Standard Bidding Document

Managed WAN Connectivity
(Non-Consultancy Services)

National

Single Stage-Two Envelope

November 11, 2026

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PROCUREMENT NOTICE

PROCUREMENT OF NON-CONSULTANCY SERVICES

1. The **FIA IBMS DIRECTORATE (FIA IBMS)** has reserved Funds for the procurement planned for FY **2026-27**. The **FIA IBMS DIRECTORATE (FIA IBMS)** intends to apply part of the proceeds of this Fund to cover eligible payments under the contract for the "**Managed WAN Connectivity**" with the reference of **"P186060"**

2. The **FIA IBMS DIRECTORATE (FIA IBMS)** invites Bids through **EPADS v2.0** from eligible Bidders registered on **EPADS v2.0** for provision of Non-Consultancy Services.

3. **Single Stage-Two Envelope** Procedure of Principal Method of Procurement (i.e. Open Competitive Bidding) will be used by adopting **Quality and Cost Based Selection (QCBS)**Technique for the subject procurement, in line with the Public Procurement Rules, 2026 and any Regulations, and Instructions issued by the Authority (from time to time).

4. All Bids must be accompanied by a Bid Security described in Bid Security Section in Bidding Document in the form of **Pay Order** or Bid Securing Declaration on the prescribed format described.

5. E-Bidding documents, containing detailed terms & conditions, specifications and requirements etc. are available on **e-Pak Acquisition and Disposal System (EPADS)** at **https://epads.gov.pk/opportunities/federal/procurements/186060**.

6. The e-bids, prepared in accordance with the instructions in the e-Bidding documents, must be submitted through **EPADS v2.0** on or before **Thursday, November 26, 2026 10:00 AM**. E-bids will be opened on the same day at **Thursday, November 26, 2026 11:00 AM**. Manual submission of Bids shall not be entertained. Those vendors who have not yet registered on the new version of **EPADS v2.0,** may register themselves on **https://vendors.epads.gov.pk/**. A tutorial to explain the registration process is available at **https://www.youtube.com/watch?v=MNW6T38v7tc**

In terms of Rules 65 of Public Procurement Rules, 2026 Grievance Redressal Committee (GRC) is notified for the subject procurement and notification copy is available on the procuring agency's website and also available on **EPADS v2.0** as well as Authority's website at (**www.ppra.gov.pk**).

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Instructions to Bidders

A. Introduction

1. **Scope of Bids**

1.1. The Procuring Agency (PA), as indicated in the **Bids Data Sheet (BDS)** invites Bids through **EPADS v2.0** for the provision of Non-Consultancy Services as specified in the BDS and **in Section Evaluation Criteria, Specifications & Schedule of Requirements**. The name, identification, and number of items/deliverables are provided in the **BDS**. **Single Stage-Two Envelope** procedure of the open competitive method shall be used. The successful Bidders will be expected to provide the services within the specified period and timeline(s) as stated in the **BDS**.

2. **Source of Funds**

2.1. Source of funds is referred in Clause-1 of Procurement Notice.

3. **Fraud & Corruption**

3.1. As defined under Rule 2(1)(x) of Public Procurement Rules, 2026.

4. **Eligible Bidders**

4.1. A bidder shall be eligible to participate in a procurement process, if it—

4.1.1. possesses the technical competence, financial resources, equipment and other physical facilities, personnel, managerial capability, experience and past performance necessary to complete the procurement contract,

4.1.2. has the legal capacity to enter into a procurement contract;

4.1.3. has not been declared bankrupt or, in the case of company or firm, insolvent or being wound up and its activities or affairs are suspended by a Competent Authority or by the Court of law;

4.1.4. is not under any legal proceedings which may result in bankruptcy or any other situation entailing the total or partial loss of the right to administer and dispose of the property;

4.1.5. has not been convicted by a final judgment of a Court of Law,

4.1.6. is not blacklisted by the procuring agency or cross-debarred by the Authority at the time of the submission of bid;

4.1.7. is not blacklisted or debarred at the time of the submission of bid by an international financial institution, international organizations, or other multilateral development Bank for the period defined by them; and

4.1.8. is not convicted in the case of a company, its owners and beneficial owners, directors or officers of a criminal offence related to-

4.1.8.1. its professional conduct; or

4.1.8.2. a prohibited practice within the period specified in the tender documents and has not, or in the case of a company, its owners and beneficial owners, directors or officers have not, been debarred from a procurement process in Pakistan.

4.2. Except as permitted under the Ordinance, rules and regulations, the procuring agency shall not establish a criterion for eligibility of a bidder that-

4.2.1. discriminates against or among a bidder or against categories of bidders; or

4.2.2. is not required for the performance of the procurement contract; or

4.2.3. is not related to the avoidance of management of legal, reputational or economic risk to the procuring agency unless it is in the national interest to do so, and the criteria is set out in the bidding documents.

5. **Qualification of the Bidder**

5.1. All Bidders shall provide Bid Forms, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary.

B. Bidding Documents

6. **Contents of Standard Bidding Document**

6.1. The Services required, bidding procedure, and terms and conditions of the contract are prescribed in the bidding document. In addition to the Invitation for Bids, the bidding document which should be read in conjunction with any addendum issued in accordance with **ITB 6.1** include:

Section I -Invitation to Bid
Section II Instructions to Bidders (ITB)
Section III Bid Data Sheet (BDS)
Section IV Evaluation Criteria, Specifications, Schedule of Requirements, and Technical Specifications.
Section V Fraud & Corruption
Section VI General Conditions of Contract (GCC)
Section VII Special Conditions of Contract (SCC)
Section VIII Contract Forms

6.2. The Bidder is expected to examine all instructions, requirements, forms, terms and specifications in the bidding documents. Failure to furnish all the information required in the bidding document will be at the Service provider’s risk and may result in the rejection of his bids.

7. **Clarifications**

7.1. Clarifications of the bidding documents may be requested in writing through EPADS v2.0 by any bidder up to three days prior to the deadline for the submission of bids.

The procuring agency shall respond promptly and in writing to any request by a bidder for clarification of the bidding documents and, in any event, no

later than two days prior to the deadline for the submission of bids or proposals.

Responses to requests for clarification shall be communicated simultaneously and in writing to all bidders participating in the procurement proceedings.

No bidder shall be allowed to alter or modify his bid after the bids have been opened however, the procuring agency may seek and accept clarification to the bid that do not change the substance of the bid, through EPADS v2.0.

7.2. Procuring Agency's response will be uploaded on the EPADS v2.0, including a description of the inquiry.

7.3. Should the Procuring Agency deem it necessary to amend the bidding document as a result of a clarification, it shall do so following the procedure under **ITB 8 .**

7.4. If indicated **in the BDS**, the bidder’s designated representative is invited at the bidder’s cost to attend a pre-bid meeting at the place, date and time mentioned **in the BDS**. During this pre-bid meeting, prospective bidder(s) may request clarification(s) regarding the schedule of requirements, the Evaluation Criteria or any other aspects of the bidding document.

7.5. Minutes of the pre-bid meeting, if applicable, including the text of the questions asked by bidders, and the responses given, together with any responses prepared after the meeting will be uploaded on EPADS v2.0. Any modification to the bidding document that may become necessary as a result of the pre-bid meeting shall be made by the Procuring Agency exclusively through the use of an Addendum pursuant to **ITB 8** .

7.6. To assist in the examination, evaluation and comparison of Bids of the Bidders, the Procuring Agency may, ask any Bidder for a clarification of its bid including breakdown of prices, through EPADS v2.0. Any clarification submitted by a bidder that is not in response to a request by the Procuring Agency shall not be considered.
No change in the prices or substance of the bid shall be sought, offered, or

permitted.

The alteration or modification in the bid which in any way affect the following parameters will be considered as a change in the substance of a bid:

7.6.1. evaluation & qualification criteria;

7.6.2. required scope of work or specifications;

7.6.3. all securities requirements;

7.6.4. tax requirements;

7.6.5. terms and conditions of bidding documents; and

7.6.6. change in the ranking of the bidders.

From the time of bid(s) opening to the time of contract award, if any bidder wishes to contact the procuring agency on any matter related to the bid, it should do so in writing or through electronic form that provides record of the content of communication.

8. **Amendment of Bidding documents**

8.1. Before the deadline for submission of bids, the procuring agency for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder or pre-bid meeting may modify the bidding documents by issuing addendum.

8.2. Any addendum issued including the notice of any extension of the deadline shall be part of the bidding document pursuant to **ITB 8 .1** shall be uploaded on EPADS v2.0 as well as Authority's website. The procuring agency shall promptly publish the addendum at the procuring agency's website indicated in the **BDS**:

Provided that the bidder who had either already submitted his bid, shall have the right to withdraw his already submitted bid and submit the revised bid, prior to the original or extended bid submission deadline.

8.3. To give prospective bidders reasonable time in which to take an addendum/corrigendum into account in preparing their bids, the Procuring

Agency may, at its discretion, extend the deadline for the submission of bids after record reason in writing:

Provided that the Procuring Agency shall extend the deadline for submission of bids, if such an addendum is issued within last three (03) days of the bid submission deadline.

C. Preparation of Bids

9. Documents Constituting the Bids

9.1. The bids prepared by the bidders shall constitute the following components: -

9.1.1. Forms of bid and Bid Prices completed in accordance with ITB 10 and 11;

9.1.2. Documentary evidence established in accordance with ITB 8 that services to be provided by the bidder are eligible services, and conform to the bidding documents;

9.1.3. Documentary evidence established in accordance with ITB 9 that the bidder is eligible and/or qualified for the subject bidding process;

9.1.4. Documentary evidence established in accordance with ITB 9.3 that the bidder has been authorized to provide the services;

9.1.5. Bid security or Bids Securing Declaration furnished in accordance with ITB 14; and

9.1.6. Any other document required in the BDS.

10. **Documents Establishing Eligibility of the Services and Conformity to bidding documents**

10.1. To establish the conformity of the Non-Consulting Services to the Bidding document, the bidder shall furnish as part of its bid the documentary evidence that services provided conform to the requirements.

10.2. Standards for the provision of the Non-Consulting Services are intended to be descriptive only and not restrictive.

11. **Documents Establishing Eligibility and Qualification of the Bidder**

11.1. Pursuant to ITB 8, the bidder shall furnish, as part of itsbid, all those documents establishing the bidder's eligibility to participate in the bidding process and/or its qualification to perform the contract if its bid is accepted.

11.2. The documentary evidence of the bidder's eligibility to bids shall establish to the satisfaction of the procuring agency that the bidder, at the time of submission of its bid, is from an eligible country.

11.3. The documentary evidence of the bidder's qualifications to perform the contract if its bid is accepted shall establish to the satisfaction of procuring agency that:

11.3.1. the bidder has the financial, technical, provisions of services and supply/production capability necessary to perform the Contract, meets the qualification criteria specified in BDS.

11.3.2. that the bidder meets the qualification criteria listed in the Bids Data Sheet.

12. **Form of Bid**

12.1. **The bidder shall fill the Form of Bid furnished in the bidding documents. The Bid Forms must be completed without any alterations to its format and no substitute shall be accepted.**

13. **Bids Prices**

13.1. The Bids Prices quoted by the bidder in the Forms of Bid and in the price schedule shall conform to the requirements specified or exclusively mentioned hereafter in the bidding document.

13.2. All items in the Schedule of Requirements must be listed and priced separately in the Price Schedules. If a Price Schedule shows items listed but not priced and neither explicitly mentioned, their prices shall be construed

to be included in the prices of other items.

13.3. The Bid price to be quoted in the Forms of Bid in accordance with ITB 10 shall be the total price of the bid, excluding any discounts offered.

13.4. The bidder shall indicate on the appropriate Price Schedule, the unit prices (where applicable) and total bid price of the services, it proposes to provide under the contract.

13.5. Prices quoted by the bidder shall be fixed during the currency of the contract and not subject to variation on any account. A bid submitted with an adjustable price will be treated as non-responsive and shall be rejected pursuant to ITB 28, unless otherwise price adjustment is permissible under Conditions of the Contract.

14. **Price Adjustment**

14.1. Price adjustment shall not be applicable on the contract with less then 12 months period.

14.2. Procuring agency may increase the remuneration of the human resources involved in non-consultancy services upto maximum 15% on annual basis.

14.3. **Procuring agency shall incorporate the provisions to allow wage rate in compliance with Federal Government's minimum wage notification, subject to the condition that clause 11.2 shall not be applicable in that case.**

15. **Bids Currencies**

15.1. Prices shall be quoted in Pakistani Rupees unless otherwise specified in the BDS.

16. **Bid Validity Period**

16.1. Bid(s) shall remain valid for the period specified in the BDS after the bid submission deadline prescribed by the Procuring Agency. A Bid valid for a shorter period shall be rejected by the Procuring Agency as non-responsive.

17. **Bid Security or Bid Securing Declaration**

17.1. Unless otherwise specified in the BDS, the bidder shall furnish as part of its bid, in the amount and currency specified in the BDS or Bid Securing Declaration on the format provided in Form 9 The scanned copy of the Bids Security shall be uploaded in the EPADS v2.0 while submitting bid, whereas the original forms of Bid Security shall be submitted to the procuring agency before the bid submission deadline. The bidder who failed to submit the original bid security before the submission deadline shall be disqualified straightaway.

17.2. The Bid Security or Bid Securing Declaration is required to protect the Procuring Agency against the risk of Bidder’s conduct which would warrant the security’s forfeiture, pursuant to ITB 14.5

17.3. The Bid Security shall be payable promptly upon written demand by the Procuring Agency in case any of the conditions listed in 14.5 are invoked.

17.4. Unsuccessful Bidders’ Bid Security will be discharged or returned as promptly as possible after the award of contract, however in no case later than thirty (30) days after the expiration of the period of Bid Validity prescribed by the Procuring Agency pursuant to ITB 13. The Procuring Agency shall make no claim to the amount of the Bid Security, and shall promptly return the Bid Security document, whichever of the following that occurs earliest:

17.4.1. the expiry of the Bid Security;

17.4.2. the entry into force of a procurement contract and the provision of a Performance Guarantee, for the performance of the contract if such a guarantee, is required by the bidding document;

17.4.3. the rejection by the Procuring Agency of all Bids;

17.4.4. the withdrawal of the Bid prior to the deadline for the submission of bids, unless the bidding document stipulate that no such withdrawal is permitted.

17.5. The Bid Security may be forfeited or the Bid Securing Declaration executed:

17.5.1. if a bidder:

17.5.1.1. withdraws its bid during the period of bid validity as specified by the Procuring Agency, and referred by the bidder in the Forms of Bid, except as provided for in the ITBs; or

17.5.1.2. does not accept the correction of errors pursuant to ITB 23; or

17.5.2. in the case of a successful bidder fails:

17.5.2.1. **to sign the contract in accordance with ITB 32; or**

17.5.2.2. **to furnish Performance Guarantee in accordance with ITB 33.**

17.6. **The bid security shall be valid for a period specified in BDS. Bids with shorter bid security validity period shall be rejected straight away.**

18. **Alternative Bids by Bidders**

18.1. Alternatives will not be considered, unless specifically allowed for in the BDS.

18.2. When alternative times for completion are explicitly invited, a statement to that effect will be included in the BDS and the method of evaluating different time schedules will be described in Section V, Evaluation and Qualification Criteria.

19. **Withdrawal, Substitution, and Modification of Bids**

19.1. Before Bids submission deadline, any bidder may withdraw, substitute, or modify his bid after it has been submitted.

20. **Format and Signing of Bids**

20.1. The bidder shall prepare and submit his bid with due diligence after carefully reading all the terms and conditions before submission through EPADS v2.0.

D. Submission of Bids

21. **Submission of Bids through EPADS v2.0 before Dead deadline**

21.1. The Technical and Financial Bids as the case may be, shall be submitted in the due portion of the EPADS v2.0, before bid submission deadline. The bid submission option shall be automatically disabled once the deadline is over.

21.2. The Procuring Agency may, under exceptional circumstances and at its discretion, extend the deadline for the submission of bids by amending the Bidding Documents in accordance with ITB 8. In such a case, all rights and obligations of the Procuring Agency and the Bidders that were previously subject to the original deadline shall thereafter be subject to the revised deadline.

E. Opening and Evaluation of Bids

22. **Opening & Evaluation of Bids by the Procurement Cell**

22.1. As per Rule 10 of Public Procurement Rules, 2026
(PA to establish a Procurement Cell which shall carryout procurements a per Rule 10 of Public Procurement Rules, 2026)

23. **Opening & Evaluation of Bids by the Bid Evaluation Committee**

23.1. As per Rule 11 of Public Procurement Rules, 2026
(PA to constitute odd number Bid Evaluation Committee for the purpose of bid opening and evaluation of all procurements with an estimated value up to two billion rupees)

24. **Third Party Validation**

24.1. **In compliance with Rule 12** of Public Procurement Rules, 2026, the third-party validation committee or firm shall validate all procurements above five hundred million and up to two 2 billion rupees. The third-party validation shall be conducted at specifications, bidding documents preparation, technical (if any) & final evaluation stages.

25. **External Bid Evaluation Committee**

25.1. **As per Rule 13 of Public Procurement Rules, 2026,** procurements with an estimated value above two billion rupees shall be opened and evaluated by the Procuring Agency's notified External Bid Evaluation Committee.

26. **Opening of Bids**

26.1. The Procuring Agency will open all bids through EPADS, in the presence of bidders' or their representatives who choose to attend, and other parties with a legitimate interest in the bid proceedings at the place, on the date and at the time, specified in the **BDS**. The Bidders' representatives present shall sign attendance sheet as proof of their attendance.

26.2. The bids shall be opened one at a time, and the following read out and recorded: (a) the name of the bidder; (b) the presence of a bid security, if required; and (c) any other details as the procuring agency may consider appropriate.

26.3. No bid will be rejected at the time of bid opening except for bids whose bid security has not been provided to the procuring agency before submission deadline**.**

26.4. The procuring agency shall prepare minutes of the bid opening. The record of the bid opening shall include, as a minimum: the name of the bidder and the bid price, if applicable.

27. **Confidentiality**

27.1. Information relating to the examination, clarification, evaluation and comparison of bids and recommendation of contract award shall not be disclosed to bidders or any other person(s) not officially concerned with such process, until the time of the announcement of the respective evaluation report.

27.2. Any effort by a bidder to influence the procuring agency processing of bids or award decision may result in the rejection of his bid.

28. **Preliminary Examination of Bids**

28.1. Prior to the detailed evaluation of bids, the procuring agency will determine whether each bid:

28.1.1. meets the eligibility criteria defined in **ITB 3**;

28.1.2. has been prepared as per the format and contents defined by the procuring agency in the bidding document;

28.1.3. is accompanied by the required securities; and

28.1.4. is substantially responsive to the requirements of the bidding document.

