Standard Bidding Document

PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS
(Non-Consultancy Services)

National

Single Stage-Two Envelope

November 11, 2026

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PROCUREMENT NOTICE

PROCUREMENT OF NON-CONSULTANCY SERVICES

1. The **Inter Boards Coordination Commission (IBCC) (Inter Boards Coordination Commission (IBCC))** has reserved Funds for the procurement planned for FY **2026-27**. The **Inter Boards Coordination Commission (IBCC) (Inter Boards Coordination Commission (IBCC))** intends to apply part of the proceeds of this Fund to cover eligible payments under the contract for the "**PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS**" with the reference of **"P192777"**

2. The **Inter Boards Coordination Commission (IBCC) (Inter Boards Coordination Commission (IBCC))** invites Bids through **EPADS v2.0** from eligible Bidders registered on **EPADS v2.0** for provision of Non-Consultancy Services.

3. **Single Stage-Two Envelope** Procedure of Principal Method of Procurement (i.e. Open Competitive Bidding) will be used by adopting **Quality and Cost Based Selection (QCBS)**Technique for the subject procurement, in line with the Public Procurement Rules, 2026 and any Regulations, and Instructions issued by the Authority (from time to time).

4. All Bids must be accompanied by a Bid Security described in Bid Security Section in Bidding Document in the form of **Pay Order, Demand Draft** or Bid Securing Declaration on the prescribed format described.

5. E-Bidding documents, containing detailed terms & conditions, specifications and requirements etc. are available on **e-Pak Acquisition and Disposal System (EPADS)** at **https://epads.gov.pk/opportunities/federal/procurements/192777**.

6. The e-bids, prepared in accordance with the instructions in the e-Bidding documents, must be submitted through **EPADS v2.0** on or before **Monday, November 23, 2026 11:00 AM**. E-bids will be opened on the same day at **Monday, November 23, 2026 11:30 AM**. Manual submission of Bids shall

not be entertained. Those vendors who have not yet registered on the new version of **EPADS v2.0,** may register themselves on **https://vendors.epads.gov.pk/**. A tutorial to explain the registration process is available at **https://www.youtube.com/watch?v=MNW6T38v7tc**

In terms of Rules 65 of Public Procurement Rules, 2026 Grievance Redressal Committee (GRC) is notified for the subject procurement and notification copy is available on the procuring agency's website and also available on **EPADS v2.0** as well as Authority's website at (**www.ppra.gov.pk**).

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Instructions to Bidders

A. Introduction

1. **Scope of Bids**

1.1. The Procuring Agency (PA), as indicated in the **Bids Data Sheet (BDS)** invites Bids through **EPADS v2.0** for the provision of Non-Consultancy Services as specified in the BDS and **in Section Evaluation Criteria, Specifications & Schedule of Requirements**. The name, identification, and number of items/deliverables are provided in the **BDS**. **Single Stage-Two Envelope** procedure of the open competitive method shall be used. The successful Bidders will be expected to provide the services within the specified period and timeline(s) as stated in the **BDS**.

2. **Source of Funds**

2.1. Source of funds is referred in Clause-1 of Procurement Notice.

3. **Fraud & Corruption**

3.1. As defined under Rule 2(1)(x) of Public Procurement Rules, 2026.

4. **Eligible Bidders**

4.1. A bidder shall be eligible to participate in a procurement process, if it—

4.1.1. possesses the technical competence, financial resources, equipment and other physical facilities, personnel, managerial capability, experience and past performance necessary to complete the procurement contract,

4.1.2. has the legal capacity to enter into a procurement contract;

4.1.3. has not been declared bankrupt or, in the case of company or firm, insolvent or being wound up and its activities or affairs are suspended by a Competent Authority or by the Court of law;

4.1.4. is not under any legal proceedings which may result in bankruptcy or any other situation entailing the total or partial loss of the right to administer and dispose of the property;

4.1.5. has not been convicted by a final judgment of a Court of Law,

4.1.6. is not blacklisted by the procuring agency or cross-debarred by the Authority at the time of the submission of bid;

4.1.7. is not blacklisted or debarred at the time of the submission of bid by an international financial institution, international organizations, or other multilateral development Bank for the period defined by them; and

4.1.8. is not convicted in the case of a company, its owners and beneficial owners, directors or officers of a criminal offence related to-

4.1.8.1. its professional conduct; or

4.1.8.2. a prohibited practice within the period specified in the tender documents and has not, or in the case of a company, its owners and beneficial owners, directors or officers have not, been debarred from a procurement process in Pakistan.

4.2. Except as permitted under the Ordinance, rules and regulations, the procuring agency shall not establish a criterion for eligibility of a bidder that-

4.2.1. discriminates against or among a bidder or against categories of bidders; or

4.2.2. is not required for the performance of the procurement contract; or

4.2.3. is not related to the avoidance of management of legal, reputational or economic risk to the procuring agency unless it is in the national interest to do so, and the criteria is set out in the bidding documents.

5. **Qualification of the Bidder**

5.1. All Bidders shall provide Bid Forms, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary.

B. Bidding Documents

6. **Contents of Standard Bidding Document**

6.1. The Services required, bidding procedure, and terms and conditions of the contract are prescribed in the bidding document. In addition to the Invitation for Bids, the bidding document which should be read in conjunction with any addendum issued in accordance with **ITB 6.1** include:

Section I -Invitation to Bid
Section II Instructions to Bidders (ITB)
Section III Bid Data Sheet (BDS)
Section IV Evaluation Criteria, Specifications, Schedule of Requirements, and Technical Specifications.
Section V Fraud & Corruption
Section VI General Conditions of Contract (GCC)
Section VII Special Conditions of Contract (SCC)
Section VIII Contract Forms

6.2. The Bidder is expected to examine all instructions, requirements, forms, terms and specifications in the bidding documents. Failure to furnish all the information required in the bidding document will be at the Service provider’s risk and may result in the rejection of his bids.

7. **Clarifications**

7.1. Clarifications of the bidding documents may be requested in writing through EPADS v2.0 by any bidder up to three days prior to the deadline for the submission of bids.

The procuring agency shall respond promptly and in writing to any request by a bidder for clarification of the bidding documents and, in any event, no

later than two days prior to the deadline for the submission of bids or proposals.

Responses to requests for clarification shall be communicated simultaneously and in writing to all bidders participating in the procurement proceedings.

No bidder shall be allowed to alter or modify his bid after the bids have been opened however, the procuring agency may seek and accept clarification to the bid that do not change the substance of the bid, through EPADS v2.0.

7.2. Procuring Agency's response will be uploaded on the EPADS v2.0, including a description of the inquiry.

7.3. Should the Procuring Agency deem it necessary to amend the bidding document as a result of a clarification, it shall do so following the procedure under **ITB 8 .**

7.4. If indicated **in the BDS**, the bidder’s designated representative is invited at the bidder’s cost to attend a pre-bid meeting at the place, date and time mentioned **in the BDS**. During this pre-bid meeting, prospective bidder(s) may request clarification(s) regarding the schedule of requirements, the Evaluation Criteria or any other aspects of the bidding document.

7.5. Minutes of the pre-bid meeting, if applicable, including the text of the questions asked by bidders, and the responses given, together with any responses prepared after the meeting will be uploaded on EPADS v2.0. Any modification to the bidding document that may become necessary as a result of the pre-bid meeting shall be made by the Procuring Agency exclusively through the use of an Addendum pursuant to **ITB 8** .

7.6. To assist in the examination, evaluation and comparison of Bids of the Bidders, the Procuring Agency may, ask any Bidder for a clarification of its bid including breakdown of prices, through EPADS v2.0. Any clarification submitted by a bidder that is not in response to a request by the Procuring Agency shall not be considered.
No change in the prices or substance of the bid shall be sought, offered, or

permitted.

The alteration or modification in the bid which in any way affect the following parameters will be considered as a change in the substance of a bid:

7.6.1. evaluation & qualification criteria;

7.6.2. required scope of work or specifications;

7.6.3. all securities requirements;

7.6.4. tax requirements;

7.6.5. terms and conditions of bidding documents; and

7.6.6. change in the ranking of the bidders.

From the time of bid(s) opening to the time of contract award, if any bidder wishes to contact the procuring agency on any matter related to the bid, it should do so in writing or through electronic form that provides record of the content of communication.

8. **Amendment of Bidding documents**

8.1. Before the deadline for submission of bids, the procuring agency for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder or pre-bid meeting may modify the bidding documents by issuing addendum.

8.2. Any addendum issued including the notice of any extension of the deadline shall be part of the bidding document pursuant to **ITB 8 .1** shall be uploaded on EPADS v2.0 as well as Authority's website. The procuring agency shall promptly publish the addendum at the procuring agency's website indicated in the **BDS**:

Provided that the bidder who had either already submitted his bid, shall have the right to withdraw his already submitted bid and submit the revised bid, prior to the original or extended bid submission deadline.

8.3. To give prospective bidders reasonable time in which to take an addendum/corrigendum into account in preparing their bids, the Procuring

Agency may, at its discretion, extend the deadline for the submission of bids after record reason in writing:

Provided that the Procuring Agency shall extend the deadline for submission of bids, if such an addendum is issued within last three (03) days of the bid submission deadline.

C. Preparation of Bids

9. Documents Constituting the Bids

9.1. The bids prepared by the bidders shall constitute the following components: -

9.1.1. Forms of bid and Bid Prices completed in accordance with ITB 10 and 11;

9.1.2. Documentary evidence established in accordance with ITB 8 that services to be provided by the bidder are eligible services, and conform to the bidding documents;

9.1.3. Documentary evidence established in accordance with ITB 9 that the bidder is eligible and/or qualified for the subject bidding process;

9.1.4. Documentary evidence established in accordance with ITB 9.3 that the bidder has been authorized to provide the services;

9.1.5. Bid security or Bids Securing Declaration furnished in accordance with ITB 14; and

9.1.6. Any other document required in the BDS.

10. **Documents Establishing Eligibility of the Services and Conformity to bidding documents**

10.1. To establish the conformity of the Non-Consulting Services to the Bidding document, the bidder shall furnish as part of its bid the documentary evidence that services provided conform to the requirements.

10.2. Standards for the provision of the Non-Consulting Services are intended to be descriptive only and not restrictive.

11. **Documents Establishing Eligibility and Qualification of the Bidder**

11.1. Pursuant to ITB 8, the bidder shall furnish, as part of itsbid, all those documents establishing the bidder's eligibility to participate in the bidding process and/or its qualification to perform the contract if its bid is accepted.

11.2. The documentary evidence of the bidder's eligibility to bids shall establish to the satisfaction of the procuring agency that the bidder, at the time of submission of its bid, is from an eligible country.

11.3. The documentary evidence of the bidder's qualifications to perform the contract if its bid is accepted shall establish to the satisfaction of procuring agency that:

11.3.1. the bidder has the financial, technical, provisions of services and supply/production capability necessary to perform the Contract, meets the qualification criteria specified in BDS.

11.3.2. that the bidder meets the qualification criteria listed in the Bids Data Sheet.

12. **Form of Bid**

12.1. **The bidder shall fill the Form of Bid furnished in the bidding documents. The Bid Forms must be completed without any alterations to its format and no substitute shall be accepted.**

13. **Bids Prices**

13.1. The Bids Prices quoted by the bidder in the Forms of Bid and in the price schedule shall conform to the requirements specified or exclusively mentioned hereafter in the bidding document.

13.2. All items in the Schedule of Requirements must be listed and priced separately in the Price Schedules. If a Price Schedule shows items listed but not priced and neither explicitly mentioned, their prices shall be construed

to be included in the prices of other items.

13.3. The Bid price to be quoted in the Forms of Bid in accordance with ITB 10 shall be the total price of the bid, excluding any discounts offered.

13.4. The bidder shall indicate on the appropriate Price Schedule, the unit prices (where applicable) and total bid price of the services, it proposes to provide under the contract.

13.5. Prices quoted by the bidder shall be fixed during the currency of the contract and not subject to variation on any account. A bid submitted with an adjustable price will be treated as non-responsive and shall be rejected pursuant to ITB 28, unless otherwise price adjustment is permissible under Conditions of the Contract.

14. **Price Adjustment**

14.1. Price adjustment shall not be applicable on the contract with less then 12 months period.

14.2. Procuring agency may increase the remuneration of the human resources involved in non-consultancy services upto maximum 15% on annual basis.

14.3. **Procuring agency shall incorporate the provisions to allow wage rate in compliance with Federal Government's minimum wage notification, subject to the condition that clause 11.2 shall not be applicable in that case.**

15. **Bids Currencies**

15.1. Prices shall be quoted in Pakistani Rupees unless otherwise specified in the BDS.

16. **Bid Validity Period**

16.1. Bid(s) shall remain valid for the period specified in the BDS after the bid submission deadline prescribed by the Procuring Agency. A Bid valid for a shorter period shall be rejected by the Procuring Agency as non-responsive.

17. **Bid Security or Bid Securing Declaration**

17.1. Unless otherwise specified in the BDS, the bidder shall furnish as part of its bid, in the amount and currency specified in the BDS or Bid Securing Declaration on the format provided in Form 9 The scanned copy of the Bids Security shall be uploaded in the EPADS v2.0 while submitting bid, whereas the original forms of Bid Security shall be submitted to the procuring agency before the bid submission deadline. The bidder who failed to submit the original bid security before the submission deadline shall be disqualified straightaway.

17.2. The Bid Security or Bid Securing Declaration is required to protect the Procuring Agency against the risk of Bidder’s conduct which would warrant the security’s forfeiture, pursuant to ITB 14.5

17.3. The Bid Security shall be payable promptly upon written demand by the Procuring Agency in case any of the conditions listed in 14.5 are invoked.

17.4. Unsuccessful Bidders’ Bid Security will be discharged or returned as promptly as possible after the award of contract, however in no case later than thirty (30) days after the expiration of the period of Bid Validity prescribed by the Procuring Agency pursuant to ITB 13. The Procuring Agency shall make no claim to the amount of the Bid Security, and shall promptly return the Bid Security document, whichever of the following that occurs earliest:

17.4.1. the expiry of the Bid Security;

17.4.2. the entry into force of a procurement contract and the provision of a Performance Guarantee, for the performance of the contract if such a guarantee, is required by the bidding document;

17.4.3. the rejection by the Procuring Agency of all Bids;

17.4.4. the withdrawal of the Bid prior to the deadline for the submission of bids, unless the bidding document stipulate that no such withdrawal is permitted.

17.5. The Bid Security may be forfeited or the Bid Securing Declaration executed:

17.5.1. if a bidder:

17.5.1.1. withdraws its bid during the period of bid validity as specified by the Procuring Agency, and referred by the bidder in the Forms of Bid, except as provided for in the ITBs; or

17.5.1.2. does not accept the correction of errors pursuant to ITB 23; or

17.5.2. in the case of a successful bidder fails:

17.5.2.1. **to sign the contract in accordance with ITB 32; or**

17.5.2.2. **to furnish Performance Guarantee in accordance with ITB 33.**

17.6. **The bid security shall be valid for a period specified in BDS. Bids with shorter bid security validity period shall be rejected straight away.**

18. **Alternative Bids by Bidders**

18.1. Alternatives will not be considered, unless specifically allowed for in the BDS.

18.2. When alternative times for completion are explicitly invited, a statement to that effect will be included in the BDS and the method of evaluating different time schedules will be described in Section V, Evaluation and Qualification Criteria.

19. **Withdrawal, Substitution, and Modification of Bids**

19.1. Before Bids submission deadline, any bidder may withdraw, substitute, or modify his bid after it has been submitted.

20. **Format and Signing of Bids**

20.1. The bidder shall prepare and submit his bid with due diligence after carefully reading all the terms and conditions before submission through EPADS v2.0.

D. Submission of Bids

21. **Submission of Bids through EPADS v2.0 before Dead deadline**

21.1. The Technical and Financial Bids as the case may be, shall be submitted in the due portion of the EPADS v2.0, before bid submission deadline. The bid submission option shall be automatically disabled once the deadline is over.

21.2. The Procuring Agency may, under exceptional circumstances and at its discretion, extend the deadline for the submission of bids by amending the Bidding Documents in accordance with ITB 8. In such a case, all rights and obligations of the Procuring Agency and the Bidders that were previously subject to the original deadline shall thereafter be subject to the revised deadline.

E. Opening and Evaluation of Bids

22. **Opening & Evaluation of Bids by the Procurement Cell**

22.1. As per Rule 10 of Public Procurement Rules, 2026
(PA to establish a Procurement Cell which shall carryout procurements a per Rule 10 of Public Procurement Rules, 2026)

23. **Opening & Evaluation of Bids by the Bid Evaluation Committee**

23.1. As per Rule 11 of Public Procurement Rules, 2026
(PA to constitute odd number Bid Evaluation Committee for the purpose of bid opening and evaluation of all procurements with an estimated value up to two billion rupees)

24. **Third Party Validation**

24.1. **In compliance with Rule 12** of Public Procurement Rules, 2026, the third-party validation committee or firm shall validate all procurements above five hundred million and up to two 2 billion rupees. The third-party validation shall be conducted at specifications, bidding documents preparation, technical (if any) & final evaluation stages.

25. **External Bid Evaluation Committee**

25.1. **As per Rule 13 of Public Procurement Rules, 2026,** procurements with an estimated value above two billion rupees shall be opened and evaluated by the Procuring Agency's notified External Bid Evaluation Committee.

26. **Opening of Bids**

26.1. The Procuring Agency will open all bids through EPADS, in the presence of bidders' or their representatives who choose to attend, and other parties with a legitimate interest in the bid proceedings at the place, on the date and at the time, specified in the **BDS**. The Bidders' representatives present shall sign attendance sheet as proof of their attendance.

26.2. The bids shall be opened one at a time, and the following read out and recorded: (a) the name of the bidder; (b) the presence of a bid security, if required; and (c) any other details as the procuring agency may consider appropriate.

26.3. No bid will be rejected at the time of bid opening except for bids whose bid security has not been provided to the procuring agency before submission deadline**.**

26.4. The procuring agency shall prepare minutes of the bid opening. The record of the bid opening shall include, as a minimum: the name of the bidder and the bid price, if applicable.

