

# Standard Bidding Document

## P-25 /2026 HIRING OF SECURITY SERVICES FOR PRAL OFFICES (Non-Consultancy Services)

National

Single Stage-One Envelope



*June 15, 2026*

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PROCUREMENT NOTICE

PROCUREMENT OF NON-CONSULTANCY SERVICES

1. The **Pakistan Revenue Automation Pvt Limited (Pakistan Revenue Automation Pvt Limited)** has reserved Funds for the procurement planned for FY **2026-27**. The **Pakistan Revenue Automation Pvt Limited (Pakistan Revenue Automation Pvt Limited)** intends to apply part of the proceeds of this Fund to cover eligible payments under the contract for the “**P-25 /2026 HIRING OF SECURITY SERVICES FOR PRAL OFFICES**”

2. The **Pakistan Revenue Automation Pvt Limited (Pakistan Revenue Automation Pvt Limited)** invites Bids through **EPADS v2.0** from eligible Bidders registered on **EPADS v2.0** for provision of Non-Consultancy Services.

3. **Single Stage-One Envelope** Procedure of Principal Method of Procurement (i.e. Open Competitive Bidding) will be used by adopting **Least Cost Based Selection (LCBS)** Technique for the subject procurement, in line with the Public Procurement Rules, 2004 and any Regulations, and Instructions issued by the Authority (from time to time).

4. All Bids must be accompanied by a Bid Security described in Bid Security Section in Bidding Document in the form of **Pay Order** or Bid Securing Declaration on the prescribed format described.

5. E-Bidding documents, containing detailed terms & conditions, specifications and requirements etc. are available on **e-Pak Acquisition and Disposal System (EPADS)** at <https://vendors.epads.gov.pk/>.

6. The e-bids, prepared in accordance with the instructions in the e-Bidding documents, must be submitted through **EPADS v2.0** on or before **Tuesday, June 30, 2026 10:00 AM**. E-bids will be opened on the same day at **Tuesday, June 30, 2026 10:30 AM**. Manual submission of Bids shall not be entertained. Those vendors who have not yet registered on the new version of **EPADS v2.0**, may register themselves on <https://vendors.epads.gov.pk/>. A tutorial to explain the registration process is available at <https://www.youtube.com/watch?v=MNW6T38v7tc>

7. In terms of Rules 48 of Public Procurement Rules, 2004 Grievance Redressal Committee (GRC) is notified for the subject procurement and notification copy is

available on the procuring agency's website and also available on **EPADS v2.0** as well as Authority's website at ([www.ppra.org.pk](http://www.ppra.org.pk)).

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## Instructions to Bidders

## A. Introduction

### 1. Scope of Bids

1.1. The Procuring Agency (PA), as indicated in the **Bids Data Sheet (BDS)** invites Bids through **EPADS v2.0** for the provision of Non-Consultancy Services for as specified in the BDS and **in Section Evaluation Criteria, Specifications & Schedule of Requirements**. The name, identification, and number of items/deliverables are provided in the **BDS**. **Single Stage-One Envelope** procedure of the open competitive method shall be used. The successful Bidders will be expected to provide the services within the specified period and timeline(s) as stated in the **BDS**.

### 2. Source of Funds

2.1. Source of funds is referred in Clause-1 of Invitation for Bids.

### 3. Fraudulent & Corrupt Practices

3.1. As defined under Rule 2(1)(f) of the Public Procurement Rules, 2004.

### 4. Eligible Bidders

4.1. A bidder is eligible to participate in a procurement process if the bidder:

4.1.1. possesses or has access to the technical competence, financial resources, equipment and other physical facilities, personnel, managerial capability, experience and reputation necessary to complete the procurement contract;

4.1.2. has the legal capacity to enter into a procurement contract;

4.1.3. is not insolvent, in receivership, bankrupt or being wound up and its activities or affairs are not suspended or being administered under any Act, by a court or by a judicial officer;

4.1.4. is not the subject of legal proceedings for any of the matters mentioned in sub-rule (c);

4.1.5. has fulfilled or has made substantial arrangements satisfactory to the relevant authorities, to fulfil its obligations to pay taxes and social security (where applicable) other contributions of its employees; and

4.1.6. has not, or in the case of a company, its owners and beneficial owners, directors or officers have not, been convicted of a criminal offence related to:

4.1.6.1. its professional conduct; or

4.1.6.2. a bidder (or, in the case of a company, its key individuals such as owners, beneficial owners, directors, or officers) must not have engaged in any prohibited practice, such as fraud, corruption, collusion, or coercion, within the time period stated in the bidding documents, which can be up to three years before the start of the procurement process. Additionally, the bidder must not have been debarred (i.e., banned) from participating in public procurement processes in Pakistan or by any international organization or country. If they have, they are ineligible to participate in the current bidding.