28.2. The procuring agency will confirm that the documents and information specified under **ITB 7,8 and 9** have been provided in the bids. If any of these documents or information is missing, or is not provided in accordance with the Instructions to Bidders, the bid shall be rejected.

28.3. If a bid is not substantially responsive, it will be rejected by the procuring agency and may not subsequently be evaluated for complete technical responsiveness.

29. **Examination of Terms and Conditions, Technical Evaluation**

29.1. The procuring agency shall evaluate the technical aspects of the bids submitted in accordance with **ITB 21,** to confirm that all requirements specified in **Section V – Evaluation Criteria, Technical Specifications and Schedule of Requirements**,prescribed inthe bidding document have

been met without material deviation or reservation.

29.2. If after the examination of the terms and conditions and the technical evaluation, the procuring agency determines that the bid is not substantially responsive in accordance with **ITB 21,** it shall reject the bids.

30. **Correction of Errors**

30.1. Bids determined to be substantially responsive will be checked for any arithmetic errors. Errors will be corrected as follows: -

30.1.1. if there is a discrepancy between unit prices and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected, unless in the opinion of the procuring agency there is an obvious misplacement of the decimal point in the unit price, in which the total price as quoted shall govern and the unit price shall be corrected;

30.1.2. if there is an error in a total corresponding to the addition or subtraction of sub-totals, the sub-totals shall prevail and the total shall be corrected; and

30.1.3. where there is a discrepancy between the amounts in figures and in words, the amount in words will govern.

30.1.4. Where there is discrepancy between grand total of price schedule and amount mentioned on the Forms of bid, the amount referred in Price Schedule shall be treated as correct subject to elimination of other errors.

30.2. The amount stated in the bid will be adjusted by the procuring agency in accordance with the above procedure for the correction of errors and, with the concurrence of the bidder that shall be considered as binding upon the bidder. If the Bidder does not accept the corrected amount, his bid will then be rejected, and the Bid Security may be forfeited or the Bid Securing Declaration may be executed in accordance with **ITB 14.**

31. **Conversion to Single Currency**

31.1. As per Rule 42(2) of Public Procurement Rules, 2026.

32. **Evaluation of Bids**

32.1. The procuring agency shall evaluate bids in accordance with Rule 42 of Public Procurement Rules, 2026 and compare only those bids determined to be substantially responsive, pursuant to **ITB 21.**

32.2. In evaluating the Technical Bids of each Bidder, the Procuring Agency shall apply the evaluation criteria and methodologies specified in the **Bid Data Sheet (BDS)** and in accordance with the Statement of Requirements and Technical Specifications. No other evaluation criteria or methodologies shall be permitted.

32.3. **In case of tie of bids, the bidders shall be provided an opportunity to offer their best and final monetary offer through EPADS. However, in no case the rates shall be higher than the original financial bids.**

32.4. The Procuring agency/Employer's evaluation of a bid will take into account:

32.4.1. the bid price, excluding provisional sums and the provision, if any, for contingencies in the summary bill of quantities, but including day work items, where priced competitively;

32.4.2. price adjustment for correction of arithmetic errors in accordance with **ITB 30;**

32.5. converting the amount resulting from applying (a) and (b) above, if relevant, to a single currency in accordance with **ITB 31**;

32.6. The estimated effect of the price adjustment provisions of the Conditions of Contract, applied over the period of execution of the Contract, shall not be taken into account in bid evaluation.

32.7. If these bidding documents allow bidders to quote separate prices for different lots, and the award to a successful bidder of multiple lots, the methodology of evaluation to determine the lowest evaluated lot combinations in the Form of Bid, is specified in the **BDS.**

33. **Determination of Most Advantageous Bids**

33.1. Selection technique will be adopted for determining the Successful Bid in accordance with the criteria referred in the **BDS** or prescribed in the separate section titled as Evaluation Criteria.

34. **Abnormally Low Financial Bids**

34.1. Subject to sub-rule (2), a procuring agency may, in the procurement of goods, works and services, reject a bid if it has determined that the price, in combination with other constituent elements of the bid, is abnormally low in relation to the subject matter of the procurement such that it raises material concerns on the part of the procuring agency as to the ability of the bidder to perform the procurement contract satisfactorily for the offered price.

34.2. A procuring agency shall not reject a bid as abnormally low under sub-rule (1) unless the procuring agency—

34.2.1. requested through EPADS from the bidder a written clarification of bid, including a detailed price analysis of its bid price in relation to the subject matter of the procurement contract, scope, methodology, schedule, allocation of risks and responsibilities and any other requirements of the bidding documents; and

34.2.2. having taken into account the information provided by the bidder in response to a request under clause (a) and the information included in the bid, the procuring agency determines that the bidder has failed to demonstrate its ability to perform the procurement contract satisfactorily against the offered price.

34.3. The procuring agency shall promptly communicate to the bidder concerned its decision to reject the bid, including the reasons for the decision. The procuring agency may reinitiate the bidding process after communication of such decision.

34.4. Every abnormally low bid shall be investigated in order to determine the reason for submitting the bid including whether the bid was submitted in order to remove other bidders from competition.

34.5. In case it is established after investigation that the bidder submitted an abnormally low bid to remove other bidders from competition or to frustrate the bidding process, the procuring agency may blacklist the bidder in accordance with Rule 25(1)(d).

35. **Rejection of Bids**

35.1. As per Rule 45 of Public Procurement Rules, 2026

36. **Cancellation of procurement**

36.1. As per Rule 46 of Public Procurement Rules, 2026

37. **Single Responsive Bid**

37.1. The procuring agency may consider single responsive subject to underlying conditions of Rule 50 of Public Procurement Rules, 2026.

38. **Alternate Dispute Resolution (ADR)**

38.1. As per Rule 66 of Public Procurement Rules, 2026

39. **Arbitration Clause**

39.1. (Appointing Authority for the Arbitrator shall be Chief justice of Honorable Islamabad High Court OR Managing Director (PPRA) OR Secretary (Ministry of Law & Justice),

40. **Fee of the Arbitrator**

40.1. The fee shall be specified in PKR as detrmined by the Appointing Authority and shall be shared equally by each party.

41. **Socio-economic development**

41.1. As per Rule 63 of Public Procurement Rules, 2026, PA to encourage the inclusiveness of small and medium enterprises, and marginalized groups by according preferences in line with the notified policies of the Federal Government

42. **Environmental objectives**

42.1. As per Rule 64 of Public Procurement Rules, 2026, The procuring agency may seek to procure services with a reduced environmental impact throughout their life cycle when compared to services with the same primary function that may otherwise be procured.

F. Award of Contract

43. **Appointment of Contract Manager**

43.1. The procuring agency shall designate a Contract Manager for each procurement or class of procurement who shall manage the contract as per Rule 58 & 59 of Public Procurement Rules, 2026.

44. **Criteria of Award**

44.1. The procuring agency will award the Contract to the bidder whose bid has been determined to be substantially responsive to the bidding document and who has been declared as Successful Bid .

45. **Procuring Agency’s Right to reject All Bids**

45.1. The procuring agency reserves the right to reject all the Bids and to annul the procurement process at any time prior to acceptance of the bid(s), without thereby incurring any liability to the affected bidder(s).

45.2. Notice of the rejection of all bids shall be given promptly to all bidders that have submitted the bids. The procuring agency shall upon request communicate to any bidder the grounds for the rejection of his bid, but is not required to justify those grounds.

46. **Procuring Agency’s Right to Vary Quantities at the Time of Award**

46.1. The procuring agency reserves the right, at the time of contract award, to increase or decrease not more than 15% of the original scope of related services originally specified in the Schedule of Requirements, provided that such variation does not exceed the percentage indicated in

the **Bid Data Sheet (BDS)**. This adjustment shall be made without any change in the unit price or other terms and conditions of the Bids and Bidding Documents.

47. **Notification of Award**

47.1. Prior to the award of contract, the procuring agency shall issue a Final Evaluation Report giving justification for acceptance or rejection of the bids.

47.2. Bidder whose bid has been accepted, will be notified for the award by the Procuring Agency prior to expiration of the Bid Validity period through EPADS. The Letter of Award will state the sum that the procuring agency will pay the successful bidder in consideration for the execution of the scope of works as prescribed by the Contract (hereinafter and in the Contract called the "Contract Price).

47.3. The notification of award will constitute the formation of the Contract, subject to the condition that bidder furnish the Performance Guarantee in accordance with **ITB 33** and signing of the contract in accordance with **ITB 32.**

48. **Signing of Contract**

48.1. Promptly after notification of award, Procuring Agency shall send the successful bidder the draft agreement, incorporating all terms and conditions as agreed by the parties to the contract. The successful bidder and the procuring agency shall sign the contract.

49. **Performance Guarantee**

49.1. After the receipt of the Letter of Award, the successful bidder, within the specified time, shall deliver to the Procuring Agency a Performance Guarantee in the amount and in the form stipulated in the **BDS and SCC**, denominated in the type and proportions of currencies in the Letter of Acceptance and in accordance with the Conditions of Contract.

49.2. Failure of the successful bidder to comply with the requirement of **ITB 33.1** shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security, in which event the procuring agency may

make the award to the next ranked bidder or call for new bids.

50. **Advance Payment**

50.1. The Procuring Agency will provide an Advance Payment as stipulated in the Conditions of Contract, subject to a maximum amount, as stated in the **BDS**. The Advance Payment request shall be accompanied by an Advance Payment Guarantee in the form provided in Contract Forms.

51. **Arbitration**

51.1. The Arbitrator shall be appointed by mutual consent of the both parties as per the provisions specified in the **SCC**.

52. **Corrupt & Fraudulent Practices**

52.1. Procuring Agencies (including beneficiaries of Government funded projects and procurement) as well as Bidders/Contractors under Government financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts, and will avoid to engage in any corrupt and fraudulent practices.

G. Grievance Redressal & Complaint Review Mechanism

53. **Constitution of Grievance Redressal**

53.1. The Principal Accounting Officer or head of procuring agency or any authorized officer shall constitute a committee comprising of odd number of members completely outside the procuring agency from any other procuring agency or from the pool of experts maintained by the Authority and accessible through EPADS with necessary powers and authorizations, to address the complaints of bidders or parties that may occur prior to the entry into force of the procurement contract.

53.2. Any party may file a written complaint, two days prior to the proposal submission deadline, against the eligibility parameters, evaluation criteria or

any other terms and conditions described in the bidding documents, if found contrary to the provisions of the procurement regulatory framework, and the same shall be addressed by the GRC.

53.3. Any bidder or party feeling aggrieved by any act of the procuring agency after the submission of bid, may lodge a written complaint concerning his grievances within seven days of announcement of the technical evaluation report and five days after issuance of final evaluation report.

53.4. In case, the complaint is filed against the technical or final evaluation report, the GRC may suspend the procurement proceedings till the decision.

53.5. In case, the complaint is filed after the issuance of the final evaluation report, the complainant may not raise any objection on technical evaluation of the report:Provided that the complainant may raise the objection on any part of the final evaluation report in case where single stage-single envelope bidding procedure is adopted.

53.6. The GRC shall investigate and decide upon the complaint within ten days of its receipt.

53.7. Any bidder or party not satisfied with the decision of the GRC or if GRC fails to decide within ten days under sub-rule 6, may file an appeal before the Appellate Committee of the Authority, comprising odd number of members including an external member within ten days of communication of decision subject to depositing the prescribed fee and in accordance with the procedure determined by the Authority. The Appellate Committee of the Authority shall decide the appeal within 45 days from the receipt of the appeal. The Appellate Committee may suspend the process of award of contract to such period as deemed appropriate during the pendency of appeal. The decision of the Appellate Committee of the Authority shall be considered as final.

H. Blacklisting/ Debarment

55. **Procedure for Blacklisting/Debarment**

55.1. The procuring agency may initiate blacklisting proceedings against contractor/supplier in accordance with Rule-25 of the Public Procurement Rules, 2026 , Mechanism for Blacklisting, Debarment Regulations, 2026 and “procedure for filling and disposal of review petition under rule-25(6) of Public Procurement Rules, 2026.

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Bid Data Sheet

Bids Data Sheet (BDS)

The following specific data for the procurement of Goods to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

BDS Clause Number
ITB Number
Amendments of, and Supplements to, Clauses in the Instruction to Bidders

A. Introduction

BDS Clause Number 1
ITB Number 1.1

Name of Procuring Agency: **FIA IBMS DIRECTORATE (FIA IBMS)**

The subject of procurement is: **Managed WAN Connectivity**

Expected commencement date: **Tuesday, December 15, 2026**

BDS Clause Number 2
ITB Number 2.1

Financial year for the operations of the Procuring Agency: **2026-27**

Name and identification number of the Contract: **P186060**

BDS Clause Number 3
ITB Number 4.6

JV/Consortium or Association Allowed: **No**
Number of JV/Consortium Members: **Nil**

B. Bidding Documents

BDS Clause Number 4
ITB Number 7.1

The Bidders may seek clarifications through **EPADS v2.0**: Clarification Date: Monday, November 23, 2026
Pre-Bid Meeting: Thursday, November 19, 2026 11:00 AM

Venue: FIA HQ,IBMS DIRECTORATE G-9/4 ISLAMABAD

BDS Clause Number 5
ITB Number 8.1

Any addendum, in case issued, shall be published on **FIA IBMS DIRECTORATE (FIA IBMS)** website and on **EPADS v2.0**.

BDS Clause Number 6
ITB Number9.1

List of documents required along with the bid: **No**

BDS Clause Number 7
ITB Number 11.1

The qualification criteria to establish the supply / production capability of the bidder.

see Eligibility Criteria

BDS Clause Number 8
ITB Number 7.6

Services and Their related documents:
See section Required Services and Scope of Work

BDS Clause Number 9
ITB Number 13.1 & 13.2

Price schedule will be provided according to the format defined and acquired.
see section price schedule.

BDS Clause Number 10
ITB Number 7.6.2

Specifications:

see section of specifications.

C. Preparation of Bids

BDS Clause Number 11
ITB Number 13.5

The price shall be **Fixed**.

BDS Clause Number 12
ITB Number 15.1

Currency of the Bids shall be : **PKR**

BDS Clause Number 13
ITB Number 16.1

The Bids/Bid Validity period shall be: **90 Days**

BDS Clause Number 14
ITB Number 17.1

The amount of Bid Security shall be as defined in Bid Security Section for items and lots given in **BDS 6**
Instrument of Bid Security Shall be in the Name of : **FIA IBMS DIRECTORATE**
The Bid Security shall be in the form of: **Pay Order**

BDS Clause Number 15
ITB Number 17.3

The Bids security shall be valid for twenty-eight (28) days beyond the expiry of the Bids validity period specified in the bidding documents, for example the bid validity is 180 days so the bid security shall be valid for 180+28 = 208 days.

BDS Clause Number 16
ITB Number 18.1

Alternative Bids to the requirements of the bidding documents will not be permitted.

D. Submission of Bids

BDS Clause Number 17
ITB Number 21.1

Bid shall be submitted online on **EPADS v2.0** whereas hard copy of the bid security should be submitted to the following;

FIA HQ, G-9/4 ISLAMABAD

Bids that are not submitted on EPADS v2.0 shall be disqualified.

The deadline for Bids submission is: **Thursday, November 26, 2026 10:00 AM**

E. Opening and Evaluation of Bids

BDS Clause Number 18
ITB Number 26.1

The Bids opening shall take place on **EPADS v2.0**.

Day *:* ***Thursday***

Date: ***Thursday, November 26, 2026***

Time *:* ***11:00 AM***

BDS Clause Number 19
ITB Number 32.1

Selection technique adopted will be: **Quality and Cost Based Selection (QCBS)**
see Evaluation Criteria

F. Award of Contract

BDS Clause Number 20
ITB Number 49.1

The Performance guarantee shall: **10.00%**.

The Performance Guarantee shall be acceptable in the form of: **Pay Order, Bank Guarantee**

BDS Clause Number 21
ITB Number 51.1

Arbitrator shall be appointed by mutual consent of the both parties.

G. Review of Procurement Decisions

BDS Clause Number 22
ITB Number 53.1

Grievence against this procurement shall be submitted online on **EPADS v2.0**.

Eligibility Criteria

All Active Taxpayers shall be eligible to participate in the procurement process, unless expressly excluded or otherwise restricted under the Eligibility Criteria specified by the Procuring Agency.