27. **Confidentiality**

27.1. Information relating to the examination, clarification, evaluation and comparison of bids and recommendation of contract award shall not be disclosed to bidders or any other person(s) not officially concerned with such process, until the time of the announcement of the respective evaluation report.

27.2. Any effort by a bidder to influence the procuring agency processing of bids or award decision may result in the rejection of his bid.

28. **Preliminary Examination of Bids**

28.1. Prior to the detailed evaluation of bids, the procuring agency will determine whether each bid:

28.1.1. meets the eligibility criteria defined in **ITB 3**;

28.1.2. has been prepared as per the format and contents defined by the procuring agency in the bidding document;

28.1.3. is accompanied by the required securities; and

28.1.4. is substantially responsive to the requirements of the bidding document.

28.2. The procuring agency will confirm that the documents and information specified under **ITB 7,8 and 9** have been provided in the bids. If any of these documents or information is missing, or is not provided in accordance with the Instructions to Bidders, the bid shall be rejected.

28.3. If a bid is not substantially responsive, it will be rejected by the procuring agency and may not subsequently be evaluated for complete technical responsiveness.

29. **Examination of Terms and Conditions, Technical Evaluation**

29.1. The procuring agency shall evaluate the technical aspects of the bids submitted in accordance with **ITB 21,** to confirm that all requirements specified in **Section V – Evaluation Criteria, Technical Specifications and Schedule of Requirements**,prescribed inthe bidding document have

been met without material deviation or reservation.

29.2. If after the examination of the terms and conditions and the technical evaluation, the procuring agency determines that the bid is not substantially responsive in accordance with **ITB 21,** it shall reject the bids.

30. **Correction of Errors**

30.1. Bids determined to be substantially responsive will be checked for any arithmetic errors. Errors will be corrected as follows: -

30.1.1. if there is a discrepancy between unit prices and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected, unless in the opinion of the procuring agency there is an obvious misplacement of the decimal point in the unit price, in which the total price as quoted shall govern and the unit price shall be corrected;

30.1.2. if there is an error in a total corresponding to the addition or subtraction of sub-totals, the sub-totals shall prevail and the total shall be corrected; and

30.1.3. where there is a discrepancy between the amounts in figures and in words, the amount in words will govern.

30.1.4. Where there is discrepancy between grand total of price schedule and amount mentioned on the Forms of bid, the amount referred in Price Schedule shall be treated as correct subject to elimination of other errors.

30.2. The amount stated in the bid will be adjusted by the procuring agency in accordance with the above procedure for the correction of errors and, with the concurrence of the bidder that shall be considered as binding upon the bidder. If the Bidder does not accept the corrected amount, his bid will then be rejected, and the Bid Security may be forfeited or the Bid Securing Declaration may be executed in accordance with **ITB 14.**

31. **Conversion to Single Currency**

31.1. As per Rule 42(2) of Public Procurement Rules, 2026.

32. **Evaluation of Bids**

32.1. The procuring agency shall evaluate bids in accordance with Rule 42 of Public Procurement Rules, 2026 and compare only those bids determined to be substantially responsive, pursuant to **ITB 21.**

32.2. In evaluating the Technical Bids of each Bidder, the Procuring Agency shall apply the evaluation criteria and methodologies specified in the **Bid Data Sheet (BDS)** and in accordance with the Statement of Requirements and Technical Specifications. No other evaluation criteria or methodologies shall be permitted.

32.3. **In case of tie of bids, the bidders shall be provided an opportunity to offer their best and final monetary offer through EPADS. However, in no case the rates shall be higher than the original financial bids.**

32.4. The Procuring agency/Employer's evaluation of a bid will take into account:

32.4.1. the bid price, excluding provisional sums and the provision, if any, for contingencies in the summary bill of quantities, but including day work items, where priced competitively;

32.4.2. price adjustment for correction of arithmetic errors in accordance with **ITB 30;**

32.5. converting the amount resulting from applying (a) and (b) above, if relevant, to a single currency in accordance with **ITB 31**;

32.6. The estimated effect of the price adjustment provisions of the Conditions of Contract, applied over the period of execution of the Contract, shall not be taken into account in bid evaluation.

32.7. If these bidding documents allow bidders to quote separate prices for different lots, and the award to a successful bidder of multiple lots, the methodology of evaluation to determine the lowest evaluated lot combinations in the Form of Bid, is specified in the **BDS.**

33. **Determination of Most Advantageous Bids**

33.1. Selection technique will be adopted for determining the Successful Bid in accordance with the criteria referred in the **BDS** or prescribed in the separate section titled as Evaluation Criteria.

34. **Abnormally Low Financial Bids**

34.1. Subject to sub-rule (2), a procuring agency may, in the procurement of goods, works and services, reject a bid if it has determined that the price, in combination with other constituent elements of the bid, is abnormally low in relation to the subject matter of the procurement such that it raises material concerns on the part of the procuring agency as to the ability of the bidder to perform the procurement contract satisfactorily for the offered price.

34.2. A procuring agency shall not reject a bid as abnormally low under sub-rule (1) unless the procuring agency—

34.2.1. requested through EPADS from the bidder a written clarification of bid, including a detailed price analysis of its bid price in relation to the subject matter of the procurement contract, scope, methodology, schedule, allocation of risks and responsibilities and any other requirements of the bidding documents; and

34.2.2. having taken into account the information provided by the bidder in response to a request under clause (a) and the information included in the bid, the procuring agency determines that the bidder has failed to demonstrate its ability to perform the procurement contract satisfactorily against the offered price.

34.3. The procuring agency shall promptly communicate to the bidder concerned its decision to reject the bid, including the reasons for the decision. The procuring agency may reinitiate the bidding process after communication of such decision.

34.4. Every abnormally low bid shall be investigated in order to determine the reason for submitting the bid including whether the bid was submitted in order to remove other bidders from competition.

34.5. In case it is established after investigation that the bidder submitted an abnormally low bid to remove other bidders from competition or to frustrate the bidding process, the procuring agency may blacklist the bidder in accordance with Rule 25(1)(d).

35. **Rejection of Bids**

35.1. As per Rule 45 of Public Procurement Rules, 2026

36. **Cancellation of procurement**

36.1. As per Rule 46 of Public Procurement Rules, 2026

37. **Single Responsive Bid**

37.1. The procuring agency may consider single responsive subject to underlying conditions of Rule 50 of Public Procurement Rules, 2026.

38. **Alternate Dispute Resolution (ADR)**

38.1. As per Rule 66 of Public Procurement Rules, 2026

39. **Arbitration Clause**

39.1. (Appointing Authority for the Arbitrator shall be Chief justice of Honorable Islamabad High Court OR Managing Director (PPRA) OR Secretary (Ministry of Law & Justice),

40. **Fee of the Arbitrator**

40.1. The fee shall be specified in PKR as detrmined by the Appointing Authority and shall be shared equally by each party.

41. **Socio-economic development**

41.1. As per Rule 63 of Public Procurement Rules, 2026, PA to encourage the inclusiveness of small and medium enterprises, and marginalized groups by according preferences in line with the notified policies of the Federal Government

42. **Environmental objectives**

42.1. As per Rule 64 of Public Procurement Rules, 2026, The procuring agency may seek to procure services with a reduced environmental impact throughout their life cycle when compared to services with the same primary function that may otherwise be procured.

F. Award of Contract

43. **Appointment of Contract Manager**

43.1. The procuring agency shall designate a Contract Manager for each procurement or class of procurement who shall manage the contract as per Rule 58 & 59 of Public Procurement Rules, 2026.

44. **Criteria of Award**

44.1. The procuring agency will award the Contract to the bidder whose bid has been determined to be substantially responsive to the bidding document and who has been declared as Successful Bid .

45. **Procuring Agency’s Right to reject All Bids**

45.1. The procuring agency reserves the right to reject all the Bids and to annul the procurement process at any time prior to acceptance of the bid(s), without thereby incurring any liability to the affected bidder(s).

45.2. Notice of the rejection of all bids shall be given promptly to all bidders that have submitted the bids. The procuring agency shall upon request communicate to any bidder the grounds for the rejection of his bid, but is not required to justify those grounds.

46. **Procuring Agency’s Right to Vary Quantities at the Time of Award**

46.1. The procuring agency reserves the right, at the time of contract award, to increase or decrease not more than 15% of the original scope of related services originally specified in the Schedule of Requirements, provided that such variation does not exceed the percentage indicated in

the **Bid Data Sheet (BDS)**. This adjustment shall be made without any change in the unit price or other terms and conditions of the Bids and Bidding Documents.

47. **Notification of Award**

47.1. Prior to the award of contract, the procuring agency shall issue a Final Evaluation Report giving justification for acceptance or rejection of the bids.

47.2. Bidder whose bid has been accepted, will be notified for the award by the Procuring Agency prior to expiration of the Bid Validity period through EPADS. The Letter of Award will state the sum that the procuring agency will pay the successful bidder in consideration for the execution of the scope of works as prescribed by the Contract (hereinafter and in the Contract called the "Contract Price).

47.3. The notification of award will constitute the formation of the Contract, subject to the condition that bidder furnish the Performance Guarantee in accordance with **ITB 33** and signing of the contract in accordance with **ITB 32.**

48. **Signing of Contract**

48.1. Promptly after notification of award, Procuring Agency shall send the successful bidder the draft agreement, incorporating all terms and conditions as agreed by the parties to the contract. The successful bidder and the procuring agency shall sign the contract.

49. **Performance Guarantee**

49.1. After the receipt of the Letter of Award, the successful bidder, within the specified time, shall deliver to the Procuring Agency a Performance Guarantee in the amount and in the form stipulated in the **BDS and SCC**, denominated in the type and proportions of currencies in the Letter of Acceptance and in accordance with the Conditions of Contract.

49.2. Failure of the successful bidder to comply with the requirement of **ITB 33.1** shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security, in which event the procuring agency may

make the award to the next ranked bidder or call for new bids.

50. **Advance Payment**

50.1. The Procuring Agency will provide an Advance Payment as stipulated in the Conditions of Contract, subject to a maximum amount, as stated in the **BDS**. The Advance Payment request shall be accompanied by an Advance Payment Guarantee in the form provided in Contract Forms.

51. **Arbitration**

51.1. The Arbitrator shall be appointed by mutual consent of the both parties as per the provisions specified in the **SCC**.

52. **Corrupt & Fraudulent Practices**

52.1. Procuring Agencies (including beneficiaries of Government funded projects and procurement) as well as Bidders/Contractors under Government financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts, and will avoid to engage in any corrupt and fraudulent practices.

G. Grievance Redressal & Complaint Review Mechanism

53. **Constitution of Grievance Redressal**

53.1. The Principal Accounting Officer or head of procuring agency or any authorized officer shall constitute a committee comprising of odd number of members completely outside the procuring agency from any other procuring agency or from the pool of experts maintained by the Authority and accessible through EPADS with necessary powers and authorizations, to address the complaints of bidders or parties that may occur prior to the entry into force of the procurement contract.

53.2. Any party may file a written complaint, two days prior to the proposal submission deadline, against the eligibility parameters, evaluation criteria or

any other terms and conditions described in the bidding documents, if found contrary to the provisions of the procurement regulatory framework, and the same shall be addressed by the GRC.

53.3. Any bidder or party feeling aggrieved by any act of the procuring agency after the submission of bid, may lodge a written complaint concerning his grievances within seven days of announcement of the technical evaluation report and five days after issuance of final evaluation report.

53.4. In case, the complaint is filed against the technical or final evaluation report, the GRC may suspend the procurement proceedings till the decision.

53.5. In case, the complaint is filed after the issuance of the final evaluation report, the complainant may not raise any objection on technical evaluation of the report:Provided that the complainant may raise the objection on any part of the final evaluation report in case where single stage-single envelope bidding procedure is adopted.

53.6. The GRC shall investigate and decide upon the complaint within ten days of its receipt.

53.7. Any bidder or party not satisfied with the decision of the GRC or if GRC fails to decide within ten days under sub-rule 6, may file an appeal before the Appellate Committee of the Authority, comprising odd number of members including an external member within ten days of communication of decision subject to depositing the prescribed fee and in accordance with the procedure determined by the Authority. The Appellate Committee of the Authority shall decide the appeal within 45 days from the receipt of the appeal. The Appellate Committee may suspend the process of award of contract to such period as deemed appropriate during the pendency of appeal. The decision of the Appellate Committee of the Authority shall be considered as final.

H. Blacklisting/ Debarment

55. **Procedure for Blacklisting/Debarment**

55.1. The procuring agency may initiate blacklisting proceedings against contractor/supplier in accordance with Rule-25 of the Public Procurement Rules, 2026 , Mechanism for Blacklisting, Debarment Regulations, 2026 and “procedure for filling and disposal of review petition under rule-25(6) of Public Procurement Rules, 2026.

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Bid Data Sheet

Bids Data Sheet (BDS)

The following specific data for the procurement of Goods to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

BDS Clause Number
ITB Number
Amendments of, and Supplements to, Clauses in the Instruction to Bidders

A. Introduction

BDS Clause Number 1
ITB Number 1.1

Name of Procuring Agency: **Inter Boards Coordination Commission (IBCC) (Inter Boards Coordination Commission (IBCC))**

The subject of procurement is: **PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS**

Expected commencement date: **Monday, December 21, 2026**

BDS Clause Number 2
ITB Number 2.1

Financial year for the operations of the Procuring Agency: **2026-27**

Name and identification number of the Contract: **P192777**

BDS Clause Number 3
ITB Number 4.6

JV/Consortium or Association Allowed: **Yes**
Number of JV/Consortium Members: **2**

B. Bidding Documents

BDS Clause Number 4
ITB Number 7.1

The Bidders may seek clarifications through **EPADS v2.0**: Clarification Date: Friday, November 20, 2026
Pre-Bid Meeting: Friday, November 13, 2026 11:00 AM
Venue: Plot # 25, St. 38, G-10/4
Meeting Link: https://us06web.zoom.us/j/86198390575?pwd=J4MJYMa5HsrIsqlajMBgHaRUj56TOf.1

BDS Clause Number 5
ITB Number 8.1

Any addendum, in case issued, shall be published on **Inter Boards Coordination Commission (IBCC) (Inter Boards Coordination Commission (IBCC))** website and on **EPADS v2.0**.

BDS Clause Number 6
ITB Number9.1

List of documents required along with the bid: **No**

BDS Clause Number 7
ITB Number 11.1

The qualification criteria to establish the supply / production capability of the bidder.

see Eligibility Criteria

BDS Clause Number 8
ITB Number 7.6

Services and Their related documents:
See section Required Services and Scope of Work

BDS Clause Number 9
ITB Number 13.1 & 13.2

Price schedule will be provided according to the format defined and acquired.
see section price schedule.

BDS Clause Number 10
ITB Number 7.6.2

Specifications:

see section of specifications.

C. Preparation of Bids

BDS Clause Number 11
ITB Number 13.5

The price shall be **Fixed**.

BDS Clause Number 12
ITB Number 15.1

Currency of the Bids shall be : **PKR**

BDS Clause Number 13
ITB Number 16.1

The Bids/Bid Validity period shall be: **120 Days**

BDS Clause Number 14
ITB Number 17.1

The amount of Bid Security shall be as defined in Bid Security Section for items and lots given in **BDS 6**
Instrument of Bid Security Shall be in the Name of : **Inter Boards Coordination Commission (IBCC)**
The Bid Security shall be in the form of: **Pay Order, Demand Draft**

BDS Clause Number 15
ITB Number 17.3

The Bids security shall be valid for twenty-eight (28) days beyond the expiry of the Bids validity period specified in the bidding documents, for example the bid validity is 180 days so the bid security shall be valid for 180+28 = 208 days.

BDS Clause Number 16
ITB Number 18.1

Alternative Bids to the requirements of the bidding documents will not be permitted.

D. Submission of Bids

BDS Clause Number 17
ITB Number 21.1

Bid shall be submitted online on **EPADS v2.0** whereas hard copy of the bid security should be submitted to the following;

Plot # 25, St. 38, G-10/4, Islamabad Capital Territory

Bids that are not submitted on EPADS v2.0 shall be disqualified.

The deadline for Bids submission is: **Monday, November 23, 2026 11:00 AM**

E. Opening and Evaluation of Bids

BDS Clause Number 18
ITB Number 26.1

The Bids opening shall take place on **EPADS v2.0**.

Day *: **Monday***

Date: ***Monday, November 23, 2026***

Time *: **11:30 AM***

BDS Clause Number 19
ITB Number 32.1

Selection technique adopted will be: **Quality and Cost Based Selection (QCBS)**
see Evaluation Criteria

F. Award of Contract

BDS Clause Number 20
ITB Number 49.1

The Performance guarantee shall: **10.00%**.

The Performance Guarantee shall be acceptable in the form of: **Pay Order, Banker's Cheque, Call at Deposit, Demand Draft**

BDS Clause Number 21
ITB Number 51.1

Arbitrator shall be appointed by mutual consent of the both parties.

G. Review of Procurement Decisions

BDS Clause Number 22
ITB Number 53.1

Grievence against this procurement shall be submitted online on **EPADS v2.0**.

Eligibility Criteria

All Active Taxpayers shall be eligible to participate in the procurement process, unless expressly excluded or otherwise restricted under the Eligibility Criteria specified by the Procuring Agency.