4.2. The procuring agency may require a bidder participating in the procurement process to provide the prescribed documentary evidence or other information to satisfy itself that the bidder is qualified in accordance with the criteria in sub-clause (1).

4.3. A procuring agency shall set out in the bidding document all the criteria for qualification to be applied in accordance with sub-clause (1).

4.4. Except as permitted under the Ordinance, Rules and Regulations, the procuring agency shall not establish a criterion for eligibility of a bidder that:

4.4.1. discriminates against or among a bidder or against categories of bidders; or

4.4.2. is not required for the performance of the procurement contract; or

4.4.3. is not related to the avoidance or management of legal, reputational or economic risk to the procuring agency unless it is in the national interest to do so, and the criteria is set out in the bidding documents.

4.5. A procuring agency shall assess the eligibility of a bidder for participation in the procurement process against the criteria for qualification under sub-clause (1).

4.6. In the case of a joint venture, consortium, or association, all members shall be jointly and severally liable for the execution of the contract in accordance with the terms and conditions of the contract. The joint venture, consortium, or association shall nominate a lead member as nominated in the BDS,

4.7. who shall have the Authority to conduct all business for and on behalf of any and all the members of Joint venture, consortium, or association during the bidding process, and in case of award of contract, during the execution of the contract.

4.8. The appointment of the lead Member in the joint venture, consortium, or association shall be confirmed by submission of valid power of Attorney to the procuring agency.

4.9. Subject to the limits specified in the BDS, the procuring agency may allow bidders to participate in the form of a Joint Venture (JV). However, each party in the JV must individually meet the eligibility criteria specified in the BDS

4.10. No Bidder can be a sub-contractor while submitting a Bids individually or as a member of a joint venture in the same Bidding process.

## **5. Qualification of the Bidder**

5.1. All Bidders shall provide in Section VI, Bid Forms, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary.

## **B. Bidding Documents**

## 1. Contents of Standard Bidding Document

1.1. The Services required, bidding procedure, and terms and conditions of the contract are prescribed in the bidding document. In addition to the Invitation for Bids, the bidding document which should be read in conjunction with any addendum issued by the Procuring Agency include:

**Section I** - Invitation to Bid

**Section II** Instructions to Bidders (ITB)

**Section III** Bid Data Sheet (BDS)

**Section IV** Eligible Countries

**Section V** Evaluation Criteria, Specifications, Schedule of Requirements, and Technical Specifications.

**Section VI** Bidding Forms

**Section VII** Fraudulent & Corrupt Practices

**Section VIII - Material & Non-material deviation**

**Section IX** General Conditions of Contract (GCC)

**Section X** Special Conditions of Contract (SCC)

**Section XI** Contract Forms

1.2. The Bidder is expected to examine all instructions, requirements, forms, terms and specifications in the bidding documents. Failure to furnish all the information required in the bidding document will be at the Service provider's risk and may result in the rejection of his bids.

## 2. Clarifications

2.1. Clarifications of the bidding documents may be requested in writing through EPADS v2.0 by any bidder up to three days prior to the deadline for the submission of bids.

The procuring agency shall respond promptly and in writing to any request by a bidder for clarification of the bidding documents and, in any event, no later than two days prior to the deadline for the submission of bids or proposals.

Responses to requests for clarification shall be communicated simultaneously and in writing to all bidders participating in the procurement proceedings.

No bidder shall be allowed to alter or modify his bid after the bids have been opened however, the procuring agency may seek and accept clarification to the bid that do not change the substance of the bid, through EPADS v2.0.

2.2. Procuring Agency's response will be uploaded on the EPADS v2.0, including a description of the inquiry.

2.3. Should the Procuring Agency deem it necessary to amend the bidding document as a result of a clarification, it shall do so following the procedure under **ITB 1.1.**

2.4. If indicated **in the BDS**, the bidder's designated representative is invited at the bidder's cost to attend a pre-bid meeting at the place, date and time mentioned **in the BDS**. During this pre-bid meeting, prospective bidder(s) may request clarification(s) regarding the schedule of requirements, the Evaluation Criteria or any other aspects of the bidding document.