Required Registration
FBR (NTN) FBR (GSTN)

Eligibility Criteria	Document
Eligibility and Mandatory Qualification Requirements The bidder shall fulfil the following eligibility and mandatory qualification requirements: 1. Legal and Tax Registration: Be a legally registered/incorporated entity in Pakistan, possessing a valid National Tax Number (NTN), applicable Sales Tax Registration and Active Taxpayer status, wherever required.	Yes

Evaluation Criteria

Quality and Cost Based Selection (QCBS)

Weightage

Technical Evaluation %	Financial Evaluation %
70	30

Technical Marks	100
Passing Marks	**70**
Technical Evaluation Criteria(Minimum qualifying score: 70/100, after passing all mandatory requirements)	
Years since establishment >10 years = 0; 15 years = 2.5 ,more than 20+ years = 5 (Qualitative)(Doc Required)	5
Support Offices Office in (Islamabad, Gilgit, Faisalabad,Sialkot,Multan,DG Khan,RY Khan,Bahawalpur,Lahore,Narowal, Hyderabad,Karachi,Sukkur,Gawadar,Chamman,Quetta, Peshawar) Out of which 100% support offices as per above locations= 15 Less than 70% to 99% = 10 Less than 40% = 5 Less than 30% = 0 (Qualitative)(Doc Required)	15
Similar nationwide projects 5+ completed similar projects of at least 40 sites = 5; 1–4 projects = 2.5; No Project = 0. (Qualitative)(Doc Required)	5
Financial strength Annual turnover at least PKR 30 billion = 5; below PKR 30 billion = 2.5 (Qualitative)(Doc Required)	5

Bidder’s Own long Hall Infrastructure across Pakistan Bidder Providing proof of Own Long Hall Infrastructure across Pakistan More than 40% of Annexure A sites = 5 39%–20% = 2.5 below 20% will be considered as non-responsive (Qualitative)(Doc Required)	5
Training of Human Resources Five Persons Training along with Free Vouchers =5 Five Persons Training =2.5 Training is Mandatory (Qualitative)(Doc Required)	5
Primary fiber coverage for MPLS/P2P Connectivity More than 50% of Annexure A sites = 20 49%–40% = 10 below 40% will be considered as non-responsive (Qualitative)(Doc Required)	20
Secondary fiber coverage for MPLS/P2P Connectivity More than 35% of Annexure A sites = 20 34%–20% = 10 below 20% will be considered as non-responsive (Qualitative)(Doc Required)	20
Internet Connectivity on fiber media More than 50% of Annexure A sites = 20 49%–40% = 10 below 40% = 0 (Qualitative)(Doc Required)	20

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Required Services

Positions Without Lots :

Position	Delivery Schedule	Quantity	Bid Security
Managed WAN Connectivity	**Address:** FIA HQ, G-9/4 ISLAMABAD **Schedule:** Days20 **Quantity:** 40/Qty	40/Qty	360000 PKR

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Related Services :

Yes

Position	Related Services
Managed WAN Connectivity	Connectivity between Federal Investigation Agency Headquarters Islamabad and Disaster Recovery Site; nationwide immigration and government sites; Internet connectivity; inter-operator integration; Managed WAN Services, Hardware License, Onsite Local

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Services Specifications

Positions Without Lots :

Position: Managed WAN Connectivity

Specifications / Requirements:

4. Scope and Procurement	__EMPTY	__EMPTY_1	__EMPTY_2
The the Federal Investigation Agency (FIA) require following services for initial period of five (05) years			
SR No	Title	Scope summary	
1	Managed WAN MPLS Connectivity	Dual-WAN MPLS/P2P L3 connectivity between immigration sites to FIA HQ and DR as per Annexure A	
		MPLS/P2P Connectivity between FIA to Government offices (NADRA and Directorate General Immigration & Passports). As per Annexure B	
		Aggregation at FIA Headquarters and DR	

4. Scope and Procurement	__EMPTY	__EMPTY_1	__EMPTY_2
2	Managed WAN Internet Connectivity	Internet Connectivity /29 pool at all sites as per Annexure C	
3	Managed WAN Services	Managed WAN Operations, Web Base Complain Portal, NMS as a Service	
4	Existing Hardware Support, Warranty & UTM License(3/5 years)	Fortinet, Sophos, Huawei equipment local On-Site Support & warranty as per Annexure D	
5	Training of Human Resources	FortiManager, NMS Training of Five Persons	
4.1. Managed WAN MPLS Connectivity			
4.1.1 Immigration Sites MPLS/P2P dual WAN			
The Service Provider shall provide managed L3 MPLS/P2P dual-WAN connectivity between the immigration sites listed in Annexure A and the aggregation sites at FIA Headquarters, Islamabad, and the designated Disaster Recovery site. The service provider shall be responsible to provide end to end connectivity along with failover router with single Ethernet (FE) Interface handoff.			
Path			
Primary	Optical fiber	10 Mbps CIR	1st Preference

4. Scope and Procurement	__EMPTY	__EMPTY_1	__EMPTY_2
Primary	Point-to-point wireless	10 Mbps CIR	2nd Preference
Primary	Satellite / VSAT	2 Mbps CIR	3rd Preference
Secondary	Optical fiber	10 Mbps CIR	1st Preference
Secondary	Point-to-point wireless	10 Mbps CIR	2nd Preference
Secondary	Satellite / VSAT	2 Mbps best effort	3rd Preference
1. The primary and secondary designs shall use different media and shall avoid common routes, ducts, towers, POPs, power sources, hubs and upstream failure domains to the extent reasonably practicable. The bidder shall disclose all common points of failure.			
2. Where satellite is used for both paths, the secondary platform shall be independent from the primary platform. Independence shall be demonstrated across satellite resource, teleport/gateway, hub infrastructure and terrestrial backhaul.			
3. The satellite platform used for CIR service shall support committed performance during peak periods, QoS prioritization, individual terminal profiles, multi-satellite operation, SLA reporting and scalable capacity.			

PUBLIC PROCUREMENT REGULATORY AUTHORITY PPRA EPADS

4. Scope and Procurement	__EMPTY	__EMPTY_1	__EMPTY_2
4. The Federal Investigation Agency (FIA) reserves the right to increase or decrease bandwidth as needed, at the approved monthly recurring unit rate. Additionally, in special circumstances, the service provider shall promptly increase the bandwidth of any specified circuit free of cost for short durations (two to three days) to support critical or special operational tasks.			
5. The provision and maintenance of Failover Hardware shall be the responsibility of the service provider. The failover hardware must feature at least a single Fast Ethernet (FE) interface connected to the designated Federal Investigation Agency (FIA) endpoint hardware.			
6. The Federal Investigation Agency (FIA) mandates that the Core Site at FIA Headquarters Islamabad, the Disaster Recovery (DR) Site, and all current and future Government Office sites must be connected via fiber optic media. Across the overall network, a minimum of 40% of Primary links and a minimum of 20% of Secondary links must be deployed on fiber optics. Bidders must also provide comprehensive local hardware support and warranty coverage. Any bid proposing media distribution below these minimum required percentages shall be declared non-responsive and disqualified.			
7. The Federal Investigation Agency (FIA) reserves the right to add new site links along with Customer Premises Equipment (CPE) to be managed by the FIA, provided equipment is compatible with the existing hardware deployed across all sites. One-Time Charges (OTC) for new site installations shall be mutually agreed upon; however, Monthly Recurring Charges (MRC) for bandwidth shall remain fixed at the approved contract unit rates.			
8. Bidder shall be responsible to provide end to end managed services with NMS view having multiple user access. For detail scope refer to section 4.3 of this RFP			
4.1.2. Government Sites MPLS/P2P Connectivity			
The Service Provider shall provide managed Layer 3 (L3) MPLS and Point-to-Point (P2P) connectivity between the Federal Investigation Agency (FIA) Headquarters and the government offices listed in Annexure-B.			
Site A			
NADRA Head Office			

4. Scope and Procurement	__EMPTY	__EMPTY_1	__EMPTY_2
DG I&P Head Office		Optical Fiber	30 Mbps
The procuring agency reserves the right to add or remove government P2P connections, upgrade bandwidth, or deploy secondary links, based on the approved contract unit rates upon mutual agreement.			
4.1.3 Aggregation at FIA Headquarters and DR			
1. The aggregate capacity at each Federal Investigation Agency (FIA) aggregation site (including Primary and Disaster Recovery sites) shall be no less than the sum of the committed site bandwidths terminating at that site, plus any growth headroom approved by the Federal Investigation Agency (FIA) technical team.			
2. The service provider shall deliver a redundant aggregation network design and comprehensively document the interface capacity, routing protocols, failover mechanisms, and network monitoring architecture.			
3. The Disaster Recovery (DR) location shall be finalized at one of the major airport sites (Lahore, Islamabad, Karachi, Peshawar, Faisalabad, Multan, or Sialkot). Non-Recurring Charges (NRC) / One-Time Charges (OTC) for hardware at the designated DR site shall be mutually agreed upon following final site selection and approval by the Federal Investigation Agency (FIA) technical team.			
4. The Federal Investigation Agency (FIA) shall not pay separate Non-Recurring Charges (NRC) / One-Time Charges (OTC) for Primary aggregation links. However, upon final selection of the Disaster Recovery (DR) site, the one-time costs—including all required hardware up to and FIA Customer Premises Equipment (CPE) managed by the FIA and compatible with FIA SD-WAN infrastructure—shall be paid at a mutually agreed price. Monthly Recurring Charges (MRC) for both Primary (PR) and Disaster Recovery (DR) aggregation links shall be provided Free of Cost (FOC).			

4. Scope and Procurement	__EMPTY	__EMPTY_1	__EMPTY_2
5. The Service Provider must provide a robust failover mechanism ensuring that all aggregation links are fully redundant, configured for high availability, and capable of maintaining zero-downtime operations.			
4.2 Managed WAN Internet Connectivity			
The Service Provider shall provide WAN internet connectivity at the all sites listed in Annexure C.			
SR. no			
FIA Head Quarter Islamabad			
1			
Immigration Sites			
1			
2	Point-to-point wireless	25 Mbps CIR	
3			
4.3. Managed-Service			
4.3.1 Managed WAN operations			
1. Provide proactive 24×7 monitoring, fault detection, ticket creation, escalation and restoration for all contracted links.			
2. Provide direct remote and on-site support throughout the five-year service term.			
3. Provide a 24×7 service desk, a named single point of contact and the procuring agency-approved resident/regional staffing model. The final staffing schedule shall state headcount, shifts, locations, qualifications and backup coverage.			

4. Scope and Procurement	__EMPTY	__EMPTY_1	__EMPTY_2
4. Maintain an up-to-date service inventory, circuit IDs, media, bandwidth, CPE, contacts, site acceptance dates and SLA status.			
5. Provide 1x Resident Engineer at FIA Head quarters for Local support & warranty.			
4.3.2 Web-based complaint portal			
1. Time stamped incident creation, acknowledgement, assignment, status changes, restoration and closure.			
2. Dedicated escalation matrix along with multiple users access across Pakistan for providing 24x7 support or to rectify the fault.			
3. Searchable ticket history for the full contract term and export in a commonly readable format.			
4. Email/portal notifications and a documented escalation path.			
5. 24×7 telephone contact integrated with the same incident record.			
6. Availability and support SLA			
7. The Web Portal must feature automated capabilities to calculate link downtime across all sites and compute the corresponding penalty deductions to be levied on the Service Provider.			
4.3.3 NMS as a Service			
1. Host/service summary and current incidents			
2. Disabled/muted host lists			
3. Zone and media-wise distribution			
4. Geographic/map view			
5. Site, host and interface details			
6. Link and service up/down status			

4. Scope and Procurement	__EMPTY	__EMPTY_1	__EMPTY_2
7. CPU, memory, temperature, ICMP, latency/jitter and other agreed service metrics			
8. Host SLA for custom periods and business hours			
9. Inventory and SLA reports			
10. Role-based access, audit logging, report export and Federal Investigation Agency (FIA) data handover at exit			
The Service Provider shall explicitly identify every device and link to be monitored, including the telemetry method, polling interval, data retention period, NMS hosting location, infrastructure redundancy, access model, and security controls. Access credentials and the monitoring of Federal Investigation Agency owned devices shall strictly comply with the FIA Security Policy.			
Note: The cost of Managed Services and Network Management System (NMS) operations must be fully inclusive within the recurring link costs.			
4.4 Existing Hardware Local Support, Warranty & Licenses			
The Service Provider shall provide comprehensive local hardware On-site support, including Unified Threat Management (UTM) licensing for FortiGate 400F firewalls for a duration of five (05) years or one (01) year, as specified in the financial tender schedule, FortiCare support for Fortinet hardware, and ongoing technical support for existing Sophos firewalls and Huawei equipment deployed across the Federal Investigation Agency (FIA) Immigration Network Infrastructure nationwide. A detailed inventory of this equipment is provided in Annexure-D."			
4.5 Training			
1. Provide specialized training to five (5) FIA-IBMS network resources covering first-line diagnostics for each connectivity medium, Forti Manager,NMS, portal, escalation and SLA verification.			

4. Scope and Procurement	__EMPTY	__EMPTY_1	__EMPTY_2
2. Submit approved high-level and low-level designs, media plans, CPE inventory, IP/routing/QoS configuration records, as-built diagrams, test reports, SOPs, escalation matrix and administrator/user guides.			
3. All documentation shall be current at acceptance and updated after every approved change.			
5. Payment Term			
1. One time charge shall be paid upon site acceptance while monthly recurring charges will be payable on quarterly basis.			
2. No recurring billing shall begin for a link or service before its applicable site/service acceptance certificate is signed by Federal Investigation Agency (FIA).			
3. The Federal Investigation Agency (FIA) shall identify authorized acceptance signatories and the deemed-acceptance rule, if any, in the final contract..			

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Scope of Work

The the Federal Investigation Agency (FIA) require following services for initial period of five (05) years

SR No	Title	Scope summary
1	Managed WAN MPLS Connectivity	Dual-WAN MPLS/P2P L3 connectivity between immigration sites to FIA HQ and DR as per Annexure A
MPLS/P2P Connectivity between FIA to Government offices (NADRA and Directorate General Immigration & Passports). As per Annexure B		
Aggregation at FIA Headquarters and DR		
2	Managed WAN Internet Connectivity	Internet Connectivity /29 pool at all sites as per Annexure C
3	Managed WAN Services	Managed WAN Operations, Web Base Complain Portal, NMS as a Service

4	Existing Hardware Support, Warranty & UTM License(3/5 years)	Fortinet, Sophos, Huawei equipment local On-Site Support & warranty as per Annexure D
5	Training of Human Resources	FortiManager, NMS Training of Five Persons

Brief Description

4.1. Managed WAN MPLS Connectivity

4.1.1 Immigration Sites MPLS/P2P dual WAN

The Service Provider shall provide managed L3 MPLS/P2P dual-WAN connectivity between the immigration sites listed in Annexure A and the aggregation sites at FIA Headquarters, Islamabad, and the designated Disaster Recovery site. The service provider shall be responsible to provide end to end connectivity along with failover router with single Ethernet (FE) Interface handoff.

Path	**Permitted medium**	**Bandwidth**	**Media Priority**
Primary	Optical fiber	10 Mbps CIR	1st Preference

Primary	Point-to-point wireless	10 Mbps CIR	2nd Preference
Primary	Satellite / VSAT	2 Mbps CIR	3rd Preference
Secondary	Optical fiber	10 Mbps CIR	1st Preference
Secondary	Point-to-point wireless	10 Mbps CIR	2nd Preference
Secondary	Satellite / VSAT	2 Mbps best effort	3rd Preference

1. The primary and secondary designs shall use different media and shall avoid common routes, ducts, towers, POPs, power sources, hubs and upstream failure domains to the extent reasonably practicable. The bidder shall disclose all common points of failure.

2. Where satellite is used for both paths, the secondary platform shall be independent from the primary platform. Independence shall be demonstrated across satellite resource, teleport/gateway, hub infrastructure and terrestrial backhaul.

3. The satellite platform used for CIR service shall support committed performance during peak periods, QoS prioritization, individual terminal profiles, multi-satellite operation, SLA reporting and scalable capacity.

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

4. The Federal Investigation Agency (FIA) reserves the right to increase or decrease bandwidth as needed, at the approved monthly recurring unit rate. Additionally, in special circumstances, the service provider shall promptly increase the bandwidth of any specified circuit free of cost for short durations (two to three days) to support critical or special operational tasks.

5. The provision and maintenance of Failover Hardware shall be the responsibility of the service provider. The failover hardware must feature at least a single Fast Ethernet (FE) interface connected to the designated Federal Investigation Agency (FIA) endpoint hardware.

6. The Federal Investigation Agency (FIA) mandates that the Core Site at FIA Headquarters Islamabad, the Disaster Recovery (DR) Site, and all current and future Government Office sites must be connected via fiber optic media. Across the overall network, a minimum of 40% of Primary links and a minimum of 20% of Secondary links must be deployed on fiber optics. Bidders must also provide comprehensive local hardware support and warranty coverage. Any bid proposing media distribution below these minimum required percentages shall be declared non-responsive and disqualified.

7. The Federal Investigation Agency (FIA) reserves the right to add new site links along with Customer Premises Equipment (CPE) to be managed by the FIA, provided equipment is compatible with the existing hardware deployed across all sites. One-Time Charges (OTC) for new site installations shall be mutually agreed upon; however, Monthly Recurring Charges (MRC) for bandwidth shall remain fixed at the approved contract unit rates.

8. Bidder shall be responsible to provide end to end managed services with NMS view having multiple user access. For detail scope refer to section 4.3 of this RFP

4.1.2. Government Sites MPLS/P2P Connectivity

The Service Provider shall provide managed Layer 3 (L3) MPLS and Point-to-Point (P2P) connectivity between the Federal Investigation Agency (FIA) Headquarters and the government offices listed in Annexure-B.

Site A	Site B	Permitted medium	Bandwidth
NADRA Head Office	FIA Headquarter Islamabad	Optical Fiber	30 Mbps
DG I&P Head Office	Optical Fiber	30 Mbps	

The procuring agency reserves the right to add or remove government P2P connections, upgrade bandwidth, or deploy secondary links, based on the approved contract unit rates upon mutual agreement.

4.1.3 Aggregation at FIA Headquarters and DR

1. The aggregate capacity at each Federal Investigation Agency (FIA) aggregation site (including Primary and Disaster Recovery sites) shall be no less than the sum of the committed site bandwidths terminating at that site, plus any growth headroom approved by the Federal Investigation Agency (FIA) technical team.

2. The service provider shall deliver a redundant aggregation network design and comprehensively document the interface capacity, routing protocols, failover mechanisms, and network monitoring architecture.

3. The Disaster Recovery (DR) location shall be finalized at one of the major airport sites (Lahore, Islamabad, Karachi, Peshawar, Faisalabad, Multan, or Sialkot). Non-Recurring Charges (NRC) / One-Time Charges (OTC) for hardware at the designated DR site shall be mutually agreed upon following final site selection and approval by the Federal Investigation Agency (FIA) technical team.

4. The Federal Investigation Agency (FIA) shall not pay separate Non-Recurring Charges (NRC) / One-Time Charges (OTC) for Primary aggregation links. However, upon final selection of the Disaster Recovery (DR) site, the one-time costs—including all required hardware up to and FIA Customer Premises Equipment (CPE) managed by the FIA and compatible with FIA SD-WAN infrastructure—shall be paid at a mutually agreed price. Monthly Recurring Charges (MRC) for both Primary (PR) and Disaster Recovery (DR) aggregation links shall be provided Free of Cost (FOC).

5. The Service Provider must provide a robust failover mechanism ensuring that all aggregation links are fully redundant, configured for high availability, and capable of maintaining zero-downtime operations.

4.2 Managed WAN Internet Connectivity

The Service Provider shall provide WAN internet connectivity at the all sites listed in Annexure C.

SR. no	Permitted Media	Bandwidth	IP Pool	
FIA Head Quarter Islamabad				
1	Redundant Optical Fiber	50 Mbps	/29 Public IP requirement per site	
Immigration Sites				
1	Optical Fiber	25 Mbps CIR	/29 Public IP requirement per site	

2	Point-to-point wireless	25 Mbps CIR	
3	Satellite / VSAT	2 Mbps best effort	

4.3. Managed-Service

4.3.1 Managed WAN operations

1. Provide proactive 24×7 monitoring, fault detection, ticket creation, escalation and restoration for all contracted links.

2. Provide direct remote and on-site support throughout the five-year service term.

3. Provide a 24×7 service desk, a named single point of contact and the procuring agency-approved resident/regional staffing model. The final staffing schedule shall state headcount, shifts, locations, qualifications and backup coverage.

4. Maintain an up-to-date service inventory, circuit IDs, media, bandwidth, CPE, contacts, site acceptance dates and SLA status.