Required Registration
NADRA CITIZENSHIP (CNIC/NICOP)
FBR (NTN)
FBR (GSTN)
SECP

Eligibility Criteria	Document
A minimum Average Annual Turnover of PKR 200 million over the last three fiscal years (2023–24, 2024–25, and 2025–26) for each lot. Bidders must provide audited financial statements for these three years for calculation and verification.	Yes
Min. 3 yrs experience in inspection, testing, repair & support of laptops/Chromebooks/tablets. Service centres: Lot 1 - 5 (Karachi, Hyderabad, Sukkur/Larkana, Quetta +1 Balochistan); Lot 2 - 6 (Isb/Rwp, Peshawar, Abbottabad, Muzaffarabad, Gilgit/Skardu +1 KP); Lot 3 - 6 (Lahore, Faisalabad, Multan, Gujranwala, Sargodha, Bahawalpur/RYK). Proof: completion certificates; centre lease/ownership. If not available, stamped affidavit to set up within 20 days of award. Details: see bidding document.	Yes

Relevant experience: The bidder must have at least three years of relevant experience in inspection, testing, repair, maintenance or technical support of laptops, Chromebooks, tablets, computers or similar ICT devices. Supply only contracts will not qualify unless they also included relevant services. Required documents: Contracts/work orders supported by completion certificates or client performance certificates showing the services performed and their dates.	Yes
Completed assignments: The bidder must have satisfactorily completed at least two relevant assignments during the last three years. At least one assignment must have involved service delivery at multiple locations. Relevant public sector, private sector, education sector and development partner assignments will be accepted. Required documents: Contracts/work orders, completion certificates, locations covered and client contact details for verification.	Yes
Min. 1 secure, adequately sized warehouse per province of the lot (owned/rented/leased or to be set up), meeting storage, security, fire protection & insurance requirements. Bidder bears all transport costs between warehouse, service centre and courier warehouse. Proof: existing - ownership/lease documents, address & capacity; proposed - stamped affidavit with location, capacity & readiness plan. Details: see bidding document.	Yes
Key personnel and staffing: The bidder must nominate a Project Manager, QA/Inspection Lead, Helpdesk/Service Manager and Technical Repair Lead. It must provide sufficient technicians and support staff for the workload and locations of the selected packages. Proposed staff must have qualifications and relevant experience appropriate to their roles. Required docs: CVs, qualification documents, experience records, signed availability commitments and a package-wise staffing and deployment plan	Yes
Bidder must run an online portal for registration, serial/QR tracking, inventory, allocation, inspection, complaints, approvals, repairs, donor parts, warranties and reporting before device processing. PA may require no-cost in-scope changes and must approve it before use. Required documents: Description of an existing system or a detailed development/customization plan, implementation schedule and signed undertaking accepting the portal requirements, required changes and approval process.	Yes

Call centre support: Bidder must provide a toll-free/UAN helpdesk, 24/7, with Urdu, English and regional-language support. An existing call centre is not mandatory if a workable plan is given to start the service before post-distribution support begins. Required documents: Existing call-centre details or an establishment plan covering staffing, operating hours, complaint registration, escalation and commencement of operations.	Yes
Insurance: The bidder must undertake to maintain insurance covering warehouse premises, devices in its custody and vendor arranged transportation, as required by the contract. Insurance must be effective before taking custody of devices. Required documents: Signed undertaking and proposed insurance arrangements. The successful bidder must submit valid policies and proof of premium payment before receiving devices.	Yes
Non blacklisting, legal standing and complete compliance with TORs on stamp paper: The bidder must not be blacklisted or debarred under a prohibition applicable to this procurement and nor involve in any litigation (need a complete discloser). It must not be bankrupt, insolvent, in receivership or being wound up. Completely comply with the TORs. Required docs: Non- blacklisting/debarment affidavit on the prescribed stamp paper, legal-standing declaration and disclosure of relevant proceedi	Yes
Conflict of interest: The bidder must disclose any actual or potential conflict of interest. The bidder, its JV members and proposed service partners must not independently verify their own work under the separately appointed third-party verification arrangement. Required documents: Signed conflict-of-interest declaration and details of relevant affiliations, where applicable.	Yes
Min. service centres: Lot 1 (Sindh & Balochistan) - 5: Karachi, Hyderabad, Sukkur/Larkana, Quetta +1 in Balochistan. Lot 2 (ICT, AJK, GB, KP & Rawalpindi Div.) - 6: Islamabad/Rawalpindi, Peshawar, Abbottabad, Muzaffarabad, Gilgit/Skardu +1 in KP. Lot 3 (Punjab excl. Rawalpindi Div.) - 6: Lahore, Faisalabad, Multan, Gujranwala, Sargodha, Bahawalpur/Rahim Yar Khan. Details: see bidding document.	Yes

At bid submission: proof of existing service centres/warehouses (owned/rented/leased) or affidavit for those yet to be set up. 2. Successful bidder to submit final addresses, ownership/rental/lease/partnership documents, staffing & equipment details for verification. 3. Procuring Agency will verify facilities before services begin; no devices handed over until warehouses are operational, approved & insured. Details: see bidding document.	Yes
Lots Applied For (Mandatory): Bidder shall clearly state the lot(s) for which the bid is submitted: Lot 1 (Sindh & Balochistan), Lot 2 (ICT, AJK, GB, KP & Rawalpindi Div.) and/or Lot 3 (Punjab excl. Rawalpindi Div.), on company letterhead signed by the authorized person. Only the declared lot(s) shall be evaluated.	Yes

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Evaluation Criteria

Quality and Cost Based Selection (QCBS)

Weightage

Technical Evaluation %	Financial Evaluation %
80	20

Technical Marks	100
Passing Marks	**70**
Technical Evaluation Criteria	
Relevant organizational experience A. Duration of Relevant Experience – 5 Marks: 3 years of relevant experience = 3 marks 6-12 years = 4 marks more than 12 years = 5 marks. B. Relevant Assignments – 10 Marks: 2 marks for each satisfactorily completed relevant assignment, subject to a maximum of 10 marks, minimum assignment worth is 10 million. Each assignment must be supported by verifiable documentary evidence, such as a signed contract, work order/purchase order and completion certificate. Relevant assignments (Assignments involving inspection, testing, verification, repair and/or maintenance of laptops, Chromebooks, tablets, computers, or comparable ICT/electronic devices. The assignments shall involve large scale service delivery with a contract value of at least PKR 100 million and/or multi-location service delivery covering at least two provinces of Pakistan.) may include projects for the public sector, education sector, development partners, provided they are similar to the services required under this RFP. (Quantitative)(Doc Required)	15

Technical methodology and implementation plan Inspection and diagnostic workflow (2 Marks) serial-number-wise inventory and ticket lifecycle (2 Marks) repair, re-testing and closure process (2 Marks) mobilization and phased deployment plan (2 Marks) risk, continuity and escalation arrangements (2 Marks). (Quantitative)(Doc Required)	10
Inspection, grading, branding and quality assurance Device inspection checklist and Grade A/B/C protocol (2 Marks) battery-health, AUE, lock and functional testing approach (2 Marks) branding/painting method and sample approval process (2 Marks) QA/QC, reconciliation and batch-clearance controls (4 Marks). (Quantitative)(Doc Required)	10
Repair Capacity and Key Personnel – 15 Marks • Project Manager – 3 Marks: Bachelor's degree (BS) in Computer Science, Information Technology, Project Management, or equivalent, with a minimum of 8 years of relevant experience in managing similar ICT inspection, repair, maintenance, technical support, or related assignments. • QA/Inspection Leads – 3 Marks: Three (03) QA/Inspection Leads, each having at least an IT-related diploma/qualification and a minimum of 8 years of relevant experience in inspection, testing, repair and/or maintenance of laptops, computers, Chromebooks, tablets, or similar ICT equipment. • Helpdesk/Service Manager – 2 Marks: Bachelor's degree or equivalent, with a minimum of 8 years of relevant experience in helpdesk, call-centre, customer support, complaint/ticket management, SLA monitoring, or technical support operations. • Repair Technicians – 4 Marks: Two (02) repair technicians, each having an IT-related diploma/qualification and a minimum of 8 years of relevant experience, with demonstrated board-level repair capability. The bidder shall demonstrate adequate repair manpower and technical capacity proportionate to the anticipated workload. • Tools, Safety Procedures and Training Plan – 3 Marks: Adequacy and suitability of proposed repair tools, testing equipment, safety procedures, technician training and capacity-building arrangements. Equivalent qualifications and relevant experience shall be accepted. Documentary evidence shall be provided (Quantitative)(Doc Required)	15
Call centre, first-line support and ticket management Toll-free/UAN helpdesk design and operating schedule (2 Mark); Urdu/English first-line support and safe troubleshooting scripts (2 Mark); ticket generation, acknowledgement and status communication (2 Mark); escalation to service centres/logistics/school focal persons (2 Mark); dashboard, call/ticket reports and complaint closure controls (2 Mark). (Quantitative)(Doc Required)	10

Financial capacity Average annual turnover from the last three completed financial years (2023–24, 2024–25, and 2025–26): PKR 500 million or above = 25 Marks; PKR 400-499.99 million = 20 Marks; PKR 300-399.99 million = 15 Marks; PKR 299.99-200 million =10 Marks, below PKR 200million = 05 Marks. Financial capacity is scored and is not an additional disqualification threshold. (Audited financial statements for the FY (2023–24, 2024–25, and 2025–26) shall be provided. (Quantitative)(Doc Required)	25
Technical Evaluation Criteria: Lot Wise Service Centres, Logistics and Field Coverage –(7+8) 15 Marks	
Lot Wise Service Centres, –(7 Marks • Existing Service Centres – 7 Marks: Lot 1 – Sindh & Balochistan (7 Marks) • Karachi – 1.5 Marks • Hyderabad – 1.0 Mark • Sukkur/Larkana – 1.5 Marks • Quetta – 1.5 Marks • One additional location in Balochistan – 1.5 Marks Lot 2 – ICT, AJK, GB, KP & Rawalpindi Division (7 Marks) • Islamabad/Rawalpindi – 1.5 Marks • Peshawar – 1.5 Marks • Abbottabad – 1.0 Mark • Muzaffarabad – 1.0 Mark • Gilgit/Skardu – 1.0 Mark • One additional location in KP – 1.0 Mark Lot 3 – Punjab (Excluding Rawalpindi Division) (7 Marks) • Lahore – 1.5 Marks • Faisalabad – 1.0 Mark • Multan – 1.5 Marks • Gujranwala – 1.0 Mark • Sargodha – 1.0 Mark • Bahawalpur/Rahim Yar Khan – 1.0 Mark Note: Each lot shall be evaluated independently against a maximum of seven (07) marks for service centre coverage. Bidders applying for multiple lots must fulfil the prescribed geographical coverage requirements for each respective lot. Marks shall be awarded against each prescribed location upon submission of verifiable documentary evidence of an established operational service centre or a valid arrangement with an existing service provider. Locations for which only an undertaking to establish a service centre is submitted shall be evaluated under Implementation Readiness Each lot is evaluated independently. Details: see bidding document. For bidders applying in multiple lots, the average score shall be considered. (Quantitative)(Doc Required)	7

Logistics and Field Coverage – 8 Marks 2. Implementation Readiness – 3 Marks Marks shall be awarded based on the credibility and feasibility of the bidder's implementation plan for establishing and operationalizing the required service centres, where such centres are not already available. The bidder shall submit an affidavit undertaking to make all outstanding service centres fully functional and provide the requisite lease/ownership documents within twenty (20) calendar days of issuance of the Letter of Acceptance/Contract Award. 3. District and Far-Flung Collection/Return Model – 3 Marks Adequacy and feasibility of the proposed mechanism for collection, transportation, repair and return of devices from districts and far- flung areas. 4. Secure Storage, Chain of Custody and Transit Controls – 2 Marks Adequacy of arrangements for secure storage, device tracking, chain of custody, transportation and transit controls. Existing ownership/Partnership of all seven (07) service centres at the time of bid submission shall not be mandatory. Partnership, lease or other legally valid arrangements shall be acceptable, subject to documentary evidence Each lot is evaluated independently. Details: see bidding document. For bidders applying in multiple lots, the average score shall be considered. (Quantitative)(Doc Required)	8

Required Services

Lot Title : Lot: 02 ICT AJK, GB, KP and Rawalpindi division (PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS)

Bid Security : 3999260 PKR

Position	Delivery Schedule	Quantity
Component A: PRE-DISTRIBUTION SERVICES	**Address:** ICT AJK, GB, KP and Rawalpindi division **Schedule:** As per Bidding Document **Quantity:** 1/Lot	1/Lot
Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS	**Address:** ICT AJK, GB, KP and Rawalpindi division **Schedule:** As per Bidding Document **Quantity:** 1/Lot	1/Lot

Lot Title : Lot: 01 Sindh and Baluchistan(PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS)

Bid Security : 2340671 PKR

Position	Delivery Schedule	Quantity
Component A: PRE-DISTRIBUTION SERVICES	**Address:** Lot: 01 Sindh and Baluchistan **Schedule:** As per Bidding Document **Quantity:** 1/Lot	1/Lot
Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS	**Address:** Lot: 01 Sindh and Baluchistan **Schedule:** As per Bidding Document **Quantity:** 1/Lot	1/Lot

Lot Title : Lot: 03 Punjab excluding Rawalpindi division (PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS)

Bid Security : 3600069 PKR

Position	Delivery Schedule	Quantity

Component A: PRE-DISTRIBUTION SERVICES	**Address:** Punjab excluding Rawalpindi division **Schedule:** As per Bidding Document **Quantity:** 1/Lot	1/Lot
Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS	**Address:** Punjab excluding Rawalpindi division **Schedule:** As per Bidding Document **Quantity:** 1/Lot	1/Lot

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Related Services :

No

Services Specifications

Lot Title : Lot: 02 ICT AJK, GB, KP and Rawalpindi division (PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS)

Position: Component A: PRE-DISTRIBUTION SERVICES

Specifications / Requirements:

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
A	**Component A: PRE-DISTRIBUTION SERVICES**				
1	Initial Comprehensive Physical Inspection, Testing, Verification & Clearing	Per Device	108,259		
2	Casing Touch-up/Scratch Machine Painting & Official Branding Application	Per Device	108,259		
3	Lot wise Two-Way Logistics and Secure Transportation	Per Device	22,000		

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
A	**Component A: PRE-DISTRIBUTION SERVICES**				
4	Supply, printing and affixing of a unique QR Code sticker on each device, along with provision, development, hosting and maintenance of an Android/Web-based complaint registration and resolution mechanism integrated with the Call Centre, including complaint registration, ticket generation, tracking, escalation, resolution and reporting.	Lump Sum	1		
	Total EVALUATED (Component A) PRICE INCLUSIVE OF ALL TAXES (PKR)				

Position: Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS

Specifications / Requirements:

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
B	**Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS**				
1	Keyboard Panel/Touchpad Replacement	Per Device	5,412.95		

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
B	**Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS**				
2	Motherboard/Logic Board Replacement	Per Device	5,412.95		
3	Motherboard/Logic Board Repair	Per Device	3,464.29		
4	Power Circuit/Charging Port Repair	Per Device	5,412.95		
5	Charger/Power Adapter Replacement	Per Device	5,412.95		
6	OS/ChromeOS/Firmware Restoration and Authorized De-locking	Per Device	7,361.61		
7	Top/Display Back Cover Replacement	Per Device	4,330.36		
8	Individual Keyboard Key Repair	Per Device	4,330.36		
9	Webcam/Microphone/Speaker Repair	Per Device	4,330.36		
10	Service/Labor charges	Per Device	8,700.00		

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
B	**Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS**				
	Total EVALUATED (Component B) PRICE INCLUSIVE OF ALL TAXES (PKR)				

Lot Title : Lot: 01 Sindh and Baluchistan(PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS)

Position: Component A: PRE-DISTRIBUTION SERVICES

Specifications / Requirements:

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
A	**Component A: PRE-DISTRIBUTION SERVICES**				
1	Initial Comprehensive Physical Inspection, Testing, Verification & Clearing	Per Device	58,870		
2	Casing Touch-up/Scratch Machine Painting & Official Branding Application	Per Device	58,870		
3	Lot wise Two-Way Logistics and Secure Transportation	Per Device	18,000		

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
A	**Component A: PRE-DISTRIBUTION SERVICES**				
4	Supply, printing and affixing of a unique QR Code sticker on each device, along with provision, development, hosting and maintenance of an Android/Web-based complaint registration and resolution mechanism integrated with the Call Centre, including complaint registration, ticket generation, tracking, escalation, resolution and reporting.	Lump Sum	1		
	Total EVALUATED (Component A) PRICE INCLUSIVE OF ALL TAXES (PKR)				

Position: Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS

Specifications / Requirements:

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
B	**Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS**				
1	Keyboard Panel/Touchpad Replacement	Per Device	2,945		

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
B	**Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS**				
2	Motherboard/Logic Board Replacement	Per Device	2,945		
3	Motherboard/Logic Board Repair	Per Device	1,885		
4	Power Circuit/Charging Port Repair	Per Device	2,945		
5	Charger/Power Adapter Replacement	Per Device	2,945		
6	OS/ChromeOS/Firmware Restoration and Authorized De-locking	Per Device	4,005		
7	Top/Display Back Cover Replacement	Per Device	2,355		
8	Individual Keyboard Key Repair	Per Device	2,355		
9	Webcam/Microphone/Speaker Repair	Per Device	2,355		
10	Service/Labor charges	Per Device	5,000		

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
B	**Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS**				
	Total EVALUATED (Component B) PRICE INCLUSIVE OF ALL TAXES (PKR)				-

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Lot Title : Lot: 03 Punjab excluding Rawalpindi division (PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS)

Position: Component A: PRE-DISTRIBUTION SERVICES

Specifications / Requirements:

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
A	**Component A: PRE-DISTRIBUTION SERVICES**				
1	Initial Comprehensive Physical Inspection, Testing, Verification & Clearing	Per Device	82,871		
2	Casing Touch-up/Scratch Machine Painting & Official Branding Application	Per Device	82,871		
3	Lot wise Two-Way Logistics and Secure Transportation	Per Device	20,000		

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
A	**Component A: PRE-DISTRIBUTION SERVICES**				
4	Supply, printing and affixing of a unique QR Code sticker on each device, along with provision, development, hosting and maintenance of an Android/Web-based complaint registration and resolution mechanism integrated with the Call Centre, including complaint registration, ticket generation, tracking, escalation, resolution and reporting.	Lump Sum	1		
	Total EVALUATED (Component A) PRICE INCLUSIVE OF ALL TAXES (PKR)				

Position: Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS

Specifications / Requirements:

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
B	**Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS**				
1	Keyboard Panel/Touchpad Replacement	Per Device	4,145		

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
B	**Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS**				
2	Motherboard/Logic Board Replacement	Per Device	4,145		
3	Motherboard/Logic Board Repair	Per Device	2,652		
4	Power Circuit/Charging Port Repair	Per Device	4,145		
5	Charger/Power Adapter Replacement	Per Device	4,145		
6	OS/ChromeOS/Firmware Restoration and Authorized De-locking	Per Device	5,635		
7	Top/Display Back Cover Replacement	Per Device	3,315		
8	Individual Keyboard Key Repair	Per Device	3,315		
9	Webcam/Microphone/Speaker Repair	Per Device	3,315		
10	Service/Labor charges	Per Device	6,700		

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
B	**Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS**				
	Total EVALUATED (Component B) PRICE INCLUSIVE OF ALL TAXES (PKR)				

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Scope of Work

Introduction

The IBCC will hire qualified service providers to receive, register, store, check, test, brand, repair and maintain Chromebooks and media tablets under the Prime Minister’s Youth Chromebook Scheme.