2.5. Minutes of the pre-bid meeting, if applicable, including the text of the questions asked by bidders, and the responses given, together with any responses prepared after the meeting will be uploaded on EPADS v2.0. Any modification to the bidding document that may become necessary as a result of the pre-bid meeting shall be made by the Procuring Agency exclusively through the use of an Addendum.

2.6. To assist in the examination, evaluation and comparison of Bids of the Bidders, the Procuring Agency may, ask any Bidder for a clarification of its bid including breakdown of prices, through EPADS v2.0. Any clarification submitted by a bidder that is not in response to a request by the Procuring Agency shall not be considered.

No change in the prices or substance of the bid shall be sought, offered, or permitted.

The alteration or modification in the bid which in any way affect the following parameters will be considered as a change in the substance of a

bid:

- 2.6.1. evaluation & qualification criteria;
- 2.6.2. required scope of work or specifications;
- 2.6.3. all securities requirements;
- 2.6.4. tax requirements;
- 2.6.5. terms and conditions of bidding documents; and
- 2.6.6. change in the ranking of the bidders.

From the time of bid(s) opening to the time of contract award, if any bidder wishes to contact the procuring agency on any matter related to the bid, it should do so in writing or through electronic form that provides record of the content of communication.

### 3. Amendment of Bidding documents

3.1. Before the deadline for submission of bids, the procuring agency for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder or pre-bid meeting may modify the bidding documents by issuing addendum.

3.2. Any addendum issued including the notice of any extension of the deadline shall be part of the bidding document and shall be uploaded on EPADS v2.0 as well as Authority's website. The procuring agency shall promptly publish the addendum at the procuring agency's website indicated in the **BDS**:

Provided that the bidder who had either already submitted his bid, shall have the right to withdraw his already submitted bid and submit the revised bid, prior to the original or extended bid submission deadline.

3.3. To give prospective bidders reasonable time in which to take an addendum/corrigendum into account in preparing their bids, the Procuring Agency may, at its discretion, extend the deadline for the submission of bids:

Provided that the Procuring Agency shall extend the deadline for submission of bids, if such an addendum is issued within last three (03) days of the bid submission deadline.

## C. Preparation of Bids

### 1. Documents Constituting the Bids

1.1. The bids prepared by the bidders shall constitute the following components: -

1.1.1. Forms of bid and Bid Prices completed in accordance with ITB BDS, GCC and SCC;

1.1.2. Documentary evidence established in accordance with BDS that services to be provided by the bidder are eligible services, and conform to the bidding documents;

1.1.3. Documentary evidence established in accordance with BDS that the bidder is eligible and/or qualified for the subject bidding process;

1.1.4. Documentary evidence established, that the bidder has been authorized to provide the services;

1.1.5. Bid security or Bids Securing Declaration furnished in accordance with BDS; and

1.1.6. Any other document required in the BDS.

### 2. Documents Establishing Eligibility of the Services and Conformity to bidding documents

2.1. To establish the conformity of the Non-Consulting Services to the Bidding document, the bidder shall furnish as part of its bid the documentary evidence that services provided conform to the requirements.

2.2. Standards for the provision of the Non-Consulting Services are intended to be descriptive only and not restrictive.

### 3. Documents Establishing Eligibility and Qualification of the Bidder

3.1. Pursuant to BDS, the bidder shall furnish, as part of its bid, all those documents establishing the bidder's eligibility to participate in the bidding process and/or its qualification to perform the contract if its bid is accepted.

3.2. The documentary evidence of the bidder's eligibility to bids shall establish to the satisfaction of the procuring agency that the bidder, at the time of submission of its bid, is from an eligible country as defined in Section-IV titled as "Eligible Countries".

3.3. The documentary evidence of the bidder's qualifications to perform the contract if its bid is accepted shall establish to the satisfaction of procuring agency that:

3.3.1. the bidder has the financial, technical, and supply/production capability necessary to perform the Contract, meets the qualification criteria specified in BDS.

3.3.2. that the bidder meets the qualification criteria listed in the Bids Data Sheet.

### 4. Form of Bid

**4.1. The bidder shall fill the Form of Bid furnished in the bidding documents. The Bid Forms must be completed without any alterations to its format and no substitute shall be accepted.**

### 5. Bids Prices

5.1. The Bids Prices quoted by the bidder in the Forms of Bid and in the price schedule shall conform to the requirements specified or exclusively mentioned hereafter in the bidding document.