5. Provide 1x Resident Engineer at FIA Head quarters for Local support & warranty.

4.3.2 Web-based complaint portal

1. Time stamped incident creation, acknowledgement, assignment, status changes, restoration and closure.

2. Dedicated escalation matrix along with multiple users access across Pakistan for providing 24x7 support or to rectify the fault.

3. Searchable ticket history for the full contract term and export in a commonly readable format.

4. Email/portal notifications and a documented escalation path.

5. 24×7 telephone contact integrated with the same incident record.

6. Availability and support SLA

7. The Web Portal must feature automated capabilities to calculate link downtime across all sites and compute the corresponding penalty deductions to be levied on the Service Provider.

4.3.3 NMS as a Service

1. Host/service summary and current incidents

2. Disabled/muted host lists

3. Zone and media-wise distribution

4. Geographic/map view

5. Site, host and interface details

6. Link and service up/down status

7. CPU, memory, temperature, ICMP, latency/jitter and other agreed service metrics

8. Host SLA for custom periods and business hours

9. Inventory and SLA reports

10. Role-based access, audit logging, report export and Federal Investigation Agency (FIA) data handover at exit

The Service Provider shall explicitly identify every device and link to be monitored, including the telemetry method, polling interval, data retention period, NMS hosting location, infrastructure redundancy, access model, and security controls. Access credentials and the monitoring of Federal Investigation Agency owned devices shall strictly comply with the FIA Security Policy.

Note: The cost of Managed Services and Network Management System (NMS) operations must be fully inclusive within the recurring link costs.

4.4 Existing Hardware Local Support, Warranty & Licenses

The Service Provider shall provide comprehensive local hardware On-site support, including Unified Threat Management (UTM) licensing for FortiGate 400F firewalls for a duration of five (05) years or one (01) year, as specified in the financial tender schedule, FortiCare support for Fortinet hardware, and ongoing technical support for existing Sophos firewalls and Huawei equipment deployed across the Federal Investigation Agency (FIA) Immigration Network Infrastructure nationwide. A detailed inventory of this equipment is provided in Annexure-D."

4.5 Training

1. Provide specialized training to five (5) FIA-IBMS network resources covering first-line diagnostics for each connectivity medium, Forti Manager,NMS, portal, escalation and SLA verification.

2. Submit approved high-level and low-level designs, media plans, CPE inventory, IP/routing/QoS configuration records, as-built diagrams, test reports, SOPs, escalation matrix and administrator/user guides.

3. All documentation shall be current at acceptance and updated after every approved change.

5. Payment Term

1. One time charge shall be paid upon site acceptance while monthly recurring charges will be payable on quarterly basis.

2. No recurring billing shall begin for a link or service before its applicable site/service acceptance certificate is signed by Federal Investigation Agency (FIA).

3. The Federal Investigation Agency (FIA) shall identify authorized acceptance signatories and the deemed-acceptance rule, if any, in the final contract..

1.

6. Service-Level Agreement

6.1 Availability measurement

Availability for each service shall be calculated for the approved measurement period as: Availability (%) = ((Total Scheduled Service Minutes − Counted Downtime Minutes) ÷ Total Scheduled Service Minutes) × 100.

1. The final SLA shall define the measurement period (recommended: monthly measurement with quarterly invoice reconciliation), outage start/stop evidence, scheduled maintenance and exclusions.

2. Availability shall be calculated separately for each aggregation service, dual-WAN site and single-WAN site.

3. Portal and NMS records shall be reconciled; unresolved measurement disputes shall follow the contract dispute process.

4. Availability deductions shall be applied automatically to the next invoice and shall not require a new commercial negotiation after each breach.

6.2 Availability deduction matrix

Service class	Measured availability	Deduction from affected site's recurring charge
FIA aggregation sites (HQ and DR)	99.90%–99.99%	0%
	99.00%–99.89%	5%
	98.50%–98.99%	10%
	97.50%–98.49%	20%
	Below 97.50%	50%
Dual-WAN sites	99.00%–99.99%	0%

98.50%–98.99%	5%	
97.50%–98.49%	10%	
96.00%–97.49%	15%	
Below 96.00%	20%	
Single-WAN sites	96.00%–99.99%	0%
94.00%–95.99%	5%	
92.00%–93.99%	10%	
90.00%–91.99%	15%	
Below 90.00%	20%	

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Price Schedule

For Individual Positions

#	Position Title	Quantity	Unit Price (PKR)	Total Price (PKR)	Delivery Location	Delivery Period / Year	Country of Origin
1							
2							

For Lots

#	Lot Title	Total Lot Price (PKR)	Country of Origin
1	[Lot 1 Title]		

PUBLIC PROCUREMENT REGULATORY AUTHORITY
(PPRA)
EPADS

General Conditions of Contract

A. General

1. **Definitions**

1.1. Unless the context otherwise requires, the following terms whenever used in this Contract shall have the same meaning and shall be interpreted as indicated

1.1.1. “Applicable Law” means the laws and any other instruments having the force of law in the Government’s Country, or in such other country as may be specified in the Special Conditions of the Contract (SC), as they may be issued and in force from time to time;

1.1.2. “The Contract” means an agreement enforceable by law;

1.1.3. “The Contract Price” means the price payable to the Contractor under the Contract for the full and proper performance of its contractual obligations;

1.1.4. “The Services” means the work to be performed by the Contractor pursuant to this Contract and as prescribed in the Specifications and Schedule of Activities included in the Contractor’s Bid;

1.1.5. “Ancillary Services” means those services ancillary to the provision of Services, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training, and other such obligations of the Contractor covered under the Contract;

1.1.6. “GCC” means the General Conditions of Contract contained in this section;

1.1.7. “SCC” means the Special Conditions of Contract by which the GCC may be amended or supplemented;

1.1.8. **“**Day” means calendar day unless indicated otherwise;

1.1.9. “Effective Date” means the date on which this Contract comes into force and effect;

1.1.10. “The Contractor” means the individual or corporate body whose Bids to provide the Services has been accepted by the Procuring Agency;

1.1.11. “The Project Site,” where applicable, means the place or places named in Bid Data Sheet and technical Specifications;

1.1.12. “Government” means the Government of Pakistan;

1.1.13. “Local Currency” means the currency of Pakistan;

1.1.14. “In Writing” means communicated in written form with proof of receipt;

1.1.15. “Completion Date” means the date of completion of the Services by the Contractor as certified by the Procuring Agency;

1.1.16. “Foreign Currency” means any currency other than the currency of the country of the Procuring Agency;

1.1.17. “Party” means the Procuring Agency or the Contractor, as the case may be, and “Parties” means both of them;

1.1.18. "Service" means any object of procurement other than goods or works;

1.1.19. “Subcontractor” means any entity to which the Bidder subcontracts any part of the Services.

2. **Applicable Law**

2.1. The contract shall be governed and interpreted in accordance with the laws of Pakistan, unless otherwise specified in SCC.

3. **Language**

3.1. The Contract as well as all correspondence and documents relating to the Contract exchanged between the Contractorand the Procuring Agency, shall be written in the **English language** unless otherwise stated in the **SCC** . Supporting documents and printed literature that are part of the Contract may be in another language provided these are accompanied by an accurate translation of the relevant passages in English, in which case, for purposes of interpretation of the Contract, this translation shall govern.

4. **Notices**

4.1. Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, telex, telegram, or facsimile to such Party at the address specified in the **SCC**.

5. **Location**

5.1. The Services shall be performed at such locations as the Procuring Agency may approve and as specified in **SCC.**

6. **Authorized Representatives / Authority of Member in charge**

6.1. Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Procuring Agency or the Contractor may be taken or executed by the officials specified in the **SCC**.

B. Commencement, Completion, Modification, and Termination of Contract

7. **Effectiveness of Contract**

7.1. This Contract shall come into effect on the date the Contract is signed by both parties and such other later date as may be stated in the **SCC.**

8. **Commencement of Services**

8.1. The Contractor shall confirm availability of required resources and begin carrying out the Services not later than the number of days after the Effective Date specified in the **SCC.**

9. **Program schedule**

9.1. Before commencement of the Services, the Contractor shall submit to the Procuring Agency for approval a Program showing the general methods, arrangements, order and timing for all activities. The Services shall be carried out in accordance with the approved Program as updated.

10. **Starting Date/Expiration Date**

10.1. The Contractor shall start carrying out the Services Five (05) days after the date the Contract becomes effective, or at such other date as may be specified in the **SCC.**

10.2. Unless terminated earlier pursuant to Clause **GCC 14** hereof, this Contract shall expire at the end of such time period after the Effective Date as specified in the **SCC.**

11. **Entire Agreement**

11.1. This Contract contains all covenants, stipulations and provisions agreed by the Parties. No agent or representative of either Party has authority to make, and the Parties shall not be bound by or be liable for, any statement, representation, promise or agreement not set forth herein.

12. **Modification**

12.1. Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any modification(s) or variation(s) made by the other Party.

12.2. In cases of any modification(s) or variation(s), the prior written consent of the Procuring Agency is required.

13. **Force Majeure**

13.1. **Definition**

For the purposes of this Contract, “Force Majeure” means an event which is beyond the reasonable control of a Contractor and which makes a Contractor’s performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

13.2. **No Breach of Contract**

The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract in so far as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

13.3. **Extension of Time**

Any period within which a Contractor shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

13.4. **Payments**

During the period of their inability to perform the Services as a result of an event of Force Majeure, the Contractor shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.

14. **Termination**

14.1. **By the Procuring Agency**

The Procuring Agency may terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (e) of this Clause. In such an occurrence the Procuring Agency shall give at least thirty (30) calendar days' written notice of termination to the Contractor in case of the events referred to in (a) through (d); at least sixty (60) calendar days' written notice in case of the event referred to in (e);

14.1.1. If the Contractor fails to remedy a failure in the performance of its obligations hereunder, as specified in a notice of suspension;

14.1.2. If the Contractor becomes (or, if the Contractor consists of more than one entity, if any of its members becomes) insolvent or bankrupt or enter into any agreements with their creditors for relief of debt or take advantage of any law for the benefit of debtors or go into liquidation or receivership whether compulsory or voluntary;

14.1.3. If the Contractor fails to comply with any final decision reached as a result of arbitration proceedings;

14.1.4. If, as the result of Force Majeure, the Contractor is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days;

14.1.5. If the Procuring Agency, in its sole discretion and for any reason whatsoever, decides to terminate this Contract;

14.2. **By the Contractor**

The Contractor may terminate this Contract, by not less than thirty (30) calendar days' written notice to the Procuring Agency, in case of the occurrence of any of the events specified in paragraphs (a) through (d) of this Clause.

14.2.1. If the Procuring Agency fails to pay any money due to the Contractor pursuant to this Contract and not subject to dispute within thirty (30) calendar days after receiving written notice from the Contractor that such payment is overdue;

14.2.2. If, as the result of Force Majeure, the Contractor is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days;

14.2.3. If the Procuring Agency fails to comply with any final decision reached as a result of arbitration;

14.2.4. If the Procuring Agency is in material breach of its obligations pursuant to this Contract and has not remedied the same within thirty (30) days (or such longer period as the Bidder may have subsequently approved in writing) following the receipt by the Procuring Agency of the Contractor's notice specifying such breach.

C. Obligations of the Contractor

15. **General**

15.1. **Standard of Performance**

15.1.1. The Contractor shall perform the Services and carry out the Services with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. The Contractor shall always act, in respect of any matter relating to this Contract or to the Services, as a faithful adviser to the Procuring Agency, and shall at all times support and safeguard the Procuring Agency's legitimate interests in any dealings with the third parties;

15.1.2. The Contractor shall employ and provide such qualified and experienced Experts and Sub-Contractors as are required to carry out the Services.

15.2. **Law Applicable to Services**

The Contractor shall perform the Services in accordance with the Contract and in accordance with the Law of Pakistan and shall take all practicable steps to ensure that any of its Experts and Sub-Bidders, comply with the Applicable Law.

16. **Conflict of Interests**

16.1. **Contractor Not to Benefit from Commissions and Discounts**

The remuneration of the Contractor shall constitute the Contractor's sole remuneration in connection with this Contract or the Services, and the Contractor shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Contractor shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them similarly shall not receive any such additional remuneration.

16.2. **Contractor and Affiliates Not to be Otherwise Interested in Project**

The Contractor agree that, during the term of this Contract and after its termination, the Contractor and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.

16.3. **Prohibition of Conflicting Activities**

Neither the Bidder nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

16.3.1. during the term of this Contract, any business or professional activities in the Government's country which would conflict with the activities assigned to them under this Contract;

16.3.2. during the term of this Contract, neither the Contractor nor their Subcontractors shall hire public employees in active duty or on any type of leave, to perform any activity under this Contract;

16.3.3. after the termination of this Contract, such other activities as may be specified in the **SCC.**

17. **Insurance to be Taken Out by the Contractor**

17.1. The Contractor(a) shall take out and maintain, and shall cause any Subcontractors to take out and maintain, at its (or the Sub-contractors', as the case may be) own cost but on terms and conditions approved by the Procuring Agency, insurance against the risks, and for the coverage, as shall be specified in the **SCC**; and (b) at the Procuring Agency's request, shall provide evidence to the Procuring Agency showing that such insurance has been taken out and maintained and that the current premiums have been paid.

18. **Contractor's Actions Requiring Procuring Agency's Prior Approval**

18.1. The Contractor shall obtain the Procuring Agency's prior approval in writing before taking any of the following actions:

18.1.1. appointing such members of the Personnel not provided by the Contractor;

18.1.2. changing the Program of activities; and

18.1.3. any other action that may be specified in the **SCC.**

19. **Reporting Obligations**

19.1. The Contractor shall submit to the Procuring Agency the reports and documents in the numbers, and within the periods as prescribed by the Procuring Agency.

20. **Liquidated Damages**

20.1. **Payments of Liquidated Damages**
The Contractor shall pay liquidated damages to the Procuring Agency at the rate per day stated in the **SCC** for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount defined in the **SCC**. The Procuring Agency may deduct liquidated damages from payments due to the Contractor. Payment of liquidated damages shall not affect the Contractor's liabilities.

20.2. **Correction for Over-payment**
If the Intended Completion Date is extended after liquidated damages have been paid, the Procuring Agency shall correct any overpayment of liquidated damages by the Contractor by adjusting the next payment certificate. The Contractor shall be paid interest on the overpayment, calculated from the date of payment to the date of repayment, at the rates specified in **SCC.**

20.3. **Lack of performance penalty**

If the Contractor has not corrected a Defect within the time specified in the Procuring Agency's notice, a penalty for Lack of performance will be paid by the Contractor. The amount to be paid will be calculated as a percentage of the cost of having the Defect corrected, assessed as specified in the Contractor

21. **Performance Guarantee**

21.1. Within the time stipulated in the acceptance letter from the Procuring Agency, the successful Bidder shall furnish the Performance Guarantee in shape and amount **specified in SCC.**

21.2. The proceeds of the Performance Guarantee shall be payable to the Procuring agency as compensation for any loss resulting from the Service Provider failure to complete its obligations under the Contract.

21.3. The Performance Guarantee shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring agency and shall be in the acceptable form as specified in **SCC**.

21.4. The Performance Guarantee will be discharged by the Procuring agency and returned to the Service Provider not later than thirty (30) days following the date of completion of the Supplier's performance obligations under the Contract, including any warranty obligations, unless otherwise **specified in SCC.**

22. **Sustainable Procurement**

22.1. The Contractor shall conform to the sustainable procurement contractual provisions, if and as specified in the **SCC.**

D. Contractor's Personnel

23. **Description of Personnel**

23.1. The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Contractor's Key Personnel. The Key Personnel listed by title as well as by name are hereby approved by the Procuring Agency.

24. **Removal and / or Replacement of Personnel**

24.1. Except as the Procuring Agency may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Contractor, it becomes necessary to replace any of the Key Personnel, the Contractor shall provide as a replacement a person of equivalent or better qualifications.

24.2. If the Procuring Agency finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Contractor shall, at the Procuring Agency's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Procuring Agency.

24.3. The Contractor shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.

E. Obligations of the Procuring Agency

25. **Change in the Applicable Law**

25.1. If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Contractor, then the remuneration and reimbursable expenses otherwise payable to the Contractor under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred in the **SCC.**

26. **Services and Facilities**

26.1. The Procuring Agency shall make available to the Contractor and the Experts, for the purposes of the Services and free of any charge, the services, facilities and property described in the Terms of Reference, at the times and in the manner specified in the Terms of Reference.

26.2. In case that such services, facilities and property shall not be made available to the Contractor, the Parties shall agree on (i) any time extension that it may be appropriate to grant to the Contractor for the performance of the Services, (ii) the manner in which the Contractor shall procure any such services, facilities and property from other sources, and (iii) the additional payments, if any, to be made to the Contractor as a result thereof.

F. Payments to the Contractor

27. **Contract Price**

27.1. The price payable shall be in Pakistani Rupees unless otherwise specified in the **SCC**.

28. **Terms and Conditions of Payment**

28.1. Payments will be made to the Contractor according to the payment schedule stated in the **SCC** and as per actual invoice submitted by the Contractor.

28.2. Unless otherwise stated in the **SCC**, the advance payment shall be made against the provision by the Contractor of a bank guarantee for the same amount, and shall be valid for the period stated in the **SCC.** Any other payment shall be made after the conditions listed in the **SCC** for such payment have been met, and the Contractor have submitted an invoice to the Procuring Agency specifying the amount due.

29. **Quality Control Identifying Defects**

29.1. The principle and modalities of Inspection of the Services by the Procuring Agency shall be as indicated in the **SCC.** The Procuring Agency shall check the Contractor's performance and notify him of any Defects that are found. Such checking shall not affect the Contractor's responsibilities. The Procuring Agency may instruct the Contractor to search for a Defect and to uncover and test any service that the Procuring Agency considers may have a Defect. Defect Liability Period is as defined in the **SCC**.

30. **Correction of Defects, and Lack of Performance Penalty**

30.1. The Procuring Agency shall give notice to the contractor of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.

30.2. Every time notice a Defect is given; the contractor shall correct the notified Defect within the length of time specified by the Procuring Agency's notice.

30.3. If the contractor has not corrected a Defect within the time specified in the Procuring Agency's notice, the Procuring Agency will assess the cost of having the Defect corrected, the contractor will pay this amount, and a Penalty for Lack of Performance.

31. **Settlement of Disputes Amicable Settlement**

31.1. The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its interpretation.

32. **Dispute Settlement**

32.1. **Arbitration**

32.1.1. **Alternate Dispute Resolution (ADR),** After coming into force of the procurement contracts, disputes, between the parties to the contract may be settled by one or more alternate dispute resolution methods including
Arbitration. Where an Alternate Dispute Resolution process other than Arbitration may not lead to an amicable settlement of dispute, Arbitration shall be resorted to.

