Section 2.3 Clients of the Consultant	The “client” should be understood as the agency that directly engages and contracts the firm for the implementation of the assignment, irrespective of the source or channel of funding. In other words, the client is the entity that hires and manages the firm for the assignment. For example, if SMEDA (a Government agency) engages a consulting firm to implement a project funded by FAO (a donor), SMEDA would be considered the client, while FAO would be the funding/donor agency. Accordingly, the firm's relevant experience should be considered as experience with SMEDA as the client, notwithstanding that the project was donor-funded by FAO..