5.2. All items in the Schedule of Requirements must be listed and priced separately in the Price Schedules. If a Price Schedule shows items listed but not priced and neither explicitly mentioned, their prices shall be construed to be included in the prices of other items.

5.3. The Bid price to be quoted in the Forms of Bid shall be the total price of the bid, excluding any discounts offered.

5.4. The bidder shall indicate on the appropriate Price Schedule, the unit prices (where applicable) and total bid price of the services, it proposes to provide under the contract.

5.5. Prices quoted by the bidder shall be fixed during the currency of the contract and not subject to variation on any account. A bid submitted with an adjustable price will be treated as non-responsive and shall be rejected, unless otherwise price adjustment is permissible under Conditions of the Contract. (May be reviewed)

## **6. Price Adjustment**

6.1. Price adjustment shall not be applicable.

6.2. Procuring agency may increase the remuneration of the human resources involved in non-consultancy services on annual basis as per agreement.

**6.3. Procuring agency shall incorporate the provisions to allow wage rate in compliance with Federal Government's minimum wage notification, subject to the applicability in that case.**

## **7. Bids Currencies**

7.1. Prices shall be quoted in Pakistani Rupees unless otherwise specified in the BDS.

## **8. Bid Validity Period**

8.1. Bid(s) shall remain valid for the period specified in the BDS after the bid submission deadline prescribed by the Procuring Agency. A Bid valid for a shorter period shall be rejected by the Procuring Agency as non-responsive. The period of bid validity will be determined from the complementary bid securing instrument i.e. the expiry period of bid security or bid securing declaration as the case may be.

## **9. Bid Security or Bid Securing Declaration**

9.1. Unless otherwise specified in the BDS, the bidder shall furnish as part of its bid, in the amount and currency specified in the BDS or Bid Securing Declaration on the format provided in Section VI (Bid Forms) The scanned copy of the Bids Security shall be uploaded in the EPADS v2.0 while submitting bid, whereas the original forms of Bid Security shall be submitted to the procuring agency before the bid submission deadline. The bidder who failed to submit the original bid security before the submission deadline shall be disqualified straightaway.

9.2. The Bid Security or Bid Securing Declaration is required to protect the Procuring Agency against the risk of Bidder's conduct which would warrant the security's forfeiture.

9.3. The Bid Security shall be payable promptly upon written demand by the Procuring Agency in case any of the conditions listed in BDS, GCC and SCC are invoked.

9.4. Unsuccessful Bidders' Bid Security will be discharged or returned as promptly as possible after the award of contract, however in no case later than thirty (30) days after the expiration of the period of Bid Validity prescribed by the Procuring Agency. The Procuring Agency shall make no claim to the amount of the Bid Security, and shall promptly return the Bid Security document, whichever of the following that occurs earliest:

9.4.1. the expiry of the Bid Security;

9.4.2. the entry into force of a procurement contract and the provision of a Performance Guarantee, for the performance of the contract if such a guarantee, is required by the bidding document;

9.4.3. the rejection by the Procuring Agency of all Bids;

9.4.4. the withdrawal of the Bid prior to the deadline for the submission of bids, unless the bidding document stipulate that no such withdrawal is permitted.

9.5. The Bid Security may be forfeited or the Bid Securing Declaration executed:

9.5.1. if a bidder:

9.5.1.1. withdraws its bid during the period of bid validity as specified by the Procuring Agency, and referred by the bidder in the Forms of Bid, except as provided for in the ITBs; or

9.5.1.2. does not accept the correction of errors, or

9.5.2. in the case of a successful bidder fails:

9.5.2.1. **to sign the contract in accordance with SCC; or**

9.5.2.2. **to furnish Performance Guarantee in accordance with BDS and SCC.**

**9.6. The bid security shall be valid for a period specified in BDS. Bids with shorter bid security validity period shall be rejected straight away.**

## **10. Alternative Bids by Bidders**

10.1. Alternatives will not be considered, unless specifically allowed for in the BDS.

10.2. When alternative times for completion are explicitly invited, a statement to that effect will be included in the BDS and the method of evaluating different time schedules will be described in Evaluation and Qualification Criteria.