32.1.2. The procuring agency shall specify mechanism for the appointment of an arbitrator expressly in the contract and the competent authority who shall appoint the arbitrator.

32.1.3. The laws of Pakistan shall apply to an arbitration unless specifically agreed to otherwise in the contract.

Special Conditions of Contract

SECTION VIII. SPECIAL CONDITIONS OF CONTRACT

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the Conditions of Contract. The corresponding clause number of the GCC is indicated in parentheses.

Number of GC Clause

Amendments of, and Supplements to, Clauses in the General Conditions of Contract

Definitions

The Procuring Agency is: FIA IBMS DIRECTORATE (FIA IBMS), Assistant Director Logestics FIA HQ, G-9/4 ISLAMABAD

Contractor is:

The title of the subject procurement is:Managed WAN Connectivity

Number of GC Clause 2

Applicable/Governing Law:

The Contract shall be interpreted in accordance with the laws of Islamic Republic of Pakistan

Number of GC Clause 3

Language:

The language of the Contract, all correspondence and communications to be given, and all other documentation to be prepared and supplied under the Contract shall be in **English.**

Number of GC Clause 4

Notices:

The addresses for the notices are:

Procuring Agency:

FIA IBMS DIRECTORATE (FIA IBMS), Assistant Director Logestics
FIA HQ, G-9/4 ISLAMABAD
+92-300-859-7737
muhammad.ishaq@fia.gov.pk

Contractor/ Bidder:

[Name, address and telephone number].

The Contractor/ Bidder’s Representative(s)

[Name, address, telephone number and e-mail address]

Number of GC Clause 6.1

The Authorized Representatives are:

For the Procuring Agency:

FIA IBMS DIRECTORATE (FIA IBMS), Assistant Director Logestics
FIA HQ, G-9/4 ISLAMABAD
+92-300-859-7737
muhammad.ishaq@fia.gov.pk

For the Bidder:

Name: ……

Designation: ……..

Address: ……..

Number of GC Clause 7

Effectiveness of the contract

The Contractor/Bidder shall be effective within ….. days from the date of signature of the Contract by both parties

Number of GC Clause 8

Commencement of Contract:

The Contractor/ Bidder shall provide Non-Consultancy Services from the effective date of contract.

Number of GC Clause 10.2

Expiration of Contract:

The time period shall be …….

Number of GC Clause 14

Termination

In the event of termination of the contract due to any reason as already defined in the General Conditions of Contract, the Bidder shall be responsible for providing to the Authority the Goods till the time of alternate arrangements.

Number of GC Clause 16

Conflict of Interest:

The Procuring Agency reserves the right to determine on a case-by-case basis whether the Bidder should be disqualified from providing goods or services due to a conflict of a nature described in Clause GCC 16**.**

Number of GC Clause 20

Liquidated Damages

If the Bidder fails to provide services as required under the contract or in case of any data loss/data breach or any incident compromising the data security or other such failures related to any services, the Bidder shall pay to the Procuring Agency as Liquidated Damages at a rate of **0.01%** to **0.02%** of the Contract value, in accordance with the extent of performance failure & the cost of investigating such incidents as judged by the Authority.

Number of GC Clause 21

Performance Guarantee:
Instrument of Performance Guarantee shall be in the Name of : **FIA IBMS DIRECTORATE**

The amount of performance guarantee shall be 10.00% of the contract price in acceptable form of Pay Order, Bank Guarantee

Number of GC Clause 27

Currency of Payment:

All the payment to be released to the contractor/Bidder shall be in Pakistani Rupees.

Number of GC Clause 28

Payment terms:

Payment will be made to the Bidder against the procured Goods and services according to the actual invoice or running bills submitted by the Bidder against the services provided within the time given in the conditions of the contract.

Number of GC Clause 29

Identifying Defects:

The Authority reserves the right at any time to inspect the premises of the provider to inspect the goods and monitor the goods being provided.

Inspections & Tests Requirements

For being Brand New, bearing relevant reference numbers of the equipment (Certificate from supplier)

For Physical Fitness having No Damages (Certificate from supplier)

For the Country of Origin as quoted by the Supplier (Certificate from manufacturer)

For conformance to specifications and performance parameters, through Prior to delivery inspection (Inspection Report by Procurement Committee / Inspection Team)

For successful operation at site after complete installation, testing and commissioning of the equipment (Installation, Testing and Commissioning Report by Procurement Committee / Inspection Team)

Delivery & Documents

Copies of the Supplier’s invoice showing Goods’ description, quantity, unit price, and total amount;

Original and two copies of the usual transport document (for example, a negotiable bill of lading, a non-negotiable sea waybill, an inland waterway document, an air waybill, a railway consignment note, a road consignment note, or a multimodal transport document) which the buyer may require to take the goods;

Copies of the packing list identifying contents of each package;

Insurance Certificate;

Manufacturer's or Supplier's Valid Warranty Certificate;

Inspection Certificate issued by the Nominated Inspection Agency (if any), and the Supplier's Factory Inspection Report;

Certificate of Origin.

The above documents would be required even if the equipment has already been imported and is available with the supplier ex-stock

Number of GC Clause 31

Following is the guidance for Dispute Resolution

i. If any dispute of any kind whatsoever shall arise between the Authority and the Bidder in connection with or arising out of the Contract, including without prejudice to the generality of foregoing, any question regarding its existence, validity, termination and the execution of the Contract – whether during developing phase or after their completion and whether before or after the termination, abandonment or breach of the Contract – the parties shall seek to resolve any such dispute or difference by mutual diligent negotiations in good faith within 14 (fourteen) days following a notice sent by one Party to the other Party in this regard**.**

ii. At future of negotiation the dispute shall be resolved through mediation and mediator shall be appointed with the mutual consent of the both parties**.**

iii. At the event of failure of mediation to resolve the dispute relating to this contract such dispute shall finally be resolved through binding Arbitration by sole arbitrator in accordance with Arbitration Act 1940. The arbitrator shall be appointed by mutual consent of the both parties**.** The Arbitration shall take place in Islamabad, Pakistan and proceedings will be conducted in English language.

iv. The cost of the mediation and arbitration shall be shared by the parties in equal proportion however the both parties shall bear their own costs and lawyer's fees regarding their own participation in the mediation and arbitration. However, the Arbitrator may make an award of costs upon the conclusion of the arbitration making any party to the dispute liable to pay the costs of another party to the dispute**.**

v. Arbitration proceedings as mentioned in the above clause regarding resolution of disputes may be commenced prior to, during or after completion of the contract.

Notwithstanding any reference to the arbitration herein, the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree that the Authority shall pay the Bidder any monies due to the Bidder.

Arbitrator's fee:

The fee shall be specified in Pak Rupees, as determined by the Arbitrator, which shall be shared equally by both parties**.**

Appointing Authority for Arbitrator:

By the Mutual Consent or in accordance with the provisions of Arbitration Act, 1940, in case the parties fail to reach a consensus on the name of sole arbitrator, any party may submit an application to the Chief Justice Islamabad High Court for appointment of sole arbitrator. The Chief Justice IHC may appoint a former judge of any High Court or Supreme Court as the sole arbitrator to resolve the dispute between the parties.

Rules of procedure for arbitration proceedings:

Any dispute between the Authority and a Bidder who is a national of the Islamic Republic of Pakistan arising in connection with the present Contract shall be referred to adjudication or arbitration in accordance with the laws of the Islamic Republic of Pakistan including Arbitration Act 1940, however above provision shall prevail in referring the case to the Arbitrator.

Place of Arbitration and Award:

The arbitration shall be conducted in English language and place of arbitration shall be at Islamabad. The award of the arbitrator shall be final and shall be binding on the parties.

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Bid Securing Declaration

Form 9: Bid Securing Declaration

Date: *[insert date (as day, month and year)]*

Bid No.:***P186060***

To: **FIA IBMS DIRECTORATE (FIA IBMS), Assistant Director Logestics FIA HQ, G-9/4 ISLAMABAD**

We, the undersigned, declare that:

We understand that, according to your conditions, Bids must be supported by a Bid Securing Declaration.

We accept that we will be blacklisted and henceforth cross debarred for participating in respective category of public procurement proceedings for a period of (not more than) six months, if fail to abide with a bid securing declaration, however without indulging in corrupt and fraudulent practices, if we are in breach of our obligation(s) under the Bid conditions, because we:

1. have withdrawn or modified our Bid during the period of Bid Validity specified in the Form of Bid;

2. Disagreement to arithmetical correction made to the Bid price; or

3. having been notified of the acceptance of our Bid by the Procuring Agency during the period of Bid Validity, (i) failure to sign the contract if required by Procuring Agency to do so or (ii) fail or refuse to furnish the Performance Security or to comply with any other condition precedent to signing the contract specified in the Bidding Documents.

We understand this Bid Securing Declaration shall expire if we are not the successful

Bidder, upon the earlier of (i) our receipt of your notification to us of the name of the successful Bidder; or (ii) twenty-eight (28) days after the expiration of our Bid.

Contract Form

SECTION IX: CONTRACT FORMS

THIS AGREEMENT made the _____ day of _____ 20_____ between **FIA IBMS DIRECTORATE (FIA IBMS), Assistant Director Logestics FIA HQ, G-9/4 ISLAMABAD**

(hereinafter called "the Procuring Agency") of the one part and *[name of Bidder]* of *[city and country of Bidder]* (hereinafter called "the Bidder") of the other part:

WHEREAS the Procuring Agency invited Bids for provision of goods, viz., **Managed WAN Connectivity (*P186060*)** and has accepted a Bids by the Bidder for the provision of Services in the sum of *[contract price in words and figures]* (hereinafter called "the Contract Price").

NOW THIS CONTRACT WITNESSETH AS FOLLOWS:

1. In this Contract words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.

2. The following documents shall be deemed to form and be read and construed as part of this Contract, In the event of any ambiguity or conflict between the Contract Documents listed below, the order of precedence shall be the order in which the Contract Documents are listed below:-

1. This form of Contract;
2. the Form of Bids and the Price Schedule submitted by the Bidder;
3. the Schedule of Requirements;
4. the Technical Specifications;
5. the Special Conditions of Contract;
6. the General Conditions of the Contract;
7. the Procuring Agency's Letter of Acceptance; and
8. [*add here: any other documents*]

3. In consideration of the payments to be made by the Procuring Agency to the Bidder as hereinafter mentioned, the Bidder hereby covenants with the Procuring Agency to provide the Goods related services and to remedy defects therein in conformity in all respects with the provisions of the Contract.

4. The Procuring Agency hereby covenants to pay the Bidder in consideration of the provision of Goods and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Contract to be executed in accordance with their respective laws the day and year first above written.

Signed, sealed, delivered by _____the _____ (for the Procuring Agency)

Witness to the signatures of the Procuring Agency:

……

Signed, sealed, delivered by _____the _____ (for the Procuring Agency)

Witness to the signatures of the Bidder: ……

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Integrity Pact

Integrity Pact

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC. PAYABLE BYTHE SUPPLIERS OF GOODS, SERVICES & WORKS IN CONTRACTS WORTH RS.10.00 MILLION OR MORE

Contract Number: Contract Value: Contract Title:

Dated:

[Name of Supplier] hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Pakistan or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoP) through any corrupt business practice.

Without limiting the generality of the foregoing [Name of Supplier] represents and warrants that it has fully declared the brokerage, commission, fee etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultations fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP, except that which has been expressly declared pursuant hereto.

[Name of Supplier] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with GoP and has not taken any action or will not take any action to circumvent the above declaration, representative or warranty.

[Name of Supplier] accepts full responsibility and strict liability for making and false declaration, not making full disclosure, misrepresenting fact or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to GoP under any law, contract or other instrument, be voidable at the option of GoP.

Notwithstanding any rights and remedies exercised by GoP in this regard, [Name of Supplier] agrees to indemnify GoP for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to GoP in an amount equivalent to ten time the sum of any commission, gratification, bribe, finder's fee or kickback given by [Name of Supplier] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP.

Performance Guarantee Form

Performance Guarantee Form

To: **FIA IBMS DIRECTORATE (FIA IBMS), Assistant Director Logestics FIA HQ, G-9/4 ISLAMABAD**

WHEREAS *[name of Bidder]* (hereinafter called "the Bidder") has undertaken, in pursuance of Contract No. *[reference number of the contract]* dated *[insert date]* for provision of Non-Consultancy Services*(*hereinafter called "the Contract").

AND WHEREAS it has been stipulated by you in the said Contract that the Bidder shall furnish you with a Bank Guarantee by a reputable bank for the sum specified therein as security for compliance with the Bidder's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Bidders guarantee:

THEREFORE, WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Bidder, up to a total of *[amount of the guarantee in words and figures]*, and we undertake to pay you, upon your first written demand declaring the Bidder to be in default under the Contract and without cavil or argument, any sum or sums within the limits of *[amount of guarantee]* as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the: *[insert date]*

Signature and seal of the Guarantors

_____

[name of bank or financial institution]

_____

[address]

_____

[date}

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Annexure

Bidding documents (Technical)

Tender Bidding documents (Technical and Financial documents)

Technical Submission (Vendor)

Document Required

See Form Under Additional Forms and Documents: **Bidding documents (Technical)** (page number: 91)

Bidding documents (Financial documents)

Bidding documents (Financial documents)

Financial Submission (Vendor)

Document Required

See Form Under Additional Forms and Documents: **Bidding documents (Financial documents)** (page number: 105)

Procurement Forms

Financial Resources

See Form Under Additional Forms and Documents: **Financial Resources** (page number: 125)

Past Experience and Completed Contracts

See Form Under Additional Forms and Documents: **Past Experience and Completed Contracts** (page number: 126)

Historical Contract Non-Performance, and Pending Litigation and Litigation History

See Form Under Additional Forms and Documents: **Historical Contract Non-Performance, and Pending Litigation and Litigation History** (page number: 127)

Current Contracts and Their Progress

See Form Under Additional Forms and Documents: **Current Contracts and Their Progress** (page number: 129)

Financial Capacity and Net Worth Evaluation Form

See Form Under Additional Forms and Documents: **Financial Capacity and Net Worth Evaluation Form** (page number: 130)

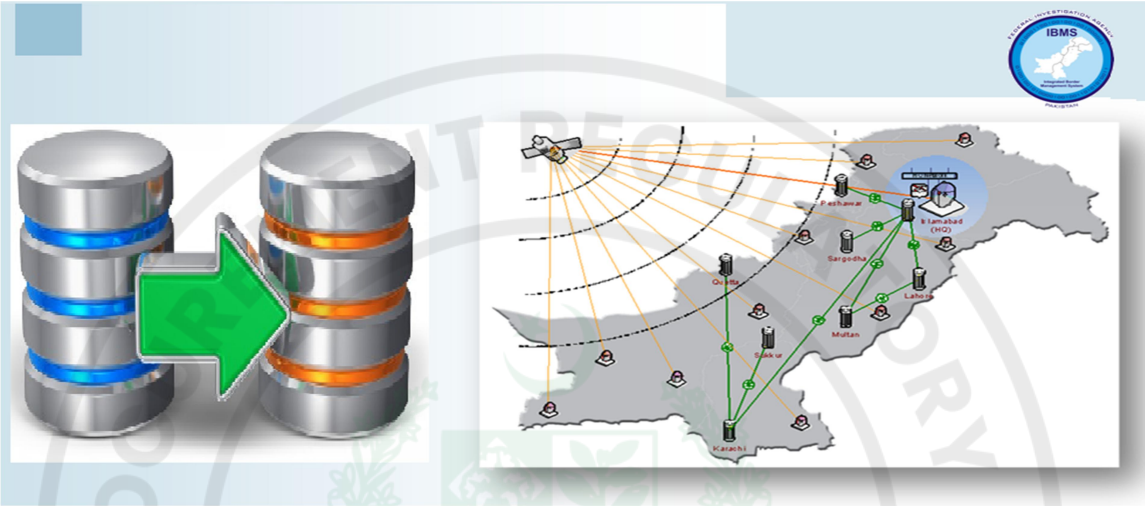
Average Annual Turnover

See Form Under Additional Forms and Documents: **Average Annual Turnover** (page number: 132)

PUBLIC PROCUREMENT REGULATORY AUTHORITY
(PPRA)
EPADS

Additional Forms and Documents

FEDERAL INVESTIGATION AGENCY
INTEGRATED BORDER MANAGEMENT SYSTEM (IBMS)



REQUEST FOR PROPOSAL

Managed WAN Connectivity

Connectivity between Federal Investigation Agency Headquarters Islamabad and Disaster Recovery Site; nationwide immigration and government sites; Internet connectivity; inter-operator integration; Managed WAN Services, Hardware License, Onsite Local Support and Training of Human Resourse.
As Turnkey Solution-

Contents

Section	Title
1	Invitation to Bids
2	Bid Data Sheet
3	Instructions to Bidders
4	Scope and Procurement
5	Payment Plan
6	Service Level Agreement
7	Bid Response and Compliance Format
8	Eligibility and Mandatory Requirements
9	Technical and Financial Evaluation

Section	Title
10	Financial Proposal Format
11	Conditions of Contract
12	Annexures

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

1. Invitation to Bids

The Federal Investigation Agency (FIA), Integrated Border Management System (IBMS), invites electronic bids from eligible and qualified service providers for the design, survey, delivery, deployment, configuration, testing, commissioning, training, managed operation, maintenance, and support of the services described in this Request for Proposal (RFP).

The procurement comprises managed WAN and internet connectivity for nationwide immigration and government sites, traffic aggregation at FIA Headquarters and the designated Disaster Recovery (DR) site, inter-operator integration, supporting Network Management System (NMS) and complaint-management services, and managed security services. The intended contract term is five (5) years from the applicable service commencement date, no automatic extention. The contract duration may be further extended for another five (5) years at the same quoted price, subject to approval from the competent authority.

1. Bids shall be submitted electronically through EPADS Version 2.0 by the deadline stated in the Bid Data Sheet.
2. The procurement shall use the Single Stage — Two Envelope procedure. The technical and financial proposals shall be submitted separately in the manner prescribed by EPADS and the Bid Data Sheet.
3. The technical proposal shall contain no price information. Financial proposals of technically non-responsive bidders shall remain unopened.
4. A scanned copy of the prescribed fixed-amount bid security shall be uploaded through EPADS, and the original shall be delivered as stated in the Bid Data Sheet before the submission deadline.
5. The Federal Investigation Agency (FIA), will publish the technical evaluation result before financial opening and the final evaluation report before award in accordance with the applicable procurement framework.