The work will initially cover 250,000 devices for Punjab, Sindh, Khyber Pakhtunkhwa, Balochistan, Islamabad Capital Territory, Azad Jammu & Kashmir and Gilgit-Baltistan. Up to 250,000 more devices may be added if they are available, the vendor performs satisfactorily and the contract allows an extension. This additional work is not guaranteed.

The work will be divided into three geographical packages, as listed in the Schedule of Requirements. Bidders may apply for one, two or all three packages. Each package will be assessed separately. A bidder may receive more than one package if it has enough financial resources and operational capacity to manage the combined work.

Each package includes two required components:

Component A covers receiving and registering devices, insured storage, inspection, testing, grading, approved repairs and branding, online records, QR codes and clearance for distribution.

Component B covers call-centre support, online complaints, complaint verification, fault diagnosis, approved repairs, warranty support, and safe collection and return of devices. Repairs will use working parts taken from approved faulty or donor devices. This method is called cannibalization.

For a verified technical fault in a device previously cleared for distribution, the vendor will collect and repair the device after the complaint is registered and verified. If the user has damaged or broken the device, the user will pay the approved courier costs for

collection and return. The repair itself will be free to the user and will use the same method.

In this document, “Procuring Entity” means the authority responsible for this procurement. It will supervise the work through its designated committees and a separately appointed third-party verification firm. Vendors will be paid only for work that has been approved, completed and verified, based on the actual services provided.

Services Before Distribution

Receiving and registration

Register every device using its serial number, batch or consignment number and unique asset ID. Record when and where it was received, its physical condition, who has custody of it, and its warehouse, rack or bin location.

Secure warehousing

Provide warehouses with enough space, controlled access, CCTV, fire protection and suitable storage conditions. Protect devices against theft, damage and unauthorized handling. Store devices separately according to their status: awaiting inspection, cleared, repairable, rejected or approved as donor devices.

Warehouse and device insurance

Keep valid insurance for the warehouse premises and the Procuring Entity’s devices in the vendor’s custody for the component B. Cover fire, theft, accidental damage and any other risks required by the contract. Submit insurance policies, proof of premium payments and renewals before receiving devices and throughout the storage period.

Online device records

Provide an online portal with public and administrative access. Keep a complete record for every device, including the details below.

- Serial number, unique asset ID and batch or consignment number.
- Device type, make, model, size and technical specifications.
- Processor, RAM, storage, battery health and operating system.
- Receipt date, warehouse location and custody history.
- Inspection, testing and verification results.
- Faults, repairs, refurbishment and re-testing results.
- Device status, category, grade and clearance for distribution.
- Package, province or region, division and district.
- School, college or institute name and delivery address.
- Dispatch, delivery and beneficiary handover details.
- Complaint, repair, donor-part and warranty history.

Allocation and delivery locations

Link each device to its assigned institution and delivery address using information supplied or approved by the Procuring Entity. Keep a record of all approved changes, showing who made each change and when.

Inspection and testing

Check each device’s physical condition and technical specifications. Test its battery, charging, screen or touchscreen, keyboard, touchpad, storage, memory, connectivity, ports, camera, microphone, speakers and operating system. Check device-management locks and unlock devices only through approved procedures.

Device grading

Place each device in one of the three grades listed below.

- Grade A — Fully functional: Ready for distribution.
- Grade B — Repairable: Needs approved repair and re-testing before distribution.

Repairs before distribution

Carry out approved repairs, using tested parts from approved donor devices where allowed. Record the fault, the donor device ID, the parts fitted and the results of testing after repair.

Refurbishment and branding

Carry out approved casing touch-ups or painting and apply Ministry-approved branding. Do not damage the device, block ventilation or cover its identification details.

QR codes

Give every device a unique QR code linked to its complete online record. Attach a durable QR-code sticker before dispatch. The code must allow access to the required device information and help users register complaints throughout the device’s service life.

Public and administrative access

Allow the public to look up device identification, specifications, verification status, category and assigned institution. Give authorized staff access to approvals, record updates, inventory checks, reports and monitoring. Protect users' personal information and restricted records.

Final clearance and stock checks

Record clearance for each device. Check that the numbers received, inspected, repaired, cleared, rejected and dispatched match the records. Do not dispatch a device until its acceptance is documented under the approved procedure.

Faults reported within the first 10 days

Any fault reported within 10 calendar days of the recorded handover to the beneficiary will be treated as a failure under Component A, subject to verification. The vendor must repair or replace the device as directed, at its own risk and cost, including collection and return. Verified user-caused damage will follow the separate rules under Component B.

Repair and Maintenance After Distribution

Service coverage

Provide call-centre support, online complaint registration and verification, fault diagnosis, approved repairs using donor parts, warranty support, and safe collection and return of distributed devices.

Service centres

Maintain working sales/repair service centres in the cities listed below for each awarded package. Centres must have qualified staff, repair equipment, diagnostic tools and secure storage.

Package	Proposed service-centre locations
Lot 2 — Khyber Pakhtunkhwa, Islamabad Capital Territory, Gilgit-Baltistan, Azad Jammu & Kashmir and Rawalpindi Division	All divisional headquarters
Lot 3 — Punjab (excluding Rawalpindi Division)	All divisional headquarters
Lot 1 — Sindh and Balochistan	All divisional headquarters

Remote areas

Arrange collection and return for every district and remote location within the package. A sales outlet that cannot repair devices does not meet the repair service-centre requirement.

Call-centre support

Operate a toll-free or UAN call centre at least from 8:00 a.m. to 8:00 p.m., Monday to Saturday. Provide Urdu and English support and suitable regional-language assistance. Help users troubleshoot safely, register complaints, refer unresolved cases to the appropriate staff and receive status updates.

User registration and complaints

Let users register on the web portal using their device QR code or serial number and verified beneficiary and contact details. Registered users must be able to submit complaints, describe faults, upload photographs and receive a unique ticket number. Call-

centre staff must help users and enter complaints in the same system.

Complaint verification

Check the device’s allocation, its link to the beneficiary, the handover date, inspection clearance and complaint history. Review the fault and supporting evidence before approving collection. Classify the problem as a technical fault or user-caused damage based on physical diagnosis. The designated committee or authorized representative must verify this classification.

Faults in devices cleared for distribution

If a device develops a fault after it was inspected and cleared for delivery, collect it after verifying the complaint. Diagnose and repair it using working parts from approved faulty or donor devices.

Courier costs for technical faults

Pay collection and return costs for verified technical faults under the contract. Do not ask the user to pay courier or repair charges.

User-damaged or broken devices

If damage or breakage is verified as user-caused, the user will pay the actual approved courier costs for collection and return. Repair the device free of charge to the user, including labour and approved donor parts. Do not charge the user separately for diagnosis, spare parts or repairs.

Courier payments

Tell the user the approved courier charges before shipment, obtain their acknowledgement and issue a receipt. Use approved payment channels. Do not add a markup or unapproved handling fee. Do not also bill the Procuring Entity for courier costs paid by the user.

Repairs using donor parts

Take working parts only from devices approved for this purpose by the designated committee. Test each part for compatibility, condition and performance before fitting it. Record the donor and recipient device serial numbers, part descriptions, test results, installation dates and remaining device assemblies.

Ownership of devices and parts

All donor devices, recovered parts and remaining assemblies belong to the Procuring Entity. Keep an accurate inventory and obtain approval before transferring, disposing of or using any of them outside this assignment.

Unavailable parts or devices that cannot be repaired

If suitable donor parts are unavailable or repair is not possible, submit a diagnostic report. The Procuring Entity will decide whether to use alternative parts, replace the device or approve another action. Do not independently charge the user for replacement parts or promise a replacement.

Diagnosis and repair charges

Include diagnosis and fault analysis in the contracted repair service. Do not charge the user a separate diagnostic fee or bill it as an extra item to the Procuring Entity. Charge only the approved contract rates for authorized work. Do not charge twice for parts owned by the Procuring Entity.

Testing and return after repair

Test the repaired device and record the results. Return it with a repair summary and warranty details. Obtain delivery acknowledgement and user confirmation before closing the complaint, following the approved closure procedure.

Repair warranty

Provide at least a 90-day warranty from acceptance of each completed repair, including repairs using donor parts. If the same or a directly related fault returns, fix it at the vendor’s cost, including collection, parts, labour and return. This also applies when the original repair was for user-caused damage.

Complaint tracking and service times

Record each stage: acknowledgement, verification, collection, diagnosis, repair, testing, return and closure. Meet the required service-level agreement (SLA). Use the portal to explain delays and identify cases awaiting a committee decision.

Requirements for Both Components

Combined device records

Keep one record for each device covering inspection, storage, allocation, delivery, complaints, repairs, donor-part use and warranty history. Make it accessible through the device’s QR code.

Safe and insured transport

Use suitable packaging, insured transport, handover acknowledgements and custody tracking for every device. Maintain insurance during transport arranged by the vendor and during temporary storage.

Independent verification

Cooperate with the separately appointed third-party verification (TPV) firm. It will check approximately 10% of Component A devices and 20% of completed Component B repair jobs using an approved sampling method.

Correction of poor work

At the vendor’s cost, correct wrong grading, inadequate inspections, poor repairs, inaccurate parts records and unsupported claims. The contract’s acceptance, payment-withholding and penalty rules will apply.

Work assigned to another vendor

If a vendor fails to perform, the Procuring Entity may assign specific tasks to another successful package vendor with verified spare capacity. This must follow the reassignment procedure, rates and limits disclosed in advance.

Responsibilities and handover after default

Reassignment does not remove the original vendor’s liabilities. Within the required period, hand over the affected devices, donor stock, spare parts, open complaints and digital records. The Procuring Entity may still take action under the contract against the non-performing vendor.

Reports and monitoring

Provide dashboards and regular reports on stock, insurance, deliveries, complaints, technical faults, user damage, courier payments, repairs, donor parts, warranty claims and SLA performance.

Data security and ownership

Limit access according to staff roles, keep backups and maintain logs of system activity and changes. All device, beneficiary, complaint and repair records belong to the Procuring Entity. Keep them accessible and available for export.

Payment and reconciliation

Payments will cover actual services that have been authorized and verified, at the agreed contract rates. Estimated quantities do not guarantee work. Do not claim duplicate payment for courier costs paid by users, warranty repairs, failures caused by the vendor or donor parts owned by the Procuring Entity.

Brief Description

Scope of Work Summary

Precedence of Scope of Work In the event of any conflict, discrepancy, ambiguity, or inconsistency between the terms and conditions set forth in this Agreement or its related contract documents and the Scope of Work (SOW), the provisions of the Scope of Work shall prevail and take precedence to the extent of such conflict or inconsistency.

The Contractor shall manage end-to-end device processing, maintenance, support, logistics, and quality assurance for 250,000 Chromebooks/tablets Lot wise under a single contract covering two mandatory components (Components (A&B)).

Stage 1: Pre-Distribution Processing

- Physical & Technical Inspection: Verify hardware specs (CPU, RAM, storage, screen, AUE status) and physical condition.
- Functional Testing: Test power, battery health, charging, display/touchscreen, inputs, ports, camera, speakers, and clear Google Admin/organizational locks or device management.
- Refurbishment & Branding: Machine-paint minor surface scratches and apply Ministry-approved branding/stickers.
- **Inspection Vendor Support:** The Logistics Firm shall provide warehouse space, utilities, internet connectivity, security, and handling support to the Ministry-nominated Inspection Vendor **for Component 1 only**. For the repair and maintenance

component, the Service Provider shall utilize its **own premises, workshop, equipment, and operational setup**.

- Device Grading & Clearance: Facilitate device grading (Grade A: Fully Functional; Grade B: Repairable; Grade C: Unsuitable) and issue serial-number-wise clearance certificates before distribution.

Stage 2: Post-Distribution Support & Logistics

- Digital Ticketing System: Digitally manage repair ticket generation, registration, and lifecycle tracking by serial number/asset tag against authorized Work Orders.

- Repairs & Spares: Perform Tier-1 diagnostics, minor/major board repairs, screen replacements, and component-level repairs using genuine OEM or approved parts only.
- Student & School Helpdesk: Operate a toll-free/UAN call center (8:00 AM–8:00 PM, Mon–Sat) in Urdu, English, and regional languages for first-line scripted troubleshooting, ticket logging, and tracking.
- Reverse Logistics: Manage insured, two-way nationwide collection and return transportation across all regions of Pakistan.

Regional Allocation (250,000 Total Units)

- ICT / Federal Share: 50,000 units

- Punjab : 90,545 units
- Sindh : 42,962 units
- Khyber Pakhtunkhwa : 25,585 units
- Balochistan : 15,908 units
- AJK : 12,500 units
- Gilgit-Baltistan : 12,500 units

Key Financial & SLA Rules

- Payment: Based strictly on verified actual work performed under valid Work Orders. Repairs require pre-authorization, valid tickets, and diagnostic reports.
- No Duplicate Charges: Single repair fee per unresolved fault; repeat failures within the 90-day warranty period are repaired at Contractor cost.

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

- SLAs & Penalties: Fault Acknowledgement (2 day), Initial Diagnosis (5 days), Minor Repair (6 days), Major Repair (10 days) — late execution incurs a penalty of 0.1% of Work Order value per day late.
- Data Protection: Zero-tolerance breach policy backed by liquidated damages up to 10% of Contract Value.

PRIME MINISTER'S YOUTH CHROMEBOOK SCHEME

CITY-WISE SCHOOL LIST

FY 2026-27

STATUS SUMMARY **Available:** AJK | Gilgit-Baltistan | Balochistan | Punjab | Khyber Pakhtunkhwa | Islamabad

1. **Azad Jammu & Kashmir | Chromebooks: 12,500 (BISE Mirpur AJK)**

District	Major Cities & Towns

Muzaffarabad	Muzaffarabad (Capital), Pattika (Naseerabad), Chakothi
Neelum	Athmuqam, Sharda, Kel, Arang Kel
Hattian Bala (Jhelum Valley)	Hattian Bala, Leepa, Chikar
Bagh	Bagh, Dhirkot, Hari Ghel, Kahuta
Haveli	Forward Kahuta (Haveli), Kahuta
Poonch	Rawalakot (HQ), Hajira, Thorar, Abbaspur
Sudhnoti	Pallandri (HQ), Mang, Baloch, Trarkhal
Kotli	Kotli, Fatehpur Thakiala, Sehnsa, Charhoi, Khuiratta, Nakyal
Mirpur	Mirpur, Dadyal, Islamgarh, Chakswari, Jatlan
Bhimber	Bhimber, Samahni, Barnala, Kot Jamel

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

1. **Gilgit-Baltistan | Chromebooks: 12,500 | Schools: 174**

City / District	Schools	City / District	Schools
GHIZER	19	GHANCHE	27
SKARDU	25	GILGIT	24
DIAMER	14	ASTORE	18
SHIGAR	12	HUNZA	10
KHARMANG	8	NAGAR	11
GUPIS	1	OTHER	5
TOTAL SCHOOLS	**174**		

1. **Balochistan | Chromebooks: 15,908 (BBISE Quetta) | Schools: 1,078**

City / District	Schools	City / District	Schools
KECH	84	QUETTA	87
AWARAN	39	PISHIN	48
ZHOB	24	NASEERABAD	22
LASBELA	40	MASTUNG	35
SOHBATPUR	28	PANJGUR	39
JAFFARABAD	19	KACHHI	23
GWADAR	28	KALAT	39
SIBI	32	KHARAN	21
CHAMAN	13	KILLA ABDULLAH	21

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

DERA BUGTI	20	ZIARAT	23
USTA MUHAMMAD	8	LORALAI	18
KILLA SAIFULLAH	11	KHUZDAR	18
BARKHAN	20	WASHUK	18
HARNAI	8	MUSA KHAIL	13
JHAL MAGSI	13	NUSHKI	13
DUKI	10	KOHLU	12
SHERANI	5	CHAGAI	2
SURAB	7		
TOTAL SCHOOLS	**1,078**		

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

1. **Punjab | Chromebooks: 90,545 (BISE-wise)**

BISE	Cities / Towns	Chromebooks
Lahore	Lahore City, Lahore Cantt, Kasur, Chunian, Kot Radha Kishan, Pattoki, Sheikhupura, Ferozewala, Muridke, Sharakpur, Nankana Sahib, Safdarabad, Sangla Hill, Shah Kot	19,819
Gujranwala	Gujranwala, Kamoke, Nowshera Virkan, Wazirabad, Gujrat, Kharian, Sarai Alamgir, Sialkot, Daska, Pasrur, Sambrial, Narowal, Shakargarh, Zafarwal, Mandi Bahauddin, Malakwal, Phalia, Hafizabad, Pindi Bhattian	17,454
Faisalabad	Chiniot, Faisalabad, Jaranwala, Jhang, Kamalia, Pir Mahal, Tandlianwala, Toba Tek Singh	11,197
Multan	Burewala, Jalalpur Pirwala, Kabirwala, Khanewal, Lodhran, Mailsi, Mian Channu, Multan, Shujabad, Vehari	9,312
Rawalpindi	Attock, Chakwal, Gujar Khan, Jhelum, Kahuta, Kallar Syedan, Murree, Rawalpindi, Talagang, Taxila	7,674