## **11. Withdrawal, Substitution, and Modification of Bids**

11.1. Before Bids submission deadline, any bidder may withdraw, substitute, or modify his bid after it has been submitted.

## **12. Format and Signing of Bids**

12.1. The bidder shall prepare and submit his bid with due diligence after carefully reading all the terms and conditions before submission through

EPADS v2.0.

12.2. Any interlineations, erasures, or overwriting shall be valid only if they are signed by the person(s) signing the forms of bid.

## D. Submission of Bids

### 1. Submission of Bids through EPADS v2.0 before Dead deadline

1.1. The Technical and Financial Bids as the case may be, shall be submitted in the due portion of the EPADS v2.0, before bid submission deadline. The bid submission option shall be automatically disabled once the deadline is over.

1.2. The Procuring Agency may, under exceptional circumstances and at its discretion, extend the deadline for the submission of bids by amending the Bidding Documents. In such a case, all rights and obligations of the Procuring Agency and the Bidders that were previously subject to the original deadline shall thereafter be subject to the revised deadline.

## E. Opening and Evaluation of Bids

### 1. Opening & Evaluation of Bids by the Procurement Cell/Evaluation Committee

1.1. The Procuring Agency is to constitute an odd number Bid Evaluation Committee for the purpose of bid opening and evaluation of all procurements. As per Rules 29 & 30 of Public Procurement Rules, 2004, The Procuring Agency is required to establish a Procurement Cell/Evaluation Committee which shall evaluate the Bids in accordance with the evaluation criteria, terms and conditions given in the bidding documents.

1.2. The selection technique adopted shall be based on quality and cost, with 70% weightage assigned to quality and 30% to cost. The passing threshold for the technical bid shall be 70%.

### 2. Opening of Bids

2.1. The Bid Evaluation Committee of the Procuring Agency will open all bids through EPADS, in the presence of bidders' or their representatives who choose to attend, and other parties with a legitimate interest in the bid proceedings at the place, on the date and at the time, specified in the **BDS**. The Bidders' representatives present shall sign attendance sheet as proof of their attendance.

2.2. The bids shall be opened one at a time, and the following read out and recorded: (a) the name of the bidder; (c) the presence of a bid security, if required; and (d) any other details as the procuring agency may consider appropriate.

2.3. No bid will be rejected at the time of bid opening except for bids whose bid security has not been provided to the procuring agency before submission deadline.

2.4. The procuring agency shall prepare minutes of the bid opening. The record of the bid opening shall include, as a minimum: the name of the bidder and the bid price, if applicable.

### 3. Confidentiality

3.1. Information relating to the examination, clarification, evaluation and comparison of bids and recommendation of contract award shall not be disclosed to bidders or any other person(s) not officially concerned with such process, until the time of the announcement of the respective evaluation report.

3.2. Any effort by a bidder to influence the procuring agency processing of bids or award decision may result in the rejection of his bid.

### 4. Preliminary Examination of Bids

4.1. Prior to the detailed evaluation of bids, the procuring agency will determine whether each bid:

4.1.1. meets the eligibility criteria defined in **BDS**;

4.1.2. has been prepared as per the format and contents defined by the procuring agency in the bidding document;

4.1.3. is accompanied by the required securities; and

4.1.4. is substantially responsive to the requirements of the bidding document.

4.2. The procuring agency will confirm that the documents and information specified under **BDS, GCC and SC** have been provided in the bids. If any of these documents or information is missing, or is not provided in accordance with the Instructions to Bidders, the bids shall be rejected.

4.3. If a bid is not substantially responsive, it will be rejected by the procuring agency and may not subsequently be evaluated for complete technical responsiveness.

## 5. Examination of Terms and Conditions, Technical Evaluation

5.1. The procuring agency shall evaluate the technical aspects of the bids submitted in accordance with **BDS**, to confirm that all requirements specified in **Evaluation Criteria, Technical Specifications and Schedule of Requirements**, prescribed in the bidding document have been met without material deviation or reservation.

5.2. If after the examination of the terms and conditions and the technical evaluation, the procuring agency determines that the bid is not substantially responsive in accordance with **BDS**, it shall reject the bids.

## 6. Correction of Errors

6.1. Bids determined to be substantially responsive will be checked for any arithmetic errors. Errors will be corrected as follows: -

6.1.1. if there is a discrepancy between unit prices and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected, unless in the opinion of the procuring agency there is an obvious misplacement of the decimal point

in the unit price, in which the total price as quoted shall govern and the unit price shall be corrected;

6.1.2. if there is an error in a total corresponding to the addition or subtraction of sub-totals, the sub-totals shall prevail and the total shall be corrected; and

6.1.3. where there is a discrepancy between the amounts in figures and in words, the amount in words will govern.