2. Bid Data Sheet

Ref.	Data item	RFP-specific provision
BDS-1	Procuring Agency	Federal Investigation Agency (FIA) Integrated Border Management System (IBMS)
BDS-2	RFP / Tender No.	[FIA TO ASSIGN]
BDS-3	Source of funds	[FIA FINANCE TO CONFIRM]
BDS-4	Procurement method	National Competitive Bidding; Single Stage — Two Envelope; EPADS Version 2.0
BDS-5	Serial No.	1: Managed WAN MPLS Connectivity 2: Managed WAN Internet Connectivity 3: Existing Hardware Support and Warranty (3 to 5 Years) Note: Financial evaluation and calculations will be carried out on the basis of a five (05) year period.
BDS-6	Pre-bid meeting	[DATE / TIME / VENUE OR EPADS SESSION — FIA TO CONFIRM]
BDS-7	Clarification deadline	[FIA TO CONFIRM]; requests only through EPADS Version 2.0
BDS-8	Bid submission deadline	[FIA TO CONFIRM DATE AND UNAMBIGUOUS TIME]

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Ref.	Data item	RFP-specific provision
BDS-9	Technical bid opening	[FIA TO CONFIRM]; same date and at least 30 minutes after closing
BDS-10	Original bid-security delivery	Assistant Director Logistics, FIA-IBMS Technical Floor, FIA Headquarters, G-9/4, Islamabad [FIA TO VERIFY ADDRESS]
BDS-11	Bid validity	Ninety (90) days from the bid-submission deadline
BDS-12	Bid security	2% of the total contract value
BDS-13	Bid-security validity	At least twenty-eight (28) days beyond bid validity, including any lawful extension [FIA/LEGAL TO CONFIRM AGAINST FINAL SBD]
BDS-14	Currency and taxes	Pakistani Rupees (PKR); base price evaluated total inclusive of all applicable taxes
BDS-15	Technical qualifying score	70 out of 100, subject to mandatory pass/fail compliance
BDS-16	Combined evaluation	Technical 70% & Financial 30%
BDS-17	Performance garanty	10% of the awarded contract amount
BDS-18	Implementation period	Within three (3) calendar months from the effective date/PO, subject to FIA-approved implementation plan
BDS-19	Contract term	Five (5) years from service commencement; no automatic extension, the contract duration may be further extended for another five (5) years at the same quoted price, subject to approval from the competent authority.
BDS-20	GRC	[FIA TO INSERT NOTIFIED GRC, ADDRESS AND EPADS REFERENCE]
BDS-21	FIA technical contacts	Arsalan Asif, Deputy Director Network; arslan.asif@fia.gov.pk [FOR TECHNICAL COORDINATION; FORMAL QUERIES THROUGH EPADS]

3. Instructions to Bidders

3.1 Applicable procedure and bid preparation

1. Bidders shall examine the complete RFP, Annexures and all addenda. Failure to provide required information may render a bid non-responsive.

2. The Technical Proposal and Financial Proposal shall be submitted as separate electronic envelopes/packages in EPADS. The Technical Proposal must not contain any prices, commercial totals, or bid security amounts calculated from the bid price. If any financial information is disclosed within the Technical Proposal, the bidder shall be treated as non-responsive and disqualified.

3. The bidder shall index the proposal, number all pages, and ensure that the authorized signatory signs/stamps the bid forms and all documents for which authentication is required.

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4. The bidder shall bear all costs of preparing and submitting the bid. The Federal Investigation Agency (FIA), shall not reimburse any such cost.
5. Prices shall be quoted only in PKR in figures and words. In case of a discrepancy, the rule stated in the final PPRA-compliant bidding document shall apply.
6. A bidder may seek clarification only through EPADS by the deadline in the BDS. FIA responses and amendments shall be communicated on an equal-opportunity basis.
7. No bidder may alter the substance of its bid after opening. FIA may seek written clarification that does not change the substance, price or scope of the bid.
8. The bidder shall disclose any joint venture, consortium, subcontractor, last-mile partner, satellite operator or inter-operator dependency and identify the prime contractor accountable to Federal Investigation Agency (FIA),.
9. The bidder shall maintain bid validity and the validity of its security for the period stated in the BDS.

3.2 Minimum Technical Proposal contents

1. Signed bid-submission form and authority/power of attorney.
2. Eligibility and mandatory-requirement evidence, organized in the order of Serial No 08.
3. Executive summary and bidder's understanding of FIA requirements.
4. Serial wise technical solution and architecture, with scope boundaries.
5. Site-by-site media plan for Annexures A–C, including primary and secondary media, bandwidth, feasibility status.
6. Aggregation, routing, QoS, resilience, NMS, complaint portal, security and operational design.
7. Implementation plan, work breakdown, site-survey method, project organization, RACI and three-month schedule.
8. Acceptance-test plan, training plan, support model, escalation matrix and proposed SLA measurement method.
9. Detailed clause-by-clause compliance matrix using only Fully Complied or Not Complied, with evidence/reference.
10. All services should be compliance to PAKCERT/NTISB and other security department guide lines/advices
11. Hardware Local Support & warranty for the period of (03/05) three or Five Years.

3.3 Evaluation, award and Grievance

The Federal Investigation Agency (FIA) shall first examine eligibility, bid security, and mandatory responsiveness. Technically responsive proposals shall then be scored solely against the criteria published in this RFP. The financial proposals of bidders achieving the technical qualifying threshold shall be opened publicly through the prescribed EPADS process after the technical evaluation report is announced.

The contract shall be awarded to the bidder with the highest combined score, calculated on the basis of 70% weight-age for the Technical Proposal and 30% weight-age for the Financial Proposal for the applicable scope of work, subject to responsiveness, due diligence, price reasonableness, and competent authority approval.

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The Federal Investigation Agency (FIA) may reject all bids in accordance with PPRA Rule 33. Any grievance shall be filed and determined under PPRA Rule 48 and the applicable Redressal of Grievances Regulations. The final RFP shall identify FIA's notified Grievance Redressal Committee (GRC) and official filing channel. This clause supersedes any statement suggesting that the evaluation cannot be challenged.

4. Scope and Procurement

The the Federal Investigation Agency (FIA) require following services for initial period of five (05) years

SR No	Title	Scope summary
1	Managed WAN MPLS Connectivity	Dual-WAN MPLS/P2P L3 connectivity between immigration sites to FIA HQ and DR as per Annexure A
		MPLS/P2P Connectivity between FIA to Government offices (NADRA and Directorate General Immigration & Passports). As per Annexure B
		Aggregation at FIA Headquarters and DR
2	Managed WAN Internet Connectivity	Internet Connectivity /29 pool at all sites as per Annexure C
3	Managed WAN Services	Managed WAN Operations, Web Base Complain Portal, NMS as a Service
4	Existing Hardware Support, Warranty & UTM License(3/5 years)	Fortinet, Sophos, Huawei equipment local On-Site Support & warranty as per Annexure D
5	Training of Human Resources	FortiManager, NMS Training of Five Persons

4.1. Managed WAN MPLS Connectivity

4.1.1 Immigration Sites MPLS/P2P dual WAN

The Service Provider shall provide managed L3 MPLS/P2P dual-WAN connectivity between the immigration sites listed in Annexure A and the aggregation sites at FIA Headquarters, Islamabad, and the designated Disaster Recovery site. The service provider shall be responsible to provide end to end connectivity along with failover router with single Ethernet (FE) Interface handoff.

Path	Permitted medium	Bandwidth	Media Priority
Primary	Optical fiber	10 Mbps CIR	1st Preference
Primary	Point-to-point wireless	10 Mbps CIR	2nd Preference
Primary	Satellite / VSAT	2 Mbps CIR	3rd Preference
Secondary	Optical fiber	10 Mbps CIR	1st Preference
Secondary	Point-to-point wireless	10 Mbps CIR	2nd Preference
Secondary	Satellite / VSAT	2 Mbps best effort	3rd Preference

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1. The primary and secondary designs shall use different media and shall avoid common routes, ducts, towers, POPs, power sources, hubs and upstream failure domains to the extent reasonably practicable. The bidder shall disclose all common points of failure.
2. Where satellite is used for both paths, the secondary platform shall be independent from the primary platform. Independence shall be demonstrated across satellite resource, teleport/gateway, hub infrastructure and terrestrial backhaul.
3. The satellite platform used for CIR service shall support committed performance during peak periods, QoS prioritization, individual terminal profiles, multi-satellite operation, SLA reporting and scalable capacity.
4. The Federal Investigation Agency (FIA) reserves the right to increase or decrease bandwidth as needed, at the approved monthly recurring unit rate. Additionally, in special circumstances, the service provider shall promptly increase the bandwidth of any specified circuit free of cost for short durations (two to three days) to support critical or special operational tasks.
5. The provision and maintenance of Failover Hardware shall be the responsibility of the service provider. The failover hardware must feature at least a single Fast Ethernet (FE) interface connected to the designated Federal Investigation Agency (FIA) endpoint hardware.
6. The Federal Investigation Agency (FIA) mandates that the Core Site at FIA Headquarters Islamabad, the Disaster Recovery (DR) Site, and all current and future Government Office sites must be connected via fiber optic media. Across the overall network, a minimum of 40% of Primary links and a minimum of 20% of Secondary links must be deployed on fiber optics. Bidders must also provide comprehensive local hardware support and warranty coverage. Any bid proposing media distribution below these minimum required percentages shall be declared non-responsive and disqualified.
7. The Federal Investigation Agency (FIA) reserves the right to add new site links along with Customer Premises Equipment (CPE) to be managed by the FIA, provided equipment is compatible with the existing hardware deployed across all sites. One-Time Charges (OTC) for new site installations shall be mutually agreed upon; however, Monthly Recurring Charges (MRC) for bandwidth shall remain fixed at the approved contract unit rates.
8. Bidder shall be responsible to provide end to end managed services with NMS view having multiple user access. For detail scope refer to section 4.3 of this RFP

4.1.2. Government Sites MPLS/P2P Connectivity

The Service Provider shall provide managed Layer 3 (L3) MPLS and Point-to-Point (P2P) connectivity between the Federal Investigation Agency (FIA) Headquarters and the government offices listed in Annexure-B.

Site A	Site B	Permitted medium	Bandwidth
NADRA Head Office	FIA Headquarter Islamabad	Optical Fiber	30 Mbps
DG I&P Head Office		Optical Fiber	30 Mbps

The procuring agency reserves the right to add or remove government P2P connections, upgrade bandwidth, or deploy secondary links, based on the approved contract unit rates upon mutual agreement.

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4.1.3 Aggregation at FIA Headquarters and DR

1. The aggregate capacity at each Federal Investigation Agency (FIA) aggregation site (including Primary and Disaster Recovery sites) shall be no less than the sum of the committed site bandwidths terminating at that site, plus any growth headroom approved by the Federal Investigation Agency (FIA) technical team.
2. The service provider shall deliver a redundant aggregation network design and comprehensively document the interface capacity, routing protocols, failover mechanisms, and network monitoring architecture.
3. The Disaster Recovery (DR) location shall be finalized at one of the major airport sites (Lahore, Islamabad, Karachi, Peshawar, Faisalabad, Multan, or Sialkot). Non-Recurring Charges (NRC) / One-Time Charges (OTC) for hardware at the designated DR site shall be mutually agreed upon following final site selection and approval by the Federal Investigation Agency (FIA) technical team.
4. The Federal Investigation Agency (FIA) shall not pay separate Non-Recurring Charges (NRC) / One-Time Charges (OTC) for Primary aggregation links. However, upon final selection of the Disaster Recovery (DR) site, the one-time costs—including all required hardware up to and FIA Customer Premises Equipment (CPE) managed by the FIA and compatible with FIA SD-WAN infrastructure—shall be paid at a mutually agreed price. Monthly Recurring Charges (MRC) for both Primary (PR) and Disaster Recovery (DR) aggregation links shall be provided Free of Cost (FOC).
5. The Service Provider must provide a robust failover mechanism ensuring that all aggregation links are fully redundant, configured for high availability, and capable of maintaining zero-downtime operations.

4.2 Managed WAN Internet Connectivity

The Service Provider shall provide WAN internet connectivity at the all sites listed in Annexure C.

SR. no	Permitted Media	Bandwidth	IP Pool
FIA Head Quarter Islamabad			
1	Redundant Optical Fiber	50 Mbps	/29 Public IP requirement per site
Immigration Sites			
1	Optical Fiber	25 Mbps CIR	/29 Public IP requirement per site
2	Point-to-point wireless	25 Mbps CIR	
3	Satellite / VSAT	2 Mbps best effort	

4.3. Managed-Service

4.3.1 Managed WAN operations

1. Provide proactive 24×7 monitoring, fault detection, ticket creation, escalation and restoration for all contracted links.
2. Provide direct remote and on-site support throughout the five-year service term.

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3. Provide a 24×7 service desk, a named single point of contact and the procuring agency-approved resident/regional staffing model. The final staffing schedule shall state headcount, shifts, locations, qualifications and backup coverage.
4. Maintain an up-to-date service inventory, circuit IDs, media, bandwidth, CPE, contacts, site acceptance dates and SLA status.
5. Provide 1x Resident Engineer at FIA Head quarters for Local support & warranty.

4.3.2 Web-based complaint portal

1. Time stamped incident creation, acknowledgement, assignment, status changes, restoration and closure.
2. Dedicated escalation matrix along with multiple users access across Pakistan for providing 24x7 support or to rectify the fault.
3. Searchable ticket history for the full contract term and export in a commonly readable format.
4. Email/portal notifications and a documented escalation path.
5. 24×7 telephone contact integrated with the same incident record.
6. Availability and support SLA
7. The Web Portal must feature automated capabilities to calculate link downtime across all sites and compute the corresponding penalty deductions to be levied on the Service Provider.

4.3.3 NMS as a Service

1. Host/service summary and current incidents
2. Disabled/muted host lists
3. Zone and media-wise distribution
4. Geographic/map view
5. Site, host and interface details
6. Link and service up/down status
7. CPU, memory, temperature, ICMP, latency/jitter and other agreed service metrics
8. Host SLA for custom periods and business hours
9. Inventory and SLA reports
10. Role-based access, audit logging, report export and Federal Investigation Agency (FIA) data handover at exit

The Service Provider shall explicitly identify every device and link to be monitored, including the telemetry method, polling interval, data retention period, NMS hosting location, infrastructure redundancy, access model, and security controls. Access credentials and the monitoring of Federal Investigation Agency owned devices shall strictly comply with the FIA Security Policy.

Note: The cost of Managed Services and Network Management System (NMS) operations must be fully inclusive within the recurring link costs.

4.4 Existing Hardware Local Support, Warranty & Licenses

The Service Provider shall provide comprehensive local hardware On-site support, including Unified Threat Management (UTM) licensing for FortiGate 400F & FortiGate 60F firewalls (whenever Required) for a duration of five (05) years or one (01) year, as specified in the financial tender schedule, FortiCare support for Fortinet hardware, and ongoing technical support for existing Sophos firewalls and Huawei equipment deployed across the Federal Investigation Agency (FIA) Immigration Network Infrastructure nationwide. A detailed inventory of this equipment is provided in Annexure-D."

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4.5 Training

1. Provide specialized training to five (5) FIA-IBMS network resources covering first-line diagnostics for each connectivity medium, Forti Manager,NMS, portal, escalation and SLA verification.
2. Submit approved high-level and low-level designs, media plans, CPE inventory, IP/routing/QoS configuration records, as-built diagrams, test reports, SOPs, escalation matrix and administrator/user guides.
3. All documentation shall be current at acceptance and updated after every approved change.

5. Payment Term

1. One time charge shall be paid upon site acceptance while monthly recurring charges will be payable on quarterly basis.
2. No recurring billing shall begin for a link or service before its applicable site/service acceptance certificate is signed by Federal Investigation Agency (FIA).
3. The Federal Investigation Agency (FIA) shall identify authorized acceptance signatories and the deemed-acceptance rule, if any, in the final contract..

6. Service-Level Agreement

6.1 Availability measurement

Availability for each service shall be calculated for the approved measurement period as: Availability (%) = ((Total Scheduled Service Minutes − Counted Downtime Minutes) ÷ Total Scheduled Service Minutes) × 100.

1. The final SLA shall define the measurement period (recommended: monthly measurement with quarterly invoice reconciliation), outage start/stop evidence, scheduled maintenance and exclusions.
2. Availability shall be calculated separately for each aggregation service, dual-WAN site and single-WAN site.
3. Portal and NMS records shall be reconciled; unresolved measurement disputes shall follow the contract dispute process.
4. Availability deductions shall be applied automatically to the next invoice and shall not require a new commercial negotiation after each breach.

6.2 Availability deduction matrix

Service class	Measured availability	Deduction from affected site's recurring charge
FIA aggregation sites (HQ and DR)	99.90%–99.99%	0%
	99.00%–99.89%	5%
	98.50%–98.99%	10%
	97.50%–98.49%	20%
	Below 97.50%	50%
Dual-WAN sites	99.00%–99.99%	0%
	98.50%–98.99%	5%

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Service class	Measured availability	Deduction from affected site's recurring charge
	97.50%–98.49%	10%
	96.00%–97.49%	15%
	Below 96.00%	20%
Single-WAN sites	96.00%–99.99%	0%
	94.00%–95.99%	5%
	92.00%–93.99%	10%
	90.00%–91.99%	15%
	Below 90.00%	20%

Financial deduction will be applicable, as per downtime matrix mentioned above

7. Bid Response and Compliance Format

The bidder shall follow the sequence below. Cross-references shall identify the exact proposal page/section. Blank responses and missing items shall be treated as Not Complied.

Part	Title	Required content
A	Bid forms and authority	Signed submission form, power of attorney, declarations and bid security evidence.
B	Compliance to Eligibility& Evaluation criteria	Compliance as per RFP requirement
C	Technical solution	Complete solution as per RFP scope
D	Implementation	Three-month plan, staffing, RACI, risks, surveys and dependencies.
E	Operations and SLA	NMS, portal, escalation and measurement method.
F	Training/documentation	Syllabus, deliverables, acceptance and update process.
G	Compliance matrix	Clause-by-clause Fully Complied / Not Complied with evidence.
H	Financial Proposal	Must be submitted as separate financial envelope

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8. Eligibility and Mandatory Requirements

Ref.	Mandatory requirement	Minimum evidence	Compliance FC or Non Compliance	Reference Page no.
01	Registered/incorporated under the laws of Pakistan.	Registration/incorporation certificate.		
02	At least ten (10) years of relevant service experience.	Registration history and relevant documentary evidence.		
03	Registered with FBR and appearing on the Active Taxpayers List.	NTN, sales-tax registration and current ATL evidence.		
04	Not blacklisted/debarred by a public or private organization and not active on the applicable PPRA debarment list.	Notarized undertaking on PKR 1,000 stamp paper plus FIA verification.		
05	Audited financial statements for the approved period.	Three Years audit statement		
06	Legal and operational support presence in Pakistan and the approved regional support model.	Office list, addresses, ownership/lease evidence and staff list.		
07	Required nationwide WAN experience.	Relevant POs/completion or performance certificates.		
08	Valid PTA license(s) and operational/commencement authority for each offered service, medium and geography.	Current license and commencement/operational evidence; satellite authorization where applicable.		