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Sargodha	Sargodha, Bhalwal, Bhera, Kot Momin, Shahpur, Sillanwali, Khushab, Noorpur Thal, Quaidabad, Naushera, Mianwali, Isa Khel, Piplan, Daud Khel, Bhakkar, Darya Khan, Kallur Kot, Mankera	7,231
Bahawalpur	Bahawalnagar, Chishtian, Fort Abbas, Haroonabad, Minchinabad, Rahim Yar Khan, Khanpur, Liaqatpur, Sadiqabad, Yazman, Ahmadpur East, Hasilpur, Khairpur Tamewali	7,104
D.G. Khan	Dera Ghazi Khan, Layyah, Muzaffargarh, Rajanpur	5,866
Sahiwal	Chichawatni, Depalpur, Okara, Pakpattan, Renala Khurd, Sahiwal	**4,888**
TOTAL CHROMEBOOKS	**90,545**	

1. **Khyber Pakhtunkhwa | Chromebooks: 25,585 (BISE-wise)**

BISE	**Cities / Towns**	**Chromebooks**

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Peshawar	Peshawar City, Peshawar Cantt, Badaber, Mattani, Mathra, Chamkani, Hayatabad, Charsadda, Tangi, Shabqadar, Ghalanai (HQ), Ekka Ghund, Ambar, Prang Ghar, Safi, Jamrud, Landi Kotal, Bara, Torkham, Chitral (Upper & Lower), Drosh, Mastuj, Buni	4,816
Mardan	Mardan, Takht Bhai, Katlang, Rustam, Ghari Kapura, Nowshera, Pabbi, Jehangira, Swabi, Topi, Lahor, Razar	3,572
Abbottabad	Abbottabad, Havelian, Haripur, Ghazi, Khanpur, Mansehra, Balakot, Oghi, Battagram, Allai, Dassu, Palas, Pattan	3,300
Swat	Swat, Mingora, Saidu Sharif, Barikot, Kabal, Charbagh, Matta, Khwazakhela, Bahrain, Madyan, Alpurai (HQ), Puran, Besham, Chakesar, Martung, Daggar (HQ), Totalai, Gagra, Gadezai, Mandanr	3,298
Bannu	Bannu, Domel, Kakki, Miryan, Lakki Marwat, Naurang, Sarai Naurang, Ghazni Khel, Miranshah (HQ), Mir Ali, Razmak, Datta Khel	2,966
Kohat	Kohat, Lachi, Karak, Takht-e-Nasrati, Banda Daud Shah, Hangu, Thall, Ghiljo, Kalaya (Admin HQ), Parachinar (HQ), Sadda, Darra Adam Khel	2,837

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Malakand	Malakand, Batkhela (HQ), Dargai, Thana, Timergara (HQ), Chakdara, Adenzai, Samar Bagh, Lal Qila, Lower Dir, Upper Dir, Dir (HQ), Wari, Sheringal, Barawal, Bajaur, Khar (HQ), Nawagai, Mamund, Salarzai	2,479
D.I. Khan	Dera Ismail Khan, Kulachi, Paroa, Daraban, Paharpur, Drazanda, South Waziristan, Tank, Wana (Admin HQ)	2,317
TOTAL CHROMEBOOKS	**25,585**	

1. **Islamabad (Federal / ICT) | Chromebooks: 50,000 (FBISE)**

City	Sector / Area	Chromebooks
Islamabad	Rural & Urban	**50,000**

1. **Sindh | Chromebooks: 42,962 (BISE-wise) (Result of 9th Grade awaited)**

BISE	Chromebooks
Karachi	10,644
Hyderabad	9,319
Sukkur	7,658
Shaheed Benazirabad	6,131
Mirpurkhas	5,384
Larkana	3,826
TOTAL CHROMEBOOKS	**42,962**

Detailed Scope of Work is attached at Annexure

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Price Schedule

For Individual Positions

#	Position Title	Quantity	Unit Price (PKR)	Total Price (PKR)	Delivery Location	Delivery Period / Year	Country of Origin
1							
2							

For Lots

#	Lot Title	Total Lot Price (PKR)	Country of Origin
1	[Lot 1 Title]		

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

PUBLIC PROCUREMENT REGULATORY AUTHORITY
(PPRA)
EPADS

General Conditions of Contract

A. General

1. **Definitions**

1.1. Unless the context otherwise requires, the following terms whenever used in this Contract shall have the same meaning and shall be interpreted as indicated

1.1.1. “Applicable Law” means the laws and any other instruments having the force of law in the Government’s Country, or in such other country as may be specified in the Special Conditions of the Contract (SC), as they may be issued and in force from time to time;

1.1.2. “The Contract” means an agreement enforceable by law;

1.1.3. “The Contract Price” means the price payable to the Contractor under the Contract for the full and proper performance of its contractual obligations;

1.1.4. “The Services” means the work to be performed by the Contractor pursuant to this Contract and as prescribed in the Specifications and Schedule of Activities included in the Contractor’s Bid;

1.1.5. “Ancillary Services” means those services ancillary to the provision of Services, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training, and other such obligations of the Contractor covered under the Contract;

1.1.6. “GCC” means the General Conditions of Contract contained in this section;

1.1.7. “SCC” means the Special Conditions of Contract by which the GCC may be amended or supplemented;

1.1.8. **“**Day” means calendar day unless indicated otherwise;

1.1.9. “Effective Date” means the date on which this Contract comes into force and effect;

1.1.10. “The Contractor” means the individual or corporate body whose Bids to provide the Services has been accepted by the Procuring Agency;

1.1.11. “The Project Site,” where applicable, means the place or places named in Bid Data Sheet and technical Specifications;

1.1.12. “Government” means the Government of Pakistan;

1.1.13. “Local Currency” means the currency of Pakistan;

1.1.14. “In Writing” means communicated in written form with proof of receipt;

1.1.15. “Completion Date” means the date of completion of the Services by the Contractor as certified by the Procuring Agency;

1.1.16. “Foreign Currency” means any currency other than the currency of the country of the Procuring Agency;

1.1.17. “Party” means the Procuring Agency or the Contractor, as the case may be, and “Parties” means both of them;

1.1.18. "Service" means any object of procurement other than goods or works;

1.1.19. “Subcontractor” means any entity to which the Bidder subcontracts any part of the Services.

2. **Applicable Law**

2.1. The contract shall be governed and interpreted in accordance with the laws of Pakistan, unless otherwise specified in SCC.

3. **Language**

3.1. The Contract as well as all correspondence and documents relating to the Contract exchanged between the Contractorand the Procuring Agency, shall be written in the **English language** unless otherwise stated in the **SCC** . Supporting documents and printed literature that are part of the Contract may be in another language provided these are accompanied by an accurate translation of the relevant passages in English, in which case, for purposes of interpretation of the Contract, this translation shall govern.

4. **Notices**

4.1. Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, telex, telegram, or facsimile to such Party at the address specified in the **SCC**.

5. **Location**

5.1. The Services shall be performed at such locations as the Procuring Agency may approve and as specified in **SCC.**

6. **Authorized Representatives / Authority of Member in charge**

6.1. Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Procuring Agency or the Contractor may be taken or executed by the officials specified in the **SCC**.

B. Commencement, Completion, Modification, and Termination of Contract

7. **Effectiveness of Contract**

7.1. This Contract shall come into effect on the date the Contract is signed by both parties and such other later date as may be stated in the **SCC.**

8. **Commencement of Services**

8.1. The Contractor shall confirm availability of required resources and begin carrying out the Services not later than the number of days after the Effective Date specified in the **SCC.**

9. **Program schedule**

9.1. Before commencement of the Services, the Contractor shall submit to the Procuring Agency for approval a Program showing the general methods, arrangements, order and timing for all activities. The Services shall be carried out in accordance with the approved Program as updated.

10. **Starting Date/Expiration Date**

10.1. The Contractor shall start carrying out the Services Five (05) days after the date the Contract becomes effective, or at such other date as may be specified in the **SCC.**

10.2. Unless terminated earlier pursuant to Clause **GCC 14** hereof, this Contract shall expire at the end of such time period after the Effective Date as specified in the **SCC.**

11. **Entire Agreement**

11.1. This Contract contains all covenants, stipulations and provisions agreed by the Parties. No agent or representative of either Party has authority to make, and the Parties shall not be bound by or be liable for, any statement, representation, promise or agreement not set forth herein.

12. **Modification**

12.1. Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any modification(s) or variation(s) made by the other Party.

12.2. In cases of any modification(s) or variation(s), the prior written consent of the Procuring Agency is required.

13. **Force Majeure**

13.1. **Definition**
For the purposes of this Contract, “Force Majeure” means an event which is beyond the reasonable control of a Contractor and which makes a Contractor’s performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

13.2. **No Breach of Contract**
The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract in so far as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

13.3. **Extension of Time**

Any period within which a Contractor shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

13.4. **Payments**

During the period of their inability to perform the Services as a result of an event of Force Majeure, the Contractor shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.

14. **Termination**

14.1. **By the Procuring Agency**

The Procuring Agency may terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (e) of this Clause. In such an occurrence the Procuring Agency shall give at least thirty (30) calendar days' written notice of termination to the Contractor in case of the events referred to in (a) through (d); at least sixty (60) calendar days' written notice in case of the event referred to in (e);

14.1.1. If the Contractor fails to remedy a failure in the performance of its obligations hereunder, as specified in a notice of suspension;

14.1.2. If the Contractor becomes (or, if the Contractor consists of more than one entity, if any of its members becomes) insolvent or bankrupt or enter into any agreements with their creditors for relief of debt or take advantage of any law for the benefit of debtors or go into liquidation or receivership whether compulsory or voluntary;

14.1.3. If the Contractor fails to comply with any final decision reached as a result of arbitration proceedings;

14.1.4. If, as the result of Force Majeure, the Contractor is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days;

14.1.5. If the Procuring Agency, in its sole discretion and for any reason whatsoever, decides to terminate this Contract;

14.2. **By the Contractor**

The Contractor may terminate this Contract, by not less than thirty (30) calendar days' written notice to the Procuring Agency, in case of the occurrence of any of the events specified in paragraphs (a) through (d) of this Clause.

14.2.1. If the Procuring Agency fails to pay any money due to the Contractor pursuant to this Contract and not subject to dispute within thirty (30) calendar days after receiving written notice from the Contractor that such payment is overdue;

14.2.2. If, as the result of Force Majeure, the Contractor is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days;

14.2.3. If the Procuring Agency fails to comply with any final decision reached as a result of arbitration;

14.2.4. If the Procuring Agency is in material breach of its obligations pursuant to this Contract and has not remedied the same within thirty (30) days (or such longer period as the Bidder may have subsequently approved in writing) following the receipt by the Procuring Agency of the Contractor's notice specifying such breach.

C. Obligations of the Contractor

15. **General**

15.1. **Standard of Performance**

15.1.1. The Contractor shall perform the Services and carry out the Services with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. The Contractor shall always act, in respect of any matter relating to this Contract or to the Services, as a faithful adviser to the Procuring Agency, and shall at all times support and safeguard the Procuring Agency's legitimate interests in any dealings with the third parties;

15.1.2. The Contractor shall employ and provide such qualified and experienced Experts and Sub-Contractors as are required to carry out the Services.

15.2. **Law Applicable to Services**

The Contractor shall perform the Services in accordance with the Contract and in accordance with the Law of Pakistan and shall take all practicable steps to ensure that any of its Experts and Sub-Bidders, comply with the Applicable Law.

16. **Conflict of Interests**

16.1. **Contractor Not to Benefit from Commissions and Discounts**

The remuneration of the Contractor shall constitute the Contractor's sole remuneration in connection with this Contract or the Services, and the Contractor shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Contractor shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them similarly shall not receive any such additional remuneration.

16.2. **Contractor and Affiliates Not to be Otherwise Interested in Project**

The Contractor agree that, during the term of this Contract and after its termination, the Contractor and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.

16.3. **Prohibition of Conflicting Activities**

Neither the Bidder nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

16.3.1. during the term of this Contract, any business or professional activities in the Government's country which would conflict with the activities assigned to them under this Contract;

16.3.2. during the term of this Contract, neither the Contractor nor their Subcontractors shall hire public employees in active duty or on any type of leave, to perform any activity under this Contract;

16.3.3. after the termination of this Contract, such other activities as may be specified in the **SCC.**

17. **Insurance to be Taken Out by the Contractor**

17.1. The Contractor(a) shall take out and maintain, and shall cause any Subcontractors to take out and maintain, at its (or the Sub-contractors', as the case may be) own cost but on terms and conditions approved by the Procuring Agency, insurance against the risks, and for the coverage, as shall be specified in the **SCC**; and (b) at the Procuring Agency's request, shall provide evidence to the Procuring Agency showing that such insurance has been taken out and maintained and that the current premiums have been paid.

18. **Contractor's Actions Requiring Procuring Agency's Prior Approval**

18.1. The Contractor shall obtain the Procuring Agency's prior approval in writing before taking any of the following actions:

18.1.1. appointing such members of the Personnel not provided by the Contractor;

18.1.2. changing the Program of activities; and

18.1.3. any other action that may be specified in the **SCC.**

19. **Reporting Obligations**

19.1. The Contractor shall submit to the Procuring Agency the reports and documents in the numbers, and within the periods as prescribed by the Procuring Agency.

20. **Liquidated Damages**

20.1. **Payments of Liquidated Damages**
The Contractor shall pay liquidated damages to the Procuring Agency at the rate per day stated in the **SCC** for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount defined in the **SCC**. The Procuring Agency may deduct liquidated damages from payments due to the Contractor. Payment of liquidated damages shall not affect the Contractor's liabilities.

20.2. **Correction for Over-payment**
If the Intended Completion Date is extended after liquidated damages have been paid, the Procuring Agency shall correct any overpayment of liquidated damages by the Contractor by adjusting the next payment certificate. The Contractor shall be paid interest on the overpayment, calculated from the date of payment to the date of repayment, at the rates specified in **SCC.**

20.3. **Lack of performance penalty**

If the Contractor has not corrected a Defect within the time specified in the Procuring Agency's notice, a penalty for Lack of performance will be paid by the Contractor. The amount to be paid will be calculated as a percentage of the cost of having the Defect corrected, assessed as specified in the Contractor

21. **Performance Guarantee**

21.1. Within the time stipulated in the acceptance letter from the Procuring Agency, the successful Bidder shall furnish the Performance Guarantee in shape and amount **specified in SCC.**

21.2. The proceeds of the Performance Guarantee shall be payable to the Procuring agency as compensation for any loss resulting from the Service Provider failure to complete its obligations under the Contract.

21.3. The Performance Guarantee shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring agency and shall be in the acceptable form as specified in **SCC**.

21.4. The Performance Guarantee will be discharged by the Procuring agency and returned to the Service Provider not later than thirty (30) days following the date of completion of the Supplier's performance obligations under the Contract, including any warranty obligations, unless otherwise **specified in SCC.**

22. **Sustainable Procurement**

22.1. The Contractor shall conform to the sustainable procurement contractual provisions, if and as specified in the **SCC.**

D. Contractor's Personnel

23. **Description of Personnel**

23.1. The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Contractor's Key Personnel. The Key Personnel listed by title as well as by name are hereby approved by the Procuring Agency.

24. **Removal and / or Replacement of Personnel**

24.1. Except as the Procuring Agency may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Contractor, it becomes necessary to replace any of the Key Personnel, the Contractor shall provide as a replacement a person of equivalent or better qualifications.

24.2. If the Procuring Agency finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Contractor shall, at the Procuring Agency's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Procuring Agency.

24.3. The Contractor shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.

E. Obligations of the Procuring Agency

25. **Change in the Applicable Law**

25.1. If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Contractor, then the remuneration and reimbursable expenses otherwise payable to the Contractor under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred in the **SCC.**

26. **Services and Facilities**

26.1. The Procuring Agency shall make available to the Contractor and the Experts, for the purposes of the Services and free of any charge, the services, facilities and property described in the Terms of Reference, at the times and in the manner specified in the Terms of Reference.

26.2. In case that such services, facilities and property shall not be made available to the Contractor, the Parties shall agree on (i) any time extension that it may be appropriate to grant to the Contractor for the performance of the Services, (ii) the manner in which the Contractor shall procure any such services, facilities and property from other sources, and (iii) the additional payments, if any, to be made to the Contractor as a result thereof.

F. Payments to the Contractor

27. **Contract Price**

27.1. The price payable shall be in Pakistani Rupees unless otherwise specified in the **SCC**.

28. **Terms and Conditions of Payment**

28.1. Payments will be made to the Contractor according to the payment schedule stated in the **SCC** and as per actual invoice submitted by the Contractor.

28.2. Unless otherwise stated in the **SCC**, the advance payment shall be made against the provision by the Contractor of a bank guarantee for the same amount, and shall be valid for the period stated in the **SCC.** Any other payment shall be made after the conditions listed in the **SCC** for such payment have been met, and the Contractor have submitted an invoice to the Procuring Agency specifying the amount due.

29. **Quality Control Identifying Defects**

29.1. The principle and modalities of Inspection of the Services by the Procuring Agency shall be as indicated in the **SCC.** The Procuring Agency shall check the Contractor's performance and notify him of any Defects that are found. Such checking shall not affect the Contractor's responsibilities. The Procuring Agency may instruct the Contractor to search for a Defect and to uncover and test any service that the Procuring Agency considers may have a Defect. Defect Liability Period is as defined in the **SCC**.

30. **Correction of Defects, and Lack of Performance Penalty**

30.1. The Procuring Agency shall give notice to the contractor of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.

30.2. Every time notice a Defect is given; the contractor shall correct the notified Defect within the length of time specified by the Procuring Agency's notice.

30.3. If the contractor has not corrected a Defect within the time specified in the Procuring Agency's notice, the Procuring Agency will assess the cost of having the Defect corrected, the contractor will pay this amount, and a Penalty for Lack of Performance.