Note: Non-compliance to any of the above the mentioned point, bidder will be treated as non-responsive

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9. Technical and Financial Evaluation

9.1 Technical Evaluation Criteria

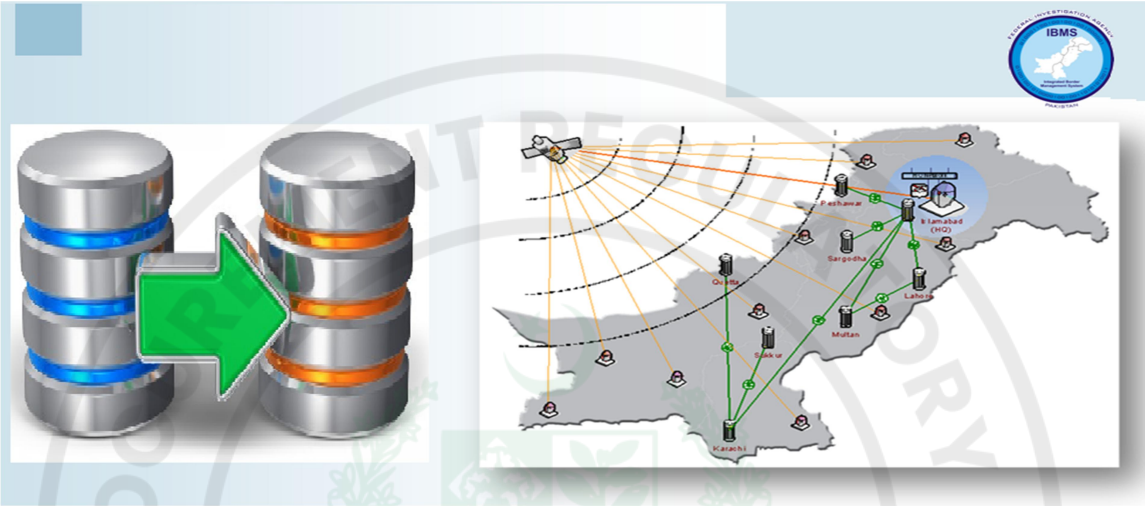
Ref.	Criterion	Max. Marks	Deterministic working distribution	Documentary Proof
T1	Years since establishment	5	>10 years = 0; 15 years = 2.5 ,more than 20+ years = 5	Certificate of Incorporation
T2	Support Offices	15	Office in (Islamabad, Gilgit, Faisalabad,Sialkot,Multan,DG Khan,RY Khan,Bahawalpur,Lahore,Narowal, Hyderabad,Karachi,Sukkur,Gawadar,Chamman,Quetta, Peshawar) Out of which 100% support offices as per above locations= 15 Less than 70% to 99% = 10 Less than 40% = 5 Less than 30% = 0	List of support offices with addresses to be attached
T3	Similar nationwide projects	5	5+ completed similar projects of at least 40 sites = 5; 1–4 projects = 2.5; No Project = 0.	POs/Contracts to be attached
T4	Financial strength	5	Annual turnover at least PKR 30 billion = 5; below PKR 30 billion = 2.5	Financial Statement
T5	Bidder's Own long Hall Infrastructure across Pakistan	5	Bidder Providing proof of Own Long Hall Infrastructure across Pakistan More than 40% of Annexure A sites = 5 39%–20% = 2.5 below 20% will be considered as non-responsive	Documentary proof is required
T6	Training of Human Resources	5	Five Persons Training along with Free Vouchers =5 Five Persons Training =2.5 Training is Mandatory	Documentary proof is required
T7	Primary fiber coverage for MPLS/P2P Connectivity	20	More than 50% of Annexure A sites = 20 49%–40% = 10 below 40% will be considered as non-responsive	As per Annex A Sites & B
T8	Secondary fiber coverage for MPLS/P2P Connectivity	20	More than 35% of Annexure A sites = 20 34%–20% = 10 below 20% will be considered as non-responsive	As per Annex A
T9	Internet Connectivity on fiber media	20	More than 50% of Annexure A sites = 20 49%–40% = 10 below 40% = 0	As per Annex C

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Ref.	Criterion	Max. Marks	Deterministic working distribution	Documentary Proof
	Total	100	Minimum qualifying score: 70/100, after passing all mandatory requirements.	

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

FEDERAL INVESTIGATION AGENCY
INTEGRATED BORDER MANAGEMENT SYSTEM (IBMS)



REQUEST FOR PROPOSAL

Managed WAN Connectivity

Connectivity between Federal Investigation Agency Headquarters Islamabad and Disaster Recovery Site; nationwide immigration and government sites; Internet connectivity; inter-operator integration; Managed WAN Services, Hardware License, Onsite Local Support and Training of Human Resourse.
As Turnkey Solution- 9.2 Financial Evaluation Criteria

Financial bid of only technically qualified bidder will be opened. Marking will be evaluation on the basis of 30% weightage

9.3 Evaluation Formula

Below is the evaluation formula for final scoring. Contract will be awarded to the bidder achieving maximum combined score (TS+FS).

Evaluation Criteria	Maximum Marks / Weightage	Evaluation Method / Formula
Technical Evaluation	100 Marks	Technical proposals shall be evaluated against the predefined technical evaluation criteria.
Minimum Technical Qualifying Score	70 Marks (70%)	Bidders securing at least 70 out of 100 marks shall qualify for financial evaluation.
Weighted Technical Score (TS)	70 Marks (70%)	TS = (Technical Marks Obtained / 100) × 70
Financial Evaluation	30 Marks (30%)	Financial bids of technically qualified bidders only shall be evaluated.
Weighted Financial Score (FS)	30 Marks (30%)	FS = (Lowest Evaluated Bid Price / Bidder's

		Evaluated Bid Price) × 30
Final Combined Score	100 Marks (100%)	Final Score = TS + FS
Final Ranking	Highest Combined Score	The technically qualified bidder obtaining the highest combined score shall be ranked first and considered for contract award, subject to applicable procurement rules and RFP conditions.

Note: The Evaluated Price shall be the five-year total including all one-time charges plus sixty (60) months of recurring charges, inclusive of applicable taxes, after unconditional discounts and arithmetic corrections.

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

10. Financial Proposal Schedules

The bidder shall quote all amounts in PKR. Base price, applicable tax and inclusive total shall be shown separately with all the taxes. A blank mandatory price shall be treated as included elsewhere only where the schedule expressly permits 'Included'; otherwise, it may render the financial proposal non-responsive.

10.1 Immigration site MPLS/P2P dual Managed WAN

Sr #	Site name	Proposed Media		Bandwidth		Per Mbps rate with all applicable taxes		Monthly Recurring Charges along with all taxes		Total link cost for 5 years (PR + SEC)
		PR	SEC	PR	SEC	PR	SEC	PR	SEC	
FIA HQs Islamabad No OTC will be applicable, Disaster Recovery Site OTC will be applicable of the time of execution & aggregation Links Free of Cost (FOC)										
1	New Islamabad A/P									
2	Sust L/R									
3	Nur Khan A/P									
4	Skardu A/P									
5	MOI Pak Secretariat Islamabad									
6	Lahore A/P (AIIAP)									
7	Faisalabad A/P									
8	Sialkot A/P									
9	Multan A/P									
10	D.G Khan A/P									
11	Rahim Yar Khan A/P									
12	Bahawalpur A/P									
13	Wagha L/R									
14	Wagha R/S									
15	Kartarpur Corridor									
16	Karachi A/P (JIAP)									
17	Khokharapar R/S									
18	KPT S/P									
19	Port Bim Qasim S/P									
20	Ghass Bandar S/P									

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Sr #	Site name	Proposed Media		Bandwidth		Per Mbps rate with all applicable taxes		Monthly Recurring Charges along with all taxes		Total link cost for 5 years (PR + SEC)
		PR	SEC	PR	SEC	PR	SEC	PR	SEC	
21	Ferry Terminal (West Wharf), KPT Karachi									
22	Sukkur A/P									
23	Quetta A/P (QIAP)									
24	Turbat A/P									
25	Gawadar A/P									
26	Gawadar S/P									
27	Chamman L/R									
28	Taftan L/R									
29	BP-250 (Gubd) L/R									
30	Chedgi L/R									
31	Geerak L/R									
32	Katagar L/R									
33	Peshawar A/P (BIAP)									
34	Torkham L/R									
35	Ghulam Khan L/R									
36	Kharlachi L/R									
37	Angoor Ada L/R									
38	Mand L/R									
Note : More Immigration site MPLS/P2P dual Managed WAN Sites will be added when required OTC will be applicable but MRC will be same as per Tender Quoted.										
Total for 5 years										

* The procuring agency may increase bandwidth based on quoted per Mbps rates.

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10.2 Government Sites MPLS/P2P Connectivity

Sr #	Mandatory service	Bandwidth	Per Mbps rate with all applicable taxes	Monthly Recurring Charges along with all taxes	Total link cost for 5 years
1	NADRA Headquarters, Islamabad	30 Mbps			
2	Directorate General Immigration & Passports Headquarters, Islamabad	30 Mbps			
Note : More Government Sites MPLS/P2P Connectivity Sites or Redundant Connectivity Circuit will be added when required OTC will be applicable but MRC will be same as per Tender Quoted.					
Total for 5 years					

* The procuring agency may increase bandwidth based on quoted per Mbps rates.

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10.3 Managed WAN Internet Connectivity

No. / Region	Site name	Proposed Media	Bandwidth	Per Mbps rate with all applicable taxes	Monthly Recurring Charges along with all taxes	Total link cost for 5 years
MAIN	**FIA HQs Islamabad**					
1	New Islamabad A/P					
2	Sust L/R					
3	Nur Khan A/P					
4	Skardu A/P					
5	MOI Pak Secretariat Islamabad					
6	Lahore A/P (AIIAP)					
7	Faisalabad A/P					
8	Sialkot A/P					
9	Multan A/P					
10	D.G Khan A/P					
11	Rahim Yar Khan A/P					
12	Bahawalpur A/P					
13	Wagha L/R					
14	Wagha R/S					
15	Kartarpur Corridor					
16	Karachi A/P (JIAP)					
17	Khokharapar R/S					
18	KPT S/P					
19	Port Bim Qasim S/P					
20	Ghass Bandar S/P					
21	Ferry Terminal (West Wharf), KPT Karachi					
22	Sukkur A/P					

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No. / Region	Site name	Proposed Media	Bandwidth	Per Mbps rate with all applicable taxes	Monthly Recurring Charges along with all taxes	Total link cost for 5 years
23	Quetta A/P (QIAP)					
24	Turbat A/P					
25	Gawadar A/P					
26	Gawadar S/P					
27	Chamman L/R					
28	Taftan L/R					
29	BP-250 (Gubd) L/R					
30	Chedgi L/R					
31	Geerak L/R					
32	Katagar L/R					
33	Peshawar A/P (BIAP)					
34	Torkham L/R					
35	Ghulam Khan L/R					
36	Kharlachi L/R					
37	Angoor Ada L/R					
38	Mand L/R					
Note : More Managed WAN Internet Connectivity Sites will be added when required OTC will be applicable but MRC will be same as per Tender Quoted.						

*** The Federal Investigation Agency may increase bandwidth based on quoted per Mbps rates.**

10.4 Existing Hardware Local On-Site Support, Warranty& Licenses

SN	Description	Serial Number	One time Complete Charges inclusive of all Taxes (01) One Year	One time Complete Charges inclusive of all Taxes (03) Three Years	One time Complete Charges inclusive of all Taxes (05) Five Years
1	FG-400F – 3/5 Years UTM	FG4H0FT922904125			
		FG4H0FT923900493			
		***Total for 5 Years inclusive of all Taxes**			
		***Purchase Order UTM License Hardware will be issued subject to availability of Funds with the option of One (01), Three (03) or Five (05) Years, Financial evaluation will be carry on the basis of Five Years.**			

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SN	Description	Serial Number	One time Complete Charges inclusive of all Taxes (01) One Year	One time Complete Charges inclusive of all Taxes (03) Three Years	One time Complete Charges inclusive of all Taxes (05) Five Years
1	Sophos XGS-136 – 3/5 Years	X13108T2PQMWCA6			
		X13108RYRPWBT8C			
2	FG-400F – 3/5 Years Forticare	FG4H0FT922904125			
		FG4H0FT923900493			
3	FS-1024E - 3/5 Years Forticare	FS1E24TF23001242			
		FS1E24TF23001252			
4	FG-100F - 3/5 Years Forticare	FG100FTK23009292			
		FG100FTK23013832			
5	FS-448E - 3/5 Years Forticare	S448ENTF23002768			
		S448ENTF23002560			
		S448ENTF23002781			
6	FS-148F - 3/5 Years Forticare	S148FNTF23004393			
		S148FNTF23004483			
		S148FNTF23005025			
		S148FNTF23003112			
		S148FNTF23004627			
		S148FNTF23004797			
		S148FNTF23003020			
		S148FNTF23004566			
		S148FNTF23004951			
		S148FNTF23005921			
7	FS-124F - 3/5 Years Forticare	S124FNTF23001790			
		S124FNTF23002216			
		S124FNTF23003913			
		S124FNTF23003324			
		S124FNTF23004121			
		S124FNTF23004992			
		S124FNTF23002254			
		S124FNTF23002340			
8	FG-60F - 3/5 Years Forticare	FGT60FTK23045194			
		FGT60FTK23045428			
		FGT60FTK23045431			
		FGT60FTK23045495			
		FGT60FTK23046166			
		FGT60FTK23046208			
		FGT60FTK23045060			
		FGT60FTK23045923			
		FGT60FTK23046022			
		FGT60FTK23046839			

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		FGT60FTK23046925			
		FGT60FTK23051563			
		FGT60FTK23032091			
		FGT60FTK23032217			
		FGT60FTK23032416			
		FGT60FTK23032500			
		FGT60FTK23032756			
		FGT60FTK23033277			
		FGT60FTK23099L14			
		FGT60FTK23099MUT			
		FGT60FTK23099MV2			
		FGT60FTK23099MVU			
		FGT60FTK23099MYE			
		FGT60FTK23099N5U			
		FGT60FTK2209J7N4			
		FGT60FTK2209J7NA			
		FGT60FTK2209J7NW			
		FGT60FTK2209J7P9			
		FGT60FTK2209J7PC			
		FGT60FTK2209J7PM			
		FGT60FTK23045394			
		FGT60FTK23045854			
		FGT60FTK23046233			
		FGT60FTK23047842			
		FGT60FTK23052265			
		FGT60FTK23052552			
		FGT60FTK23029911			
		FGT60FTK23030049			
		FGT60FTK23030531			
		FGT60FTK23030618			
		FGT60FTK23030714			
		FGT60FTK23030719			
		FGT60FTK23035234			
		FGT60FTK2309AEDR			
		FGT60FTK2309AFOZ			
9	48 Port Switch (S5735-L48T4X-A1)	4E2150057256			
		4E2150057260			
		4E2150056999			
		4E2150056676			
		4E2150056965			
		4E2150056546			
		4E2150056724			
		4E2150056728			
		4E2150056784			
		4E2150056951			
		4E2150056519			
		4E2150058373			
		4E2150056972			
		4E2150056719			
10	24 Port Switch (S5735-L24T4X-A1)	4E2160033395			
		4E2160033420			
		4E2160033418			
		4E2160033393			
		4E2160033423			

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		4E2160033373			
		4E2160033399			
		4E2160033359			
		4E2160033398			
		4E2160033404			
		4E2160033390			
		4E2160033412			
		4E2160033355			
		4E2160033430			
		4E2160033374			
		4E2160033410			
		4E2160033406			
		4E2160033323			
		4E2160033424			
		4E2160033379			
		4E2160033383			
		4E2160033405			
		4E2160033414			
		4E2160033427			
		4E2160033387			
		4E2160033421			
		4E2160033416			
		4E2160033415			
			*Total for 5 years inclusive of all taxes		
			***Purchase Order of Warranty & Local Support of Hardware will be issued subject to availability of Funds with the option of One (01), Three (03) or Five (05) Years, Financial evaluation will be carry on the basis of Five Years.**		

10.5 Summary

Sr #	Description	Total for 5 Years Inclusive of all applicable Taxes (PKR)
1	Immigration Site MPLS/P2P dual Managed WAN	
2	Government Sites MPLS/P2P Connectivity	
3	Managed WAN Internet Connectivity	
4	UTM License of Hardware	
5	Existing Hardware Local On-Site Support & Warranty.	
Total Inclusive of all Taxes For (05) Five Years		

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11. Conditions of Contract

11.1 Contract Formation, Term and Performance Security

1. Contract Execution: The successful bidder shall execute the prescribed written contract after the completion of the applicable evaluation, grievance/standstill, and approval processes.
2. Contract Term: The contract term shall be five (5) years from the applicable service commencement date. The contract duration may be extended further by mutual agreement and same price, subject to the approval of the competent authority.
3. Performance Security: Prior to contract effectiveness, the successful bidder shall provide performance security equal to 10% of the total bid value, as stated in the BDS, in the prescribed form and validity.
4. Service Provider Responsibility: The Service Provider shall remain fully responsible for successful performance, including that of approved subcontractors and inter-operator dependencies.
5. Hardware & Support: The Hardware License, Warranty, and Support Purchase Order will be executed subject to the availability of funds for a period of one (1), three (3), or five (5) years; however, the evaluation of the bidder/Service Provider will be conducted on the basis of five (5) years.

11.2 Price, Invoice and Payment

1. Payment Terms: No advance payment shall be made. One-time charges will be payable after the commencement of services, while recurring services shall be invoiced quarterly in arrears after acceptance and supported by a circuit/service inventory and SLA report.
2. Billing Commencement: Billing for each link/service shall begin only after the Federal Investigation Agency (IBMS) signs the applicable acceptance certificate.
3. Invoice Payment: The Federal Investigation Agency (IBMS) shall pay invoices quarterly.

11.3 Delay, Service Failure and Remedies

Liquidated Damages: For failure to complete the assignment in accordance with the approved project plan, the Federal Investigation Agency (IBMS) may impose liquidated damages at 0.2% per day of the value of the delayed or pending portion, up to a maximum of 10% of that portion. The Federal Investigation Agency (IBMS) Legal and Finance departments must approve the rate and define excusable delay, notice, cure, and termination before publication.