31. **Settlement of Disputes Amicable Settlement**

31.1. The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its interpretation.

32. **Dispute Settlement**

32.1. **Arbitration**

32.1.1. **Alternate Dispute Resolution (ADR),** After coming into force of the procurement contracts, disputes, between the parties to the contract may be settled by one or more alternate dispute resolution methods including
Arbitration. Where an Alternate Dispute Resolution process other than Arbitration may not lead to an amicable settlement of dispute, Arbitration shall be resorted to.

32.1.2. The procuring agency shall specify mechanism for the appointment of an arbitrator expressly in the contract and the competent authority who shall appoint the arbitrator.

32.1.3. The laws of Pakistan shall apply to an arbitration unless specifically agreed to otherwise in the contract.

Special Conditions of Contract

SECTION VIII. SPECIAL CONDITIONS OF CONTRACT

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the Conditions of Contract. The corresponding clause number of the GCC is indicated in parentheses.

Number of GC Clause

Amendments of, and Supplements to, Clauses in the General Conditions of Contract

Definitions

The Procuring Agency is: Inter Boards Coordination Commission (IBCC) (Inter Boards Coordination Commission (IBCC)), Procurement Officer Plot # 25, St. 38, G-10/4, Islamabad Capital Territory

Contractor is:

The title of the subject procurement is:PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS

Number of GC Clause 2

Applicable/Governing Law:

The Contract shall be interpreted in accordance with the laws of Islamic Republic of Pakistan

Number of GC Clause 3

Language:

The language of the Contract, all correspondence and communications to be given, and all other documentation to be prepared and supplied under the Contract shall be in **English.**

Number of GC Clause 4

Notices:

The addresses for the notices are:

Procuring Agency:

Inter Boards Coordination Commission (IBCC) (Inter Boards Coordination Commission (IBCC)), Procurement Officer
Plot # 25, St. 38, G-10/4, Islamabad Capital Territory
+92-314-523-3632
procurement@ibcc.edu.pk

Contractor/ Bidder:

[Name, address and telephone number].

The Contractor/ Bidder's Representative(s)

[Name, address, telephone number and e-mail address]

Number of GC Clause 6.1

The Authorized Representatives are:

For the Procuring Agency:

Inter Boards Coordination Commission (IBCC) (Inter Boards Coordination Commission (IBCC)), Procurement Officer
Plot # 25, St. 38, G-10/4, Islamabad Capital Territory
+92-314-523-3632
procurement@ibcc.edu.pk

For the Bidder:

Name: ……

Designation: ……..

Address: ……..

Number of GC Clause 7

Effectiveness of the contract

The Contractor/Bidder shall be effective within ….. days from the date of signature of the Contract by both parties

Number of GC Clause 8

Commencement of Contract:

The Contractor/ Bidder shall provide Non-Consultancy Services from the effective date of contract.

Number of GC Clause 10.2

Expiration of Contract:

The time period shall be …….

Number of GC Clause 14

Termination

In the event of termination of the contract due to any reason as already defined in the General Conditions of Contract, the Bidder shall be responsible for providing to the Authority the Goods till the time of alternate arrangements.

Number of GC Clause 16

Conflict of Interest:

The Procuring Agency reserves the right to determine on a case-by-case basis whether the Bidder should be disqualified from providing goods or services due to a conflict of a nature described in Clause GCC 16**.**

Number of GC Clause 20

Liquidated Damages

If the Bidder fails to provide services as required under the contract or in case of any data loss/data breach or any incident compromising the data security or other such failures related to any services, the Bidder shall pay to the Procuring Agency as Liquidated Damages at a rate of **0.01%** to **10.00%** of the Contract value, in accordance with the extent of performance failure & the cost of investigating such incidents as judged by the Authority.

Number of GC Clause 21

Performance Guarantee:
Instrument of Performance Guarantee shall be in the Name of : **Inter Boards Coordination Commission (IBCC)**

The amount of performance guarantee shall be 10.00% of the contract price in acceptable form of Pay Order, Banker's Cheque, Call at Deposit, Demand Draft

Number of GC Clause 27

Currency of Payment:

All the payment to be released to the contractor/Bidder shall be in Pakistani Rupees.

Number of GC Clause 28

Payment terms:

Payment will be made to the Bidder against the procured Goods and services according to the actual invoice or running bills submitted by the Bidder against the services provided within the time given in the conditions of the contract.

Number of GC Clause 29

Identifying Defects:

The Authority reserves the right at any time to inspect the premises of the provider to inspect the goods and monitor the goods being provided.

Inspections & Tests Requirements

For being Brand New, bearing relevant reference numbers of the equipment (Certificate from supplier)

For Physical Fitness having No Damages (Certificate from supplier)

For the Country of Origin as quoted by the Supplier (Certificate from manufacturer)

For conformance to specifications and performance parameters, through Prior to delivery inspection (Inspection Report by Procurement Committee / Inspection Team)

For successful operation at site after complete installation, testing and commissioning of the equipment (Installation, Testing and Commissioning Report by Procurement Committee / Inspection Team)

Delivery & Documents

Copies of the Supplier's invoice showing Goods' description, quantity, unit price, and total amount;

Original and two copies of the usual transport document (for example, a negotiable bill of lading, a non-negotiable sea waybill, an inland waterway document, an air waybill, a railway consignment note, a road consignment note, or a multimodal transport document) which the buyer may require to take the goods;

Copies of the packing list identifying contents of each package;

Insurance Certificate;

Manufacturer's or Supplier's Valid Warranty Certificate;

Inspection Certificate issued by the Nominated Inspection Agency (if any), and the Supplier's Factory Inspection Report;

Certificate of Origin.

The above documents would be required even if the equipment has already been imported and is available with the supplier ex-stock

Number of GC Clause 31

Following is the guidance for Dispute Resolution

i. If any dispute of any kind whatsoever shall arise between the Authority and the Bidder in connection with or arising out of the Contract, including without prejudice to the generality of foregoing, any question regarding its existence, validity, termination and the execution of the Contract – whether during developing phase or after their completion and whether before or after the termination, abandonment or breach of the Contract – the parties shall seek to resolve any such dispute or difference by mutual diligent negotiations in good faith within 14 (fourteen) days following a notice sent by one Party to the other Party in this regard**.**

ii. At future of negotiation the dispute shall be resolved through mediation and mediator shall be appointed with the mutual consent of the both parties**.**

iii. At the event of failure of mediation to resolve the dispute relating to this contract such dispute shall finally be resolved through binding Arbitration by sole arbitrator in accordance with Arbitration Act 1940. The arbitrator shall be appointed by mutual consent of the both parties**.** The Arbitration shall take place in Islamabad, Pakistan and proceedings will be conducted in English language.

iv. The cost of the mediation and arbitration shall be shared by the parties in equal proportion however the both parties shall bear their own costs and lawyer's fees regarding their own participation in the mediation and arbitration. However, the Arbitrator may make an award of costs upon the conclusion of the arbitration making any party to the dispute liable to pay the costs of another party to the dispute**.**

v. Arbitration proceedings as mentioned in the above clause regarding resolution of disputes may be commenced prior to, during or after completion of the contract.

Notwithstanding any reference to the arbitration herein, the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree that the Authority shall pay the Bidder any monies due to the Bidder.

Arbitrator's fee:

The fee shall be specified in Pak Rupees, as determined by the Arbitrator, which shall be shared equally by both parties**.**

Appointing Authority for Arbitrator:

By the Mutual Consent or in accordance with the provisions of Arbitration Act, 1940, in case the parties fail to reach a consensus on the name of sole arbitrator, any party may submit an application to the Chief Justice Islamabad High Court for appointment of sole arbitrator. The Chief Justice IHC may appoint a former judge of any High Court or Supreme Court as the sole arbitrator to resolve the dispute between the parties.

Rules of procedure for arbitration proceedings:

Any dispute between the Authority and a Bidder who is a national of the Islamic Republic of Pakistan arising in connection with the present Contract shall be referred to adjudication or arbitration in accordance with the laws of the Islamic Republic of Pakistan including Arbitration Act 1940, however above provision shall prevail in referring the case to the Arbitrator.

Place of Arbitration and Award:

The arbitration shall be conducted in English language and place of arbitration shall be at Islamabad. The award of the arbitrator shall be final and shall be binding on the parties.

Bid Securing Declaration

Form 9: Bid Securing Declaration

Date: *[insert date (as day, month and year)]*

Bid No.:***P192777***

To: **Inter Boards Coordination Commission (IBCC) (Inter Boards Coordination Commission (IBCC)), Procurement Officer Plot # 25, St. 38, G-10/4, Islamabad Capital Territory**

We, the undersigned, declare that:

We understand that, according to your conditions, Bids must be supported by a Bid Securing Declaration.

We accept that we will be blacklisted and henceforth cross debarred for participating in respective category of public procurement proceedings for a period of (not more than) six months, if fail to abide with a bid securing declaration, however without indulging in corrupt and fraudulent practices, if we are in breach of our obligation(s) under the Bid conditions, because we:

1. have withdrawn or modified our Bid during the period of Bid Validity specified in the Form of Bid;

2. Disagreement to arithmetical correction made to the Bid price; or

3. having been notified of the acceptance of our Bid by the Procuring Agency during the period of Bid Validity, (i) failure to sign the contract if required by Procuring Agency to do so or (ii) fail or refuse to furnish the Performance Security or to comply with any other condition precedent to signing the contract specified in the Bidding Documents.

We understand this Bid Securing Declaration shall expire if we are not the successful

Bidder, upon the earlier of (i) our receipt of your notification to us of the name of the successful Bidder; or (ii) twenty-eight (28) days after the expiration of our Bid.

Contract Form

SECTION IX: CONTRACT FORMS

THIS AGREEMENT made the _____ day of _____ 20_____ between **Inter Boards Coordination Commission (IBCC) (Inter Boards Coordination Commission (IBCC)), Procurement Officer Plot # 25, St. 38, G-10/4, Islamabad Capital Territory**

(hereinafter called "the Procuring Agency") of the one part and *[name of Bidder]* of *[city and country of Bidder]* (hereinafter called "the Bidder") of the other part:

WHEREAS the Procuring Agency invited Bids for provision of goods, viz., **PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS (*P192777*)** and has accepted a Bids by the Bidder for the provision of Services in the sum of *[contract price in words and figures]* (hereinafter called "the Contract Price").

NOW THIS CONTRACT WITNESSETH AS FOLLOWS:

1. In this Contract words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.

2. The following documents shall be deemed to form and be read and construed as part of this Contract, In the event of any ambiguity or conflict between the Contract Documents listed below, the order of precedence shall be the order in which the Contract Documents are listed below:-

1. This form of Contract;
2. the Form of Bids and the Price Schedule submitted by the Bidder;
3. the Schedule of Requirements;
4. the Technical Specifications;
5. the Special Conditions of Contract;
6. the General Conditions of the Contract;
7. the Procuring Agency's Letter of Acceptance; and
8. [*add here: any other documents*]

3. In consideration of the payments to be made by the Procuring Agency to the Bidder as hereinafter mentioned, the Bidder hereby covenants with the Procuring Agency to provide the Goods related services and to remedy defects therein in conformity in all respects with the provisions of the Contract.

4. The Procuring Agency hereby covenants to pay the Bidder in consideration of the provision of Goods and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Contract to be executed in accordance with their respective laws the day and year first above written.

Signed, sealed, delivered by _____the _____ (for the Procuring Agency)

Witness to the signatures of the Procuring Agency:

……

Signed, sealed, delivered by _____the _____ (for the Procuring Agency)

Witness to the signatures of the Bidder: ……

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Integrity Pact

Integrity Pact

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC. PAYABLE BYTHE SUPPLIERS OF GOODS, SERVICES & WORKS IN CONTRACTS WORTH RS.10.00 MILLION OR MORE

Contract Number: Contract Value: Contract Title:

Dated:

[Name of Supplier] hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Pakistan or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoP) through any corrupt business practice.

Without limiting the generality of the foregoing [Name of Supplier] represents and warrants that it has fully declared the brokerage, commission, fee etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultations fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP, except that which has been expressly declared pursuant hereto.

[Name of Supplier] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with GoP and has not taken any action or will not take any action to circumvent the above declaration, representative or warranty.

[Name of Supplier] accepts full responsibility and strict liability for making and false declaration, not making full disclosure, misrepresenting fact or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to GoP under any law, contract or other instrument, be voidable at the option of GoP.

Notwithstanding any rights and remedies exercised by GoP in this regard, [Name of Supplier] agrees to indemnify GoP for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to GoP in an amount equivalent to ten time the sum of any commission, gratification, bribe, finder's fee or kickback given by [Name of Supplier] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP.

Performance Guarantee Form

Performance Guarantee Form

To: **Inter Boards Coordination Commission (IBCC) (Inter Boards Coordination Commission (IBCC)), Procurement Officer Plot # 25, St. 38, G-10/4, Islamabad Capital Territory**

WHEREAS *[name of Bidder]* (hereinafter called "the Bidder") has undertaken, in pursuance of Contract No. *[reference number of the contract]* dated *[insert date]* for provision of Non-Consultancy Services*(*hereinafter called "the Contract").

AND WHEREAS it has been stipulated by you in the said Contract that the Bidder shall furnish you with a Bank Guarantee by a reputable bank for the sum specified therein as security for compliance with the Bidder's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Bidders guarantee:

THEREFORE, WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Bidder, up to a total of *[amount of the guarantee in words and figures]*, and we undertake to pay you, upon your first written demand declaring the Bidder to be in default under the Contract and without cavil or argument, any sum or sums within the limits of *[amount of guarantee]* as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the: *[insert date]*

Signature and seal of the Guarantors

_____

[name of bank or financial institution]

_____

[address]

_____

[date}

Annexure

Technical Bid

Bidders may attached all relevant documnets required for Technical Evaluation

Technical Submission (Vendor)

Financial Bid

Financial Submission (Vendor)

Document Required

See Form Under Additional Forms and Documents: **Financial Bid** (page number: 110)

Scope of Work

Information (Read-Only)

See Form Under Additional Forms and Documents: **Scope of Work** (page number: 116)

Procurement Forms

Past Experience and Completed Contracts

See Form Under Additional Forms and Documents: **Past Experience and Completed Contracts** (page number: 134)

Current Contracts and Their Progress

See Form Under Additional Forms and Documents: **Current Contracts and Their Progress** (page number: 135)

Financial Capacity and Net Worth Evaluation Form

See Form Under Additional Forms and Documents: **Financial Capacity and Net Worth Evaluation Form** (page number: 136)

Average Annual Turnover

See Form Under Additional Forms and Documents: **Average Annual Turnover** (page number: 138)

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Additional Forms and Documents

PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS

Lot 01: Sindh and Baluchistan

Services Specifications — Bidding Document (EPADS), pp. 45–53. Yellow cells = Unit Rate (PKR) to be filled by bidder.

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
A	**Component A: PRE-DISTRIBUTION SERVICES**				
1	Initial Comprehensive Physical Inspection, Testing, Verification & Clearing	Per Device	58,870		-
2	Casing Touch-up/Scratch Machine Painting & Official Branding Application	Per Device	58,870		-
3	Lot wise Two-Way Logistics and Secure Transportation	Per Device	18,000		-
4	Supply, printing and affixing of a unique QR Code sticker on each device, along with provision, development, hosting and maintenance of an Android/Web-based complaint registration and resolution mechanism integrated with the Call Centre, including complaint registration, ticket generation, tracking, escalation, resolution and reporting	Lump Sum	1		-
	Total EVALUATED (Component A) PRICE INCLUSIVE OF ALL TAXES (PKR)				**-**
B	**Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS**				
1	Keyboard Panel/Touchpad Replacement	Per Device	2,945		-
2	Motherboard/Logic Board Replacement	Per Device	2,945		-
3	Motherboard/Logic Board Repair	Per Device	1,885		-
4	Power Circuit/Charging Port Repair	Per Device	2,945		-
5	Charger/Power Adapter Replacement	Per Device	2,945		-
6	OS/ChromeOS/Firmware Restoration and Authorized De-locking	Per Device	4,005		-
7	Top/Display Back Cover Replacement	Per Device	2,355		-
8	Individual Keyboard Key Repair	Per Device	2,355		-
9	Webcam/Microphone/Speaker Repair	Per Device	2,355		-
10	Service/Labor charges	Per Device	5,000		-
	Total EVALUATED (Component B) PRICE INCLUSIVE OF ALL TAXES (PKR)				**-**

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
TOTAL	TOTAL EVALUATED (Component A + Component B) PRICE INCLUSIVE OF ALL TAXES (PKR)				-

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PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS

Lot 02: ICT, AJK, GB, KP and Rawalpindi Division

Services Specifications — Bidding Document (EPADS), pp. 45–53. Yellow cells = Unit Rate (PKR) to be filled by bidder.

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
A	**Component A: PRE-DISTRIBUTION SERVICES**				
1	Initial Comprehensive Physical Inspection, Testing, Verification & Clearing	Per Device	108,259		-
2	Casing Touch-up/Scratch Machine Painting & Official Branding Application	Per Device	108,259		-
3	Lot wise Two-Way Logistics and Secure Transportation	Per Device	22,000		-
4	Supply, printing and affixing of a unique QR Code sticker on each device, along with provision, development, hosting and maintenance of an Android/Web-based complaint registration and resolution mechanism integrated with the Call Centre, including complaint registration, ticket generation, tracking, escalation, resolution and reporting	Lump Sum	1		-
	Total EVALUATED (Component A) PRICE INCLUSIVE OF ALL TAXES (PKR)				**-**
B	**Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS**				
1	Keyboard Panel/Touchpad Replacement	Per Device	5,412.95		-
2	Motherboard/Logic Board Replacement	Per Device	5,412.95		-
3	Motherboard/Logic Board Repair	Per Device	3,464.29		-
4	Power Circuit/Charging Port Repair	Per Device	5,412.95		-
5	Charger/Power Adapter Replacement	Per Device	5,412.95		-
6	OS/ChromeOS/Firmware Restoration and Authorized De-locking	Per Device	7,361.61		-
7	Top/Display Back Cover Replacement	Per Device	4,330.36		-
8	Individual Keyboard Key Repair	Per Device	4,330.36		-
9	Webcam/Microphone/Speaker Repair	Per Device	4,330.36		-
10	Service/Labor charges	Per Device	8,700.00		-
	Total EVALUATED (Component B) PRICE INCLUSIVE OF ALL TAXES (PKR)				**-**

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
TOTAL	TOTAL EVALUATED (Component A + Component B) PRICE INCLUSIVE OF ALL TAXES (PKR)				-

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PROCUREMENT OF INTEGRATED SERVICES FOR INSPECTION, TESTING, VERIFICATION, BRANDING, REPAIR & MAINTENANCE OF CHROMEBOOKS AND MEDIA TABLETS

Lot 03: Punjab excluding Rawalpindi Division

Services Specifications — Bidding Document (EPADS), pp. 45–53. Yellow cells = Unit Rate (PKR) to be filled by bidder.

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
A	**Component A: PRE-DISTRIBUTION SERVICES**				
1	Initial Comprehensive Physical Inspection, Testing, Verification & Clearing	Per Device	82,871		-
2	Casing Touch-up/Scratch Machine Painting & Official Branding Application	Per Device	82,871		-
3	Lot wise Two-Way Logistics and Secure Transportation	Per Device	20,000		-
4	Supply, printing and affixing of a unique QR Code sticker on each device, along with provision, development, hosting and maintenance of an Android/Web-based complaint registration and resolution mechanism integrated with the Call Centre, including complaint registration, ticket generation, tracking, escalation, resolution and reporting	Lump Sum	1		-
	Total EVALUATED (Component A) PRICE INCLUSIVE OF ALL TAXES (PKR)				**-**
B	**Component B: REPAIR, MAINTENANCE & REPLACEMENT SERVICES AFTER THE DISTRIBUTION OF CHROMEBOOKS**				
1	Keyboard Panel/Touchpad Replacement	Per Device	4,145		-
2	Motherboard/Logic Board Replacement	Per Device	4,145		-
3	Motherboard/Logic Board Repair	Per Device	2,652		-
4	Power Circuit/Charging Port Repair	Per Device	4,145		-
5	Charger/Power Adapter Replacement	Per Device	4,145		-
6	OS/ChromeOS/Firmware Restoration and Authorized De-locking	Per Device	5,635		-
7	Top/Display Back Cover Replacement	Per Device	3,315		-
8	Individual Keyboard Key Repair	Per Device	3,315		-
9	Webcam/Microphone/Speaker Repair	Per Device	3,315		-
10	Service/Labor charges	Per Device	6,700		-
	Total EVALUATED (Component B) PRICE INCLUSIVE OF ALL TAXES (PKR)				**-**

Sr.	Service Description	Unit	Indicative Quantity	Unit Rate (PKR)	Total Evaluated Amount (PKR)
TOTAL	TOTAL EVALUATED (Component A + Component B) PRICE INCLUSIVE OF ALL TAXES (PKR)				-

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Scope of Work

Introduction

The IBCC, Ministry of Federal Education and Professional Training will hire qualified service providers to receive, register, store, check, test, brand, repair and maintain Chromebooks and media tablets under the Prime Minister's Youth Chromebook Scheme.

The work will initially cover 250,000 devices for Punjab, Sindh, Khyber Pakhtunkhwa, Balochistan, Islamabad Capital Territory, Azad Jammu & Kashmir and Gilgit-Baltistan. Up to 250,000 more devices may be added if they are available, the vendor performs satisfactorily and the contract allows an extension. This additional work is not guaranteed.

The work will be divided into three geographical packages, as listed in the Schedule of Requirements. Bidders may apply for one, two or all three packages. Each package will be assessed separately. A bidder may receive more than one package if it has enough financial resources and operational capacity to manage the combined work.

Each package includes two required components:

Component A covers receiving and registering devices, insured storage, inspection, testing, grading, approved repairs and branding, online records, QR codes and clearance for distribution.

Component B covers call-centre support, online complaints, complaint verification, fault diagnosis, approved repairs, warranty support, and safe collection and return of devices. Repairs will use working parts taken from approved faulty or donor devices. This method is called cannibalization.

For a verified technical fault in a device previously cleared for distribution, the vendor will collect and repair the device after the complaint is registered and verified. If the user has damaged or broken the device, the user will pay the approved courier costs for collection and return. The repair itself will be free to the user and will use the same method.

In this document, "Procuring Entity" means the authority responsible for this procurement. It will supervise the work through its

designated committees and a separately appointed third-party verification firm. Vendors will be paid only for work that has been approved, completed and verified, based on the actual services provided.

Services Before Distribution

Receiving and registration

Register every device using its serial number, batch or consignment number and unique asset ID. Record when and where it was received, its physical condition, who has custody of it, and its warehouse, rack or bin location.

Secure warehousing

Provide warehouses with enough space, controlled access, CCTV, fire protection and suitable storage conditions. Protect devices against theft, damage and unauthorized handling. Store devices separately according to their status: awaiting inspection, cleared, repairable, rejected or approved as donor devices.

Warehouse and device insurance

Keep valid insurance for the warehouse premises and the Procuring Entity's devices in the vendor's custody for the component B. Cover fire, theft, accidental damage and any other risks required by the contract. Submit insurance policies, proof of premium payments and renewals before receiving devices and throughout the storage period.

Online device records

Provide an online portal with public and administrative access. Keep a complete record for every device, including the details below.

- Serial number, unique asset ID and batch or consignment number.
- Device type, make, model, size and technical specifications.
- Processor, RAM, storage, battery health and operating system.
- Receipt date, warehouse location and custody history.
- Inspection, testing and verification results.
- Faults, repairs, refurbishment and re-testing results.
- Device status, category, grade and clearance for distribution.
- Package, province or region, division and district.
- School, college or institute name and delivery address.
- Dispatch, delivery and beneficiary handover details.
- Complaint, repair, donor-part and warranty history.

Allocation and delivery locations

Link each device to its assigned institution and delivery address using information supplied or approved by the Procuring Entity. Keep a record of all approved changes, showing who made each change and when.

Inspection and testing

Check each device's physical condition and technical specifications. Test its battery, charging, screen or touchscreen, keyboard,

touchpad, storage, memory, connectivity, ports, camera, microphone, speakers and operating system. Check device-management locks and unlock devices only through approved procedures.

Device grading

Place each device in one of the three grades listed below.

- Grade A — Fully functional: Ready for distribution.
- Grade B — Repairable: Needs approved repair and re-testing before distribution.

Repairs before distribution

Carry out approved repairs, using tested parts from approved donor devices where allowed. Record the fault, the donor device ID, the parts fitted and the results of testing after repair.

Refurbishment and branding

Carry out approved casing touch-ups or painting and apply IBCC/Ministry-approved branding. Do not damage the device, block ventilation or cover its identification details.

QR codes

Give every device a unique QR code linked to its complete online record. Attach a durable QR-code sticker before dispatch. The code must allow access to the required device information and help users register complaints throughout the device's service life.

Public and administrative access

Allow the public to look up device identification, specifications, verification status, category and assigned institution. Give authorized staff access to approvals, record updates, inventory checks, reports and monitoring. Protect users' personal information and restricted records.

Final clearance and stock checks

Record clearance for each device. Check that the numbers received, inspected, repaired, cleared, rejected and dispatched match the records. Do not dispatch a device until its acceptance is documented under the approved procedure.

Faults reported within the first 10 days

Any fault reported within 10 calendar days of the recorded handover to the beneficiary will be treated as a failure under Component A, subject to verification. The vendor must repair or replace the device as directed, at its own risk and cost, including collection and return. Verified user-caused damage will follow the separate rules under Component B.

Repair and Maintenance After Distribution

Service coverage

Provide call-centre support, online complaint registration and verification, fault diagnosis, approved repairs using donor parts, warranty support, and safe collection and return of distributed devices.

Service centres

Maintain working sales/repair service centres in the cities listed below for each awarded package. Centres must have qualified staff,

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repair equipment, diagnostic tools and secure storage.

Package	Proposed service-centre locations
Lot 2 — Khyber Pakhtunkhwa, Islamabad Capital Territory, Gilgit-Baltistan, Azad Jammu & Kashmir and Rawalpindi Division	All divisional headquarters
Lot 3 — Punjab (excluding Rawalpindi Division)	All divisional headquarters
Lot 1 — Sindh and Balochistan	All divisional headquarters

Remote areas

Arrange collection and return for every district and remote location within the package. A sales outlet that cannot repair devices does not meet the repair service-centre requirement.

Call-centre support

Operate a toll-free or UAN call centre at least from 8:00 a.m. to 8:00 p.m., Monday to Saturday. Provide Urdu and English support and suitable regional-language assistance. Help users troubleshoot safely, register complaints, refer unresolved cases to the appropriate staff and receive status updates.

User registration and complaints

Let users register on the web portal using their device QR code or serial number and verified beneficiary and contact details. Registered users must be able to submit complaints, describe faults, upload photographs and receive a unique ticket number. Call-centre staff must help users and enter complaints in the same system.

Complaint verification

Check the device's allocation, its link to the beneficiary, the handover date, inspection clearance and complaint history. Review the fault and supporting evidence before approving collection. Classify the problem as a technical fault or user-caused damage based on physical diagnosis. The designated committee or authorized representative must verify this classification.

Faults in devices cleared for distribution

If a device develops a fault after it was inspected and cleared for delivery, collect it after verifying the complaint. Diagnose and repair it using working parts from approved faulty or donor devices.

Courier costs for technical faults

Pay collection and return costs for verified technical faults under the contract. Do not ask the user to pay courier or repair charges.

User-damaged or broken devices

If damage or breakage is verified as user-caused, the user will pay the actual approved courier costs for collection and return. Repair the device free of charge to the user, including labour and approved donor parts. Do not charge the user separately for diagnosis, spare parts or repairs.

Courier payments

Tell the user the approved courier charges before shipment, obtain their acknowledgement and issue a receipt. Use approved payment channels. Do not add a markup or unapproved handling fee. Do not also bill the Procuring Entity for courier costs paid by the user.

Repairs using donor parts

Take working parts only from devices approved for this purpose by the designated committee. Test each part for compatibility, condition and performance before fitting it. Record the donor and recipient device serial numbers, part descriptions, test results, installation dates and remaining device assemblies.

Ownership of devices and parts

All donor devices, recovered parts and remaining assemblies belong to the Procuring Entity. Keep an accurate inventory and obtain approval before transferring, disposing of or using any of them outside this assignment.

Unavailable parts or devices that cannot be repaired

If suitable donor parts are unavailable or repair is not possible, submit a diagnostic report. The Procuring Entity will decide whether to use alternative parts, replace the device or approve another action. Do not independently charge the user for replacement parts or promise a replacement.

Diagnosis and repair charges

Include diagnosis and fault analysis in the contracted repair service. Do not charge the user a separate diagnostic fee or bill it as an extra item to the Procuring Entity. Charge only the approved contract rates for authorized work. Do not charge twice for parts owned by the Procuring Entity.

Testing and return after repair

Test the repaired device and record the results. Return it with a repair summary and warranty details. Obtain delivery acknowledgement and user confirmation before closing the complaint, following the approved closure procedure.

Repair warranty

Provide at least a 90-day warranty from acceptance of each completed repair, including repairs using donor parts. If the same or a directly related fault returns, fix it at the vendor’s cost, including collection, parts, labour and return. This also applies when the original repair was for user-caused damage.

Complaint tracking and service times

Record each stage: acknowledgement, verification, collection, diagnosis, repair, testing, return and closure. Meet the required service-level agreement (SLA). Use the portal to explain delays and identify cases awaiting a committee decision.

Requirements for Both Components

Combined device records

Keep one record for each device covering inspection, storage, allocation, delivery, complaints, repairs, donor-part use and warranty history. Make it accessible through the device’s QR code.

Safe and insured transport

Use suitable packaging, insured transport, handover acknowledgements and custody tracking for every device. Maintain insurance during transport arranged by the vendor and during temporary storage.

Independent verification

Cooperate with the separately appointed third-party verification (TPV) firm. It will check approximately 10% of Component A devices and 20% of completed Component B repair jobs using an approved sampling method.

Correction of poor work

At the vendor's cost, correct wrong grading, inadequate inspections, poor repairs, inaccurate parts records and unsupported claims. The contract's acceptance, payment-withholding and penalty rules will apply.

Work assigned to another vendor

If a vendor fails to perform, the Procuring Entity may assign specific tasks to another successful package vendor with verified spare capacity. This must follow the reassignment procedure, rates and limits disclosed in advance.

Responsibilities and handover after default

Reassignment does not remove the original vendor's liabilities. Within the required period, hand over the affected devices, donor stock, spare parts, open complaints and digital records. The Procuring Entity may still take action under the contract against the non-performing vendor.

Reports and monitoring

Provide dashboards and regular reports on stock, insurance, deliveries, complaints, technical faults, user damage, courier payments, repairs, donor parts, warranty claims and SLA performance.

Data security and ownership

Limit access according to staff roles, keep backups and maintain logs of system activity and changes. All device, beneficiary, complaint and repair records belong to the Procuring Entity. Keep them accessible and available for export.

Payment and reconciliation

Payments will cover actual services that have been authorized and verified, at the agreed contract rates. Estimated quantities do not guarantee work. Do not claim duplicate payment for courier costs paid by users, warranty repairs, failures caused by the vendor or donor parts owned by the Procuring Entity.

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Eligibility Criteria for Chromebook and Media Tablet Services

Prime Minister's Youth Chromebook Scheme

The IBCC, Ministry of Federal Education and Professional Training invites bids from qualified service providers for receiving, registration, warehousing, inspection, testing, branding, repair and maintenance of Chromebooks and media tablets under the Prime Minister's Youth Chromebook Scheme.

Bidders may participate individually or through a Joint Venture/Consortium of up to two members. They may apply for one, two or all three geographical packages. Each package will be evaluated separately.

For each selected package, bidders must offer both Component A — Pre-distribution Services and Component B — Post-distribution Repair and Maintenance. The following requirements will be assessed on a Pass/Fail basis.

Mandatory eligibility requirements

1 Legal registration

The bidder must be legally registered and authorized to enter into a contract in Pakistan. Companies must provide SECP registration. Partnerships and sole proprietorships must provide registration documents applicable to their legal status.

Required documents: Registration/incorporation documents, relevant ownership details and authorization of the person signing the bid.

2 Tax registration

The bidder must have a valid NTN for income tax and sale tax, be on the FBR Active Taxpayers List and hold the sales-tax registrations applicable to the services offered.

Required documents: NTN certificate, evidence of active taxpayer status and sales-tax registration certificates with active status.

3 EPADS registration

The bidder must be registered on EPADS and submit its bid through the system before the prescribed deadline.

Required documents: EPADS registration details and electronic bid submission.

4 Relevant experience

The bidder must have at least five years of relevant experience in inspection, testing, repair, maintenance or technical support of laptops, Chromebooks, tablets, computers or similar ICT devices. Supply-only contracts will not qualify unless they also included relevant services.

Required documents: Contracts/work orders supported by completion certificates or client performance certificates showing the services performed and their dates.

5 Completed assignments

The bidder must have satisfactorily completed at least two relevant assignments during the last five years. At least one assignment must have involved service delivery at multiple locations. Relevant public-sector, private-sector, education-sector and development-partner assignments will be accepted.

Required documents: Contracts/work orders, completion certificates, locations covered and client contact details for verification.

6 Service centres

The bidder must provide operational repair/service centres at the prescribed locations for each awarded package. Owned, rented, leased or legally documented partner-operated centres will be accepted.

Required documents: For existing centres: addresses and ownership, rental, lease or partnership documents. For proposed centres: an affidavit on the prescribed stamp paper, proposed locations and an establishment plan.

7 Warehousing

The bidder must provide adequately sized, secure warehouses for the assigned devices. Warehouses may be owned, rented or leased. Warehouses must meet the storage, security, fire-protection and insurance requirements in the scope of work.
Required documents: For existing warehouses: ownership, rental or lease documents, addresses and capacity details. For proposed warehouses: an affidavit on the prescribed stamp paper, proposed locations, capacity and a readiness plan.

8 Technical repair capacity

The bidder must demonstrate access to qualified technicians, inspection and diagnostic tools, component-level repair equipment and facilities for testing repaired devices. It must be able to repair devices using working parts recovered from approved faulty or donor devices.
Required documents: Staff details, qualifications and experience, equipment lists, and evidence of available facilities or documented arrangements to provide them before services begin.

9 Key personnel and staffing

The bidder must nominate a Project Manager, QA/Inspection Lead, Helpdesk/Service Manager and Technical Repair Lead. It must provide sufficient technicians and support staff for the workload and locations of the selected packages. Proposed staff must have qualifications and relevant experience appropriate to their roles.
Required documents: CVs, qualification documents, experience records, signed availability commitments and a package-wise staffing and deployment plan.

10 Online device record and complaint portal

The bidder must demonstrate the ability to provide an online portal covering device registration, serial-number and QR-code tracking, inventory, allocation, inspection, complaints, approvals, repairs, donor-part use, warranties and reporting. An existing portal is not mandatory at bid submission, provided the bidder commits to making the required system operational before device processing begins. The Procuring Agency may require changes to the portal's data fields, workflows, dashboards, reports, tracking features and access controls to meet the assignment's operational and monitoring requirements. The bidder must incorporate these changes during development and throughout the contract period, within timelines agreed with the Procuring Agency and without additional charges where the changes fall within the agreed scope of work. The portal will be subject to the Procuring Agency's review and approval before operational use.
Required documents: Description of an existing system or a detailed development/customization plan, implementation schedule and signed undertaking accepting the portal requirements, required changes and approval process.

11 Call centre support

The bidder must provide a toll-free/UAN helpdesk operating at least from 8:00 a.m. to 8:00 p.m., Monday to Saturday, with Urdu and English support and suitable regional-language assistance. An existing call centre is mandatory if the bidder provides a workable plan to establish the service before post-distribution support begins.
Required documents: Existing call-centre details or an establishment plan covering staffing, operating hours, complaint registration, escalation and commencement of operations.