SLA Deductions & Material Breach: SLA deductions shall apply in accordance with Serial No. 6. Repeated or material breaches shall trigger a service-improvement plan, replacement of the affected service, and, where the final SCC so provides, termination for cause.

11.4 Change Control and Circuit Discontinuation

1. Change Control: No change to sites, bandwidth, media, IP resources, MSSP subscriptions, scope, price, or schedule shall be effective unless authorized in writing by the Federal Investigation Agency (IBMS) under the change-control process.
2. Pricing and Evaluation: Changes shall use the evaluated unit rates wherever applicable and shall include feasibility, lead time, acceptance, and budget approval.
3. Circuit Discontinuation: The Federal Investigation Agency (IBMS) may discontinue an individual circuit upon one month's written notice. The final SCC shall define final billing, asset removal/transfer, and any lawful committed costs.

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11.5 Security, confidentiality and audit

1. Confidentiality: The Service Provider shall protect the Federal Investigation Agency (IBMS) information, network designs, credentials, logs, and site data as confidential, and shall disclose them only to approved personnel on a need-to-know basis.
2. Personnel Access & Vetting: All personnel requiring access shall meet the Federal Investigation Agency (IBMS) vetting, conduct, and access-control requirements. Access shall be revoked promptly upon any role change or separation.
3. Data Ownership & Licensing: The Federal Investigation Agency (IBMS) owns its data, logs, configurations, reports, and documentation. Pre-existing provider technology remains provider-owned but is licensed to the Federal Investigation Agency (IBMS) as necessary to use the contracted service and deliverables.
4. Audit Rights: The Federal Investigation Agency (IBMS) and its authorized auditors may verify licenses, sites, controls, service records, invoices, and subcontractor compliance, subject to reasonable security procedures.
5. Incident Response: The provider shall notify the Federal Investigation Agency (IBMS) immediately of any actual or suspected security incident affecting the Federal Investigation Agency (IBMS), preserve evidence, cooperate in response, and provide root-cause and corrective-action reports.

11.6 Subcontracting and inter-operator arrangements

Subcontracting: No material subcontractor, last-mile partner, satellite operator, or other operator may be used without prior disclosure and the approval of the Federal Investigation Agency (IBMS). Approval shall not relieve the Service Provider of any obligation or liability. Equivalent confidentiality, security, audit, SLA, and data-residency obligations shall flow down to every approved third party.

11.7 Termination and transition

Termination: The final contract shall include provisions for termination for cause, convenience, insolvency, security breach, loss of required license, and chronic SLA failure, with appropriate notice and cure periods.

Transition and Handover: Upon expiry or termination, the Service Provider shall support an orderly transition, export all Federal Investigation Agency (IBMS) data, configurations, and reports, hand over current documentation, and certify the deletion of any retained Federal Investigation Agency (IBMS) data following authorized handover.

11.8 Governing law, grievance and arbitration

Governing Law: The procurement and contract shall be governed by the laws of the Islamic Republic of Pakistan.

Dispute Resolution & Grievance: Pre-contract grievances shall follow PPRA Rule 48 and the applicable regulations. Post-contract disputes not resolved amicably shall be settled by arbitration through the method specified in the final contract, consistent with PPRA Rule 49 and Pakistani law.

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12.Annexures

Annexure A — Immigration Sites MPLS/P2P dual Managed WAN **Sites Detail**

Sr #	Site name	Proposed Media		Bandwidth		GIS Coordinates	Site POC	
		PR	SEC	PR	SEC		Name	Contact
FIA HQs Islamabad No OTC will be applicable, Disaster Recovery Site OTC will be applicable of the time of execution & aggregation Links Free of Cost (FOC)								
1	New Islamabad A/P					33.556500, 72.834100		
2	Sust L/R					36.693375,74.820989		
3	Nur Khan A/P					33.608800, 73.103800		
4	Skardu A/P					35.328338, 75.529523		
5	MOI Pak Secretariat Islamabad					Available on request		
6	Lahore A/P (AIIAP)					31.520306, 74.405806		
7	Faisalabad A/P					31.362800, 72.987900		
8	Sialkot A/P					32.533700, 74.363100		
9	Multan A/P					30.196200, 71.423700		
10	D.G Khan A/P					29.961100, 70.489100		
11	Rahim Yar Khan A/P					28.392429, 70.285383		
12	Bahawalpur A/P					29.350220, 71.710923		
13	Wagha L/R					31.604417, 74.569457		
14	Wagha R/S					31.590100, 74.574800		
15	Kartarpur Corridor					32.053972, 75.024139		
16	Karachi A/P (JIAP)					24.906667, 67.160833		
17	Khokharapar R/S					25.700306, 70.195639		
18	KPT S/P					24.835900, 66.983200		
19	Port Bim Qasim S/P					24.787111, 67.341028		
20	Ghass Bandar S/P					24.840292, 66.986062		
21	Ferry Terminal (West Wharf), KPT Karachi					24.847467, 66.988838		

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Sr #	Site name	Proposed Media		Bandwidth		GIS Coordinates	Site POC	
		PR	SEC	PR	SEC		Name	Contact
22	Sukkur A/P					27.720211, 68.789369		
23	Quetta A/P (QIAP)					30.240000, 66.940000		
24	Turbat A/P					26.092047,61.847692		
25	Gawadar A/P					25.293900, 62.509800		
26	Gawadar S/P					25.106506,62.338898		
27	Chamman L/R					30.953074,66.439109		
28	Taftan L/R					28.977604, 61.552484		
29	BP-250 (Gubd) L/R					25.378851,61.658325		
30	Chedgi L/R					Available on request		
31	Geerak L/R					Available on request		
32	Katagar L/R					Available on request		
33	Peshawar A/P (BIAP)					33.992000, 71.515500		
34	Torkham L/R					34.114167, 71.108889		
35	Ghulam Khan L/R					33.146261, 70.031772		
36	Kharlachi L/R					33.829918, 69.953696		
37	Angoor Ada L/R					32.519052, 69.267263		
38	Mand L/R					26.094037,61.848582		

Note : More Immigration site MPLS/P2P dual Managed WAN Sites will be added when required OTC will be applicable but MRC will be same as per Tender Quoted.

Annexure B — Government Sites MPLS/P2P Connectivity Sites Detail

Sr #	Mandatory service	Bandwidth	GIS Coordinates	Site POC Name	Site POC Contact
1	NADRA Headquarters, Islamabad	30 Mbps	Available on request		
2	Directorate General Immigration & Passports Headquarters, Islamabad	30 Mbps	Available on request		

Note : More Government Sites MPLS/P2P Connectivity Sites will be added when required OTC will be applicable but MRC will be same as per Tender Quoted.

Annexure C — Managed WAN Internet Connectivity Sites Detail

No. / Region	Site name	Required Media	Bandwidth
MAIN	FIA HQs Islamabad		
1	New Islamabad A/P		
2	Sust L/R		
3	Nur Khan A/P		
4	Skardu A/P		
5	MOI Pak Secretariat Islamabad		
6	Lahore A/P (AIIAP)		
7	Faisalabad A/P		
8	Sialkot A/P		
9	Multan A/P		
10	D.G Khan A/P		
11	Rahim Yar Khan A/P		
12	Bahawalpur A/P		
13	Wagha L/R		
14	Wagha R/S		
15	Kartarpur Corridor		
16	Karachi A/P (JIAP)		
17	Khokharapar R/S		
18	KPT S/P		
19	Port Bim Qasim S/P		
20	Ghass Bandar S/P		
21	Ferry Terminal (West Wharf), KPT Karachi		
22	Sukkur A/P		
23	Quetta A/P (QIAP)		
24	Turbat A/P		
25	Gawadar A/P		
26	Gawadar S/P		
27	Chamman L/R		

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No. / Region	Site name	Required Media	Bandwidth
28	Taftan L/R		
29	BP-250 (Gubd) L/R		
30	Chedgi L/R		
31	Geerak L/R		
32	Katagar L/R		
33	Peshawar A/P (BIAP)		
34	Torkham L/R		
35	Ghulam Khan L/R		
36	Kharlachi L/R		
37	Angoor Ada L/R		
38	Mand L/R		
Note : More Managed WAN Internet Connectivity Sites or redundant Connectivity Sites will be added when required OTC will be applicable but MRC will be same as per Tender Quoted.			

Annexure D —Existing Hardware On-Site Local Support, Warranty & Licenses Inventory Detail

(A)

SN	Description	Serial Number
1	FG-400F – 3/5 Years UTM	FG4H0FT922904125
		FG4H0FT923900493

(B)

SN	Description	Serial Number
1	Sophos XGS-136 – 3/5 Years	X13108T2PQMWCA6
		X13108RYRPWBT8C

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2	FG-400F – 3/5 Years Forticare	FG4H0FT922904125
		FG4H0FT923900493
3	FS-1024E - 3/5 Years Forticare	FS1E24TF23001242
		FS1E24TF23001252
4	FG-100F - 3/5 Years Forticare	FG100FTK23009292
		FG100FTK23013832
5	FS-448E - 3/5 Years Forticare	S448ENTF23002768
		S448ENTF23002560
		S448ENTF23002781
6	FS-148F - 3/5 Years Forticare	S148FNTF23004393
		S148FNTF23004483
		S148FNTF23005025
		S148FNTF23003112
		S148FNTF23004627
		S148FNTF23004797
		S148FNTF23003020
		S148FNTF23004566
		S148FNTF23004951
		S148FNTF23005921
7	FS-124F - 3/5 Years Forticare	S124FNTF23001790
		S124FNTF23002216
		S124FNTF23003913
		S124FNTF23003324
		S124FNTF23004121
		S124FNTF23004992
		S124FNTF23002254
		S124FNTF23002340
8	FG-60F - 3/5 Years Forticare	FGT60FTK23045194
		FGT60FTK23045428
		FGT60FTK23045431
		FGT60FTK23045495
		FGT60FTK23046166
		FGT60FTK23046208
		FGT60FTK23045060
		FGT60FTK23045923
		FGT60FTK23046022
		FGT60FTK23046839
		FGT60FTK23046925
		FGT60FTK23051563
		FGT60FTK23032091
		FGT60FTK23032217
		FGT60FTK23032416
		FGT60FTK23032500
		FGT60FTK23032756
		FGT60FTK23033277
		FGT60FTK23099L14
		FGT60FTK23099MUT

		FGT60FTK23099MV2
		FGT60FTK23099MVU
		FGT60FTK23099MYE
		FGT60FTK23099N5U
		FGT60FTK2209J7N4
		FGT60FTK2209J7NA
		FGT60FTK2209J7NW
		FGT60FTK2209J7P9
		FGT60FTK2209J7PC
		FGT60FTK2209J7PM
		FGT60FTK23045394
		FGT60FTK23045854
		FGT60FTK23046233
		FGT60FTK23047842
		FGT60FTK23052265
		FGT60FTK23052552
		FGT60FTK23029911
		FGT60FTK23030049
		FGT60FTK23030531
		FGT60FTK23030618
		FGT60FTK23030714
		FGT60FTK23030719
		FGT60FTK23035234
		FGT60FTK2309AEDR
		FGT60FTK2309AFOZ
9	48 Port Switch (S5735-L48T4X-A1)	4E2150057256
		4E2150057260
		4E2150056999
		4E2150056676
		4E2150056965
		4E2150056546
		4E2150056724
		4E2150056728
		4E2150056784
		4E2150056951
		4E2150056519
		4E2150058373
		4E2150056972
		4E2150056719
10	24 Port Switch (S5735-L24T4X-A1)	4E2160033395
		4E2160033420
		4E2160033418
		4E2160033393
		4E2160033423
		4E2160033373
		4E2160033399
		4E2160033359
		4E2160033398
		4E2160033404
		4E2160033390

		4E2160033412
		4E2160033355
		4E2160033430
		4E2160033374
		4E2160033410
		4E2160033406
		4E2160033323
		4E2160033424
		4E2160033379
		4E2160033383
		4E2160033405
		4E2160033414
		4E2160033427
		4E2160033387
		4E2160033421
		4E2160033416
		4E2160033415

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Annexure E — Bidder Declarations and Forms

The final issuance package shall attach the applicable PPRA/EPADS standard forms, including at minimum:

1. Bid Submission Form and Price Schedule certification.
2. Power of Attorney / authorization of signatory.
3. Bid Security or Bid Securing Declaration form, as selected by FIA.
4. Performance Security form.
5. Integrity Pact, if applicable.
6. Not-blacklisted/debarred undertaking.
7. Contract Agreement, General Conditions and Special Conditions.
8. Beneficial ownership and any other declaration required by current law/instructions.

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Financial Resources

Specify proposed sources of financing, such as liquid assets, unencumbered real assets, lines of credit, and other financial means, net of current commitments, available to meet the total construction cash flow demands of the subject contract or contracts as specified in Eligibility and Qualification Criteria.

No.	**Source of financing**	**Amount (Eq. PKR)**
1		
2		
3		

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Past Experience / Contracts

Contracts over *[insert amount]* during the last three years:				
Procuring Agency	Value	Year	Goods/Services Supplied	Country of Destination

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Historical Contract Non-Performance, and Pending Litigation and Litigation History

[The following table shall be filled in for the Applicant and for each member of a Joint Venture]

Applicant's Name: *[insert full name]*
Date: *[insert day, month, year]*
Joint Venture Member Name: *[insert full name]*
IFP No. and title: *[insert IFP number and title]*
Page *[insert page number]* of *[insert total number]* pages

☐ Not debarred due to deviation from commitment of Bid Securing Declaration-☐ Not debarred due to non-performance			
Year	**Non-performed portion of contract**	**Contract Identification**	**Total Contract Amount (current value, currency, exchange rate and PKR equivalent)**
[insert year]	*[insert amount and percentage]*	Contract Identification: *[indicate complete contract name/ number, and any other identification]* Name of Procuring Agency: *[insert full name]* Address of Procuring Agency: *[insert street/city/country]* Reason(s) for nonperformance: *[indicate main reason(s)]*	*[insert amount]*
Pending Litigation, in accordance with Section III, Qualification Criteria and Requirements			
☐ Pending litigation in accordance with Section III, Qualification Criteria and Requirements, Sub-Factor 2.3 as indicated below.			

Year of dispute	**Amount in dispute (currency)**	**Contract Identification**	**Total Contract Amount (currency), ~~US$~~ PKR Equivalent (exchange rate)**

[insert year]	*[insert amount]*	Contract Identification: [indicate complete contract name, number, and any other identification] Name of Procuring Agency: *[insert full name]* Address of Procuring Agency: *[insert street/city/country]* Matter in dispute: *[indicate main issues in dispute]* Party who initiated the dispute: *[indicate "Procuring Agency" or "Supplier"]* Status of dispute: *[Indicate if it is being treated by the Adjudicator, under Arbitration or being dealt with by the Judiciary]*	*[insert amount]*

☐ No consistent history of court/arbitral award decisions in accordance with Section III, Qualification Criteria and Requirements, Sub-Factor 2.4.

☐ Consistent history of court/arbitral award decisions in accordance with Section III, Qualification Criteria and Requirements, Sub-Factor 2.4 as indicated below.

Year of award	**Outcome as percentage of Net Worth**	**Contract Identification**	**Total Contract Amount (currency), PKR Equivalent (exchange rate)**
[insert year]	*[insert percentage]*	Contract Identification: [indicate complete contract name, number, and any other identification] Name of Procuring Agency: *[insert full name]* Address of Procuring Agency: *[insert street/city/country]* Matter in dispute: *[indicate main issues in dispute]* Party who initiated the dispute: *[indicate "Procuring Agency" or "Supplier"]* Court/ arbitral award decision: *[Indicate if the award decision was against the Applicant or any member of a joint venture.]y]*	*[insert amount]*

Current Contract Commitments / Works in Progress

Bidders and each member to a JV should provide information on their current commitments on all contracts that have been awarded, or for which a letter of intent or acceptance has been received, or for contracts approaching completion, but for which an unqualified, full completion certificate has yet to be issued.

Current Contract Commitments					
No.	Name of Contract	**Employer's Contact Address, Tel, Fax**	**Value of Outstanding Work [Current Eq. PKR]**	**Estimated Completion Date**	**Average Monthly Invoicing Over Last Six Months [Eq. PKR/month)]**
1					
2					
3					
4					
5					

Financial Situation and Performance

[The following table shall be filled in for the Applicant and for each member of a Joint Venture]

Applicant's Name: *[insert full name]*
Date: *[insert day, month, year]*
Joint Venture Member Name: *[insert full name]*
IFP No. and title: *[insert IFP number and title]*
Page *[insert page number]* of *[insert total number]* pages

1. Financial data

Type of Financial information in (currency)	**Historic information for previous _[insert number] years, [insert in words] (amount in currency, currency, exchange rate*, PKR equivalent)**				
	Year 1	Year 2	Year 3		
Statement of Financial Position (Information from Balance Sheet)					
Total Assets (TA)					
Total Liabilities (TL)					
Total Equity/Net Worth (NW)					
Current Assets (CA)					
Current Liabilities (CL)					
Working Capital (WC)					
Information from Income Statement					
Total Revenue (TR)					
Profits Before Taxes (PBT)					
Cash Flow Information					
Cash Flow from Operating Activities					

* Refer ITA 14 for the exchange rate

3. Financial documents

The Applicant and in case of JV, members of JV shall provide copies of financial statements for *[number]* years pursuant Section III, Qualifications Criteria and Requirements. The financial statements shall:

(a) reflect the financial situation of the Applicant or in case of JV member, and not an affiliated entity (such as parent company or group member).

(b) be independently audited or certified in accordance with local legislation.

(c) be complete, including all notes to the financial statements.

(d) correspond to accounting periods already completed and audited.

☐ Attached are copies of financial statements[1] for the *[number]* years required above; and complying with the requirements.

[1] If the most recent set of financial statements is for a period earlier than 12 months from the date of Application, the reason for this should be justified.

Average Annual Turnover (Annual Sales Value)

[The following table shall be filled in for the Applicant and for each member of a Joint Venture]

Applicant's Name: *[insert full name]*
Date: *[insert day, month, year]*
Joint Venture Member Name: *[insert full name]*
IFP No. and title: *[insert IFP number and title]*
Page *[insert page number]* of *[insert total number]* pages

Annual Turnover Data			
Year	**Amount** **Currency**	**Exchange rate*** **(If applicable)**	**PKR equivalent**
[indicate calendar year]	*[insert amount and indicate currency]*		
		Average Annual Turnover **	

* Refer ITA for date and source of exchange rate.

** Total PKR equivalent for all years divided by the total number of years. See Section III, Qualification Criteria and Requirements, ITA.