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12 Collection and return coverage

The bidder must provide a collection and return arrangement covering all districts and remote locations within each selected package (Lot wise). Owned logistics facilities or arrangements with courier/logistics providers will be accepted.
Required documents: Package-wise logistics plan, coverage details, courier agreements or documented commitments, and device tracking and custody procedures.

13 Insurance

The bidder must undertake to maintain insurance covering warehouse premises, devices in its custody and vendor-arranged transportation, as required by the contract. Insurance must be effective before taking custody of devices.
Required documents: Signed undertaking and proposed insurance arrangements. The successful bidder must submit valid policies and proof of premium payment before receiving devices.

14 Non blacklisting and legal standing

The bidder must not be blacklisted or debarred under a prohibition applicable to this procurement. It must not be bankrupt, insolvent, in receivership or being wound up.
Required documents: Non-blacklisting/debarment affidavit on the prescribed stamp paper, legal-standing declaration and disclosure of relevant proceedings.

15 Conflict of interest

The bidder must disclose any actual or potential conflict of interest. The bidder, its JV members and proposed service partners must not independently verify their own work under the separately appointed third-party verification arrangement.
Required documents: Signed conflict-of-interest declaration and details of relevant affiliations, where applicable.

16 Acceptance of scope and contract conditions

The bidder must accept both components and the mandatory requirements for each selected package, including first-10-day fault responsibility, approved donor-part repairs, courier-payment rules, free diagnosis, repair warranty, independent verification, portal customization and data ownership.
Required documents: Signed compliance statement covering the scope and contract conditions.

17 Bid security and bidding forms

The bidder must submit the prescribed bid security in the name of IBCC for each selected package, valid for the required period, together with all completed and signed bidding forms.
Required documents: Bid security, bid submission form, signing authorization and other prescribed forms.

Required service center locations

Package	Locations
Lot 2 — Khyber Pakhtunkhwa, Islamabad Capital Territory, Gilgit-Baltistan, Azad Jammu & Kashmir and Rawalpindi Division	All divisional headquarters
Lot 3 — Punjab (excluding Rawalpindi Division)	All divisional headquarters
Lot 1 — Sindh and Balochistan	All divisional headquarters

A sales outlet without repair capability will not meet the service-center requirement.

Conditions for service centers and warehouses

4. Existing service centers and warehouses are mandatory at bid submission (owned, rented or leased).
5. The successful bidder must submit final facility addresses, ownership/rental/lease/partnership documents, staffing details and equipment information for verification.
6. The Procuring Agency will verify the facilities before the relevant services begin. No devices may be placed in the bidder's custody until the warehouses are operational, approved and insured.

Joint Venture and Consortium requirements

1. A JV/Consortium may consist of a maximum of two members, with one nominated as the lead member.
2. Each member must individually meet the applicable legal-registration, tax, non-blacklisting, legal-standing and conflict-of-interest requirements.
3. Turnover, completed assignments, facilities and personnel may be assessed collectively according to the members' documented responsibilities. At least one member must individually demonstrate the required five years of relevant device inspection, repair, maintenance or technical-support experience.
4. Members must submit a signed JV/Consortium agreement or a binding agreement to form the JV before contract signing. It must identify the lead member, authorized representative, each member's responsibilities and resources, and responsibility for both components. It must confirm the members' joint and several liability for contract performance.
5. Financial statements and current contract commitments must be submitted for each member. The same turnover, assignment or resource must not be counted more than once.
6. A warehouse owner, courier company or supporting partner will not automatically become a JV member. Its turnover and experience will count toward qualification only if it participates as a formal JV member.

Qualification for multiple packages

1. A bidder applying for multiple packages must demonstrate sufficient financial resources, warehouse capacity, service centres, personnel, equipment and logistics arrangements to perform the packages simultaneously.
2. Shared facilities, such as a central portal or call centre, may be proposed where their capacity is sufficient for the combined workload. Staff and other resources must not be committed to multiple packages in a way that prevents simultaneous performance.
3. Bidders must disclose current contractual commitments and submit a package-wise resource allocation plan. Multiple awards will depend on verified combined capacity.

Eligibility assessment

1. Eligibility will be assessed separately for each package on a Pass/Fail basis. Only eligible and substantially responsive bids will proceed to technical evaluation.
2. The Procuring Agency may verify submitted documents, client references, proposed personnel and facility arrangements. Affidavits for facilities to be established will be accepted where expressly permitted in these criteria.

Scope of Work Summary

Precedence of Scope of Work In the event of any conflict, discrepancy, ambiguity, or inconsistency between the terms and conditions set forth in this Agreement or its related contract documents and the Scope of Work (SOW), the provisions of the Scope of Work shall prevail and take precedence to the extent of such conflict or inconsistency.

The Contractor shall manage end-to-end device processing, maintenance, support, logistics, and quality assurance for 250,000 Chromebooks/tablets Lot wise under a single contract covering two mandatory components (Components (A&B)).

Stage 1: Pre-Distribution Processing

- Physical & Technical Inspection: Verify hardware specs (CPU, RAM, storage, screen, AUE status) and physical condition.
- Functional Testing: Test power, battery health, charging, display/touchscreen, inputs, ports, camera, speakers, and clear Google Admin/organizational locks or device management.
- Refurbishment & Branding: Machine-paint minor surface scratches and apply IBCC/Ministry-approved branding/stickers.
- **Inspection Vendor Support:** The Logistics Firm shall provide warehouse space, utilities, internet connectivity, security, and handling support to the IBCC/Ministry-nominated Inspection Vendor **for Component 1 only**. For the repair and maintenance component, the Service Provider shall utilize

its **own premises, workshop, equipment, and operational setup**.

- Device Grading & Clearance: Facilitate device grading (Grade A: Fully Functional; Grade B: Repairable; Grade C: Unsuitable) and issue serial-number-wise clearance certificates before distribution.

Stage 2: Post-Distribution Support & Logistics

- Digital Ticketing System: Digitally manage repair ticket generation, registration, and lifecycle tracking by serial number/asset tag against authorized Work Orders.

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

- Repairs & Spares: Perform Tier-1 diagnostics, minor/major board repairs, screen replacements, and component-level repairs using genuine OEM or approved parts only.
- Student & School Helpdesk: Operate a toll-free/UAN call center (8:00 AM–8:00 PM, Mon–Sat) in Urdu, English, and regional languages for first-line scripted troubleshooting, ticket logging, and tracking.
- Reverse Logistics: Manage insured, two-way nationwide collection and return transportation across all regions of Pakistan.

Regional Allocation (250,000 Total Units)

- ICT / Federal Share: 50,000 units
- Punjab : 90,545 units
- Sindh : 42,962 units
- Khyber Pakhtunkhwa : 25,585 units
- Balochistan : 15,908 units
- AJK : 12,500 units
- Gilgit-Baltistan : 12,500 units

Key Financial & SLA Rules

- Payment: Based strictly on verified actual work performed under valid Work Orders. Repairs require pre-authorization, valid tickets, and diagnostic reports.

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

- No Duplicate Charges: Single repair fee per unresolved fault; repeat failures within the 90-day warranty period are repaired at Contractor cost.
- SLAs & Penalties: Fault Acknowledgement (2 day), Initial Diagnosis (5 days), Minor Repair (6 days), Major Repair (10 days) — late execution incurs a penalty of 0.1% of Work Order value per day late.
- Data Protection: Zero-tolerance breach policy backed by liquidated damages up to 10% of Contract Value.

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

PRIME MINISTER'S YOUTH CHROMEBOOK SCHEME
CITY-WISE SCHOOL LIST
FY 2026-27

STATUS SUMMARY
Available: AJK | Gilgit-Baltistan | Balochistan | Punjab | Khyber Pakhtunkhwa | Islamabad

1.Azad Jammu & Kashmir | Chromebooks: 12,500 (BISE Mirpur AJK)

District	Major Cities & Towns
Muzaffarabad	Muzaffarabad (Capital), Pattika (Naseerabad), Chakothi
Neelum	Athmuqam, Sharda, Kel, Arang Kel
Hattian Bala (Jhelum Valley)	Hattian Bala, Leepa, Chikar
Bagh	Bagh, Dhirkot, Hari Ghel, Kahuta
Haveli	Forward Kahuta (Haveli), Kahuta
Poonch	Rawalakot (HQ), Hajira, Thorar, Abbaspur
Sudhnoti	Pallandri (HQ), Mang, Baloch, Trarkhal
Kotli	Kotli, Fatehpur Thakiala, Sehnsa, Charhoi, Khuiratta, Nakyal
Mirpur	Mirpur, Dadyal, Islamgarh, Chakswari, Jatlan
Bhimber	Bhimber, Samahni, Barnala, Kot Jamel

2.Gilgit-Baltistan | Chromebooks: 12,500 | Schools: 174

City / District	Schools	City / District	Schools
GHIZER	19	GHANCHE	27
SKARDU	25	GILGIT	24
DIAMER	14	ASTORE	18
SHIGAR	12	HUNZA	10
KHARMANG	8	NAGAR	11
GUPIS	1	OTHER	5
TOTAL SCHOOLS			**174**

3.Balochistan | Chromebooks: 15,908 (BBISE Quetta) | Schools: 1,078

City / District	Schools	City / District	Schools
KECH	84	QUETTA	87
AWARAN	39	PISHIN	48
ZHOB	24	NASEERABAD	22
LASBELA	40	MASTUNG	35
SOHBATPUR	28	PANJGUR	39
JAFFARABAD	19	KACHHI	23
GWADAR	28	KALAT	39
SIBI	32	KHARAN	21
CHAMAN	13	KILLA ABDULLAH	21
DERA BUGTI	20	ZIARAT	23
USTA MUHAMMAD	8	LORALAI	18
KILLA SAIFULLAH	11	KHUZDAR	18
BARKHAN	20	WASHUK	18
HARNAI	8	MUSA KHAIL	13
JHAL MAGSI	13	NUSHKI	13
DUKI	10	KOHLU	12
SHERANI	5	CHAGAI	2
SURAB	7		
TOTAL SCHOOLS			**1,078**

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4.Punjab | Chromebooks: 90,545 (BISE-wise)

BISE	Cities / Towns	Chromebooks
Lahore	Lahore City, Lahore Cantt, Kasur, Chunian, Kot Radha Kishan, Pattoki, Sheikhupura, Ferozewala, Muridke, Sharakpur, Nankana Sahib, Safdarabad, Sangla Hill, Shah Kot	19,819
Gujranwala	Gujranwala, Kamoke, Nowshera Virkan, Wazirabad, Gujrat, Kharian, Sarai Alamgir, Sialkot, Daska, Pasrur, Sambrial, Narowal, Shakargarh, Zafarwal, Mandi Bahauddin, Malakwal, Phalia, Hafizabad, Pindi Bhattian	17,454
Faisalabad	Chiniot, Faisalabad, Jaranwala, Jhang, Kamalia, Pir Mahal, Tandlianwala, Toba Tek Singh	11,197
Multan	Burewala, Jalalpur Pirwala, Kabirwala, Khanewal, Lodhran, Mailsi, Mian Channu, Multan, Shujabad, Vehari	9,312
Rawalpindi	Attock, Chakwal, Gujar Khan, Jhelum, Kahuta, Kallar Syedan, Murree, Rawalpindi, Talagang, Taxila	7,674
Sargodha	Sargodha, Bhalwal, Bhera, Kot Momin, Shahpur, Sillanwali, Khushab, Noorpur Thal, Quaidabad, Naushera, Mianwali, Isa Khel, Piplan, Daud Khel, Bhakkar, Darya Khan, Kallur Kot, Mankera	7,231
Bahawalpur	Bahawalnagar, Chishtian, Fort Abbas, Haroonabad, Minchinabad, Rahim Yar Khan, Khanpur, Liaqatpur, Sadiqabad, Yazman, Ahmadpur East, Hasilpur, Khairpur Tamewali	7,104
D.G. Khan	Dera Ghazi Khan, Layyah, Muzaffargarh, Rajanpur	5,866
Sahiwal	Chichawatni, Depalpur, Okara, Pakpattan, Renala Khurd, Sahiwal	**4,888**
TOTAL CHROMEBOOKS		**90,545**

5.Khyber Pakhtunkhwa | Chromebooks: 25,585 (BISE-wise)

BISE	Cities / Towns	Chromebooks
Peshawar	Peshawar City, Peshawar Cantt, Badaber, Mattani, Mathra, Chamkani, Hayatabad, Charsadda, Tangi, Shabqadar, Ghalanai (HQ), Ekka Ghund, Ambar, Prang Ghar, Safi, Jamrud, Landi Kotal, Bara, Torkham, Chitral (Upper & Lower), Drosh, Mastuj, Buni	4,816
Mardan	Mardan, Takht Bhai, Katlang, Rustam, Ghari Kapura, Nowshera, Pabbi, Jehangira, Swabi, Topi, Lahor, Razar	3,572
Abbottabad	Abbottabad, Havelian, Haripur, Ghazi, Khanpur, Mansehra, Balakot, Oghi, Battagram, Allai, Dassu, Palas, Pattan	3,300
Swat	Swat, Mingora, Saidu Sharif, Barikot, Kabal, Charbagh, Matta, Khwazakhela, Bahrain, Madyan, Alpurai (HQ), Puran, Besham, Chakesar, Martung, Daggar (HQ), Totalai, Gagra, Gadezai, Mandanr	3,298
Bannu	Bannu, Domel, Kakki, Miryan, Lakki Marwat, Naurang, Sarai Naurang, Ghazni Khel, Miranshah (HQ), Mir Ali, Razmak, Datta Khel	2,966
Kohat	Kohat, Lachi, Karak, Takht-e-Nasrati, Banda Daud Shah, Hangu, Thall, Ghiljo, Kalaya (Admin HQ), Parachinar (HQ), Sadda, Darra Adam Khel	2,837
Malakand	Malakand, Batkhela (HQ), Dargai, Thana, Timergara (HQ), Chakdara, Adenzai, Samar Bagh, Lal Qila, Lower Dir, Upper Dir, Dir (HQ), Wari, Sheringal, Barawal, Bajaur, Khar (HQ), Nawagai, Mamund, Salarzai	2,479
D.I. Khan	Dera Ismail Khan, Kulachi, Paroa, Daraban, Paharpur, Drazanda, South Waziristan, Tank, Wana (Admin HQ)	2,317
TOTAL CHROMEBOOKS		**25,585**

6.Islamabad (Federal / ICT) | Chromebooks: 50,000 (FBISE)

City	Sector / Area	Chromebooks
Islamabad	Rural & Urban	**50,000**

7.Sindh | Chromebooks: 42,962 (BISE-wise) (Result of 9th Grade awaited)

BISE	Chromebooks
Karachi	10,644
Hyderabad	9,319
Sukkur	7,658
Shaheed Benazirabad	6,131
Mirpurkhas	5,384
Larkana	3,826
TOTAL CHROMEBOOKS	**42,962**

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Past Experience / Contracts

Contracts over *[insert amount]* during the last three years:				
Procuring Agency	Value	Year	Goods/Services Supplied	Country of Destination

PUBLIC PROCUREMENT REGULATORY AUTHORITY (PPRA) EPADS

Current Contract Commitments / Works in Progress

Bidders and each member to a JV should provide information on their current commitments on all contracts that have been awarded, or for which a letter of intent or acceptance has been received, or for contracts approaching completion, but for which an unqualified, full completion certificate has yet to be issued.

Current Contract Commitments					
No.	Name of Contract	**Employer's Contact Address, Tel, Fax**	**Value of Outstanding Work [Current Eq. PKR]**	**Estimated Completion Date**	**Average Monthly Invoicing Over Last Six Months [Eq. PKR/month)]**
1					
2					
3					
4					
5					

Financial Situation and Performance

[The following table shall be filled in for the Applicant and for each member of a Joint Venture]

Applicant's Name: *[insert full name]*
Date: *[insert day, month, year]*
Joint Venture Member Name: *[insert full name]*
IFP No. and title: *[insert IFP number and title]*
Page *[insert page number]* of *[insert total number]* pages

1. Financial data

Type of Financial information in (currency)	**Historic information for previous _[insert number] years, [insert in words] (amount in currency, currency, exchange rate*, PKR equivalent)**				
	Year 1	Year 2	Year 3		
Statement of Financial Position (Information from Balance Sheet)					
Total Assets (TA)					
Total Liabilities (TL)					
Total Equity/Net Worth (NW)					
Current Assets (CA)					
Current Liabilities (CL)					
Working Capital (WC)					
Information from Income Statement					
Total Revenue (TR)					
Profits Before Taxes (PBT)					
Cash Flow Information					
Cash Flow from Operating Activities					

* Refer ITA 14 for the exchange rate

3. Financial documents

The Applicant and in case of JV, members of JV shall provide copies of financial statements for *[number]* years pursuant Section III, Qualifications Criteria and Requirements. The financial statements shall:

(a) reflect the financial situation of the Applicant or in case of JV member, and not an affiliated entity (such as parent company or group member).

(b) be independently audited or certified in accordance with local legislation.

(c) be complete, including all notes to the financial statements.

(d) correspond to accounting periods already completed and audited.

☐ Attached are copies of financial statements[1] for the *[number]* years required above; and complying with the requirements.

[1] If the most recent set of financial statements is for a period earlier than 12 months from the date of Application, the reason for this should be justified.

Average Annual Turnover (Annual Sales Value)

[The following table shall be filled in for the Applicant and for each member of a Joint Venture]

Applicant's Name: *[insert full name]*
Date: *[insert day, month, year]*
Joint Venture Member Name: *[insert full name]*
IFP No. and title: *[insert IFP number and title]*
Page *[insert page number]* of *[insert total number]* pages

Annual Turnover Data			
Year	**Amount** **Currency**	**Exchange rate*** **(If applicable)**	**PKR equivalent**
[indicate calendar year]	*[insert amount and indicate currency]*		
		Average Annual Turnover **	

* Refer ITA for date and source of exchange rate.

** Total PKR equivalent for all years divided by the total number of years. See Section III, Qualification Criteria and Requirements, ITA.