6.1.4. Where there is discrepancy between grand total of price schedule and amount mentioned on the Forms of bid, the amount referred in Price Schedule shall be treated as correct subject to elimination of other errors.

6.2. The amount stated in the bid will be adjusted by the procuring agency in accordance with the above procedure for the correction of errors and, with the concurrence of the bidder that shall be considered as binding upon the bidder. If the Bidder does not accept the corrected amount, his bid will then be rejected, and the Bid Security may be forfeited or the Bid Securing Declaration may be executed.

## **7. Conversion to Single Currency**

7.1. As per Rule 30 of Public Procurement Rules, 2004.

## **8. Evaluation of Bids**

8.1. The procuring agency shall evaluate bids in accordance with Rule 30 of Public Procurement Rules, 2004 and compare only those bids determined to be substantially responsive.

8.2. In evaluating the Technical Bids of each Bidder, the Procuring Agency shall apply the evaluation criteria and methodologies specified in the Bid Data Sheet (BDS) and in accordance with the Statement of Requirements and Technical Specifications. No other evaluation criteria or methodologies shall be permitted.

8.3. In case of tie of bids, the bidders shall be provided an opportunity to offer their best and final monetary offer through EPADS. However, in no case

the rates shall be higher than the original financial bids.

8.4. The Procuring agency evaluation of a bid will take into account:

8.4.1. the bid price, excluding provisional sums and the provision, if any, for contingencies in the summary bill of quantities, but including day work items, where priced competitively;

8.4.2. price adjustment for correction of arithmetic errors in accordance with **ITB 6**;

8.5. converting the amount resulting from applying (a) and (b) above, if relevant, to a single currency in accordance with **ITB 7**;

8.6. The estimated effect of the price adjustment provisions of the Conditions of Contract, applied over the period of execution of the Contract, shall not be taken into account in bid evaluation.

8.7. If these bidding documents allow bidders to quote separate prices for different lots, and the award to a successful bidder of multiple lots, the methodology of evaluation to determine the lowest evaluated lot combinations in the Form of Bid, is specified in the **BDS**.

## 9. **Determination of Most Advantageous Bids**

9.1. Selection technique will be adopted for determining the Successful Bid in accordance with the criteria referred in the **BDS** or prescribed in the separate section titled as Evaluation Criteria.

## 10. **Abnormally Low Financial Bids**

10.1. Procuring agency may reject a bid if it has determined that the price, in combination with other constituent elements of the bid, is abnormally low in relation to the subject matter of the procurement, such that it raises material concerns on the part of the procuring agency, as to the ability of the bidder to perform the procurement contract satisfactorily for the offered price.

A procuring agency shall not reject a bid as abnormally low under sub-clause (1) above unless the procuring agency -

10.1.1. requested in writing through EPADS from the bidder a written clarification of his bid, including a detailed price analysis of his bid price in relation to the subject matter of the procurement contract, scope, methodology, schedule, allocation of risks and responsibilities and any other requirements of the bidding document; and

10.1.2. having taken account, the information provided by the bidder in response to a request under paragraph (a) and the information included in the bid, the procuring agency determines that the bidder has failed to demonstrate its ability to perform the procurement contract satisfactorily for the offered price.

The procuring agency shall promptly communicate to the bidder concerned its decision to reject the bid, including the reasons for the decision.

## **11. Rejection of Bids**

11.1. As per Rule 33 of the Public Procurement Rules, 2004

## **12. Single Responsive Bid**

12.1. The procuring agency may consider single responsive bid subject to underlying conditions of Rule 38(b) of the Public Procurement Rules, 2004.

## **13. Arbitration**

13.1. As per Rule 49 of Public Procurement Rules, 2004.

# **F. Award of Contract**

## **1. Criteria of Award**

1.1. The procuring agency will award the Contract to the bidder whose bid has been determined to be substantially responsive to the bidding document and who has been declared as most advantageous Bid.

## 2. Procuring Agency's Right to reject All Bids

2.1. The procuring agency reserves the right to reject all the Bids and to annul the procurement process at any time prior to acceptance of the bid(s), without thereby incurring any liability to the affected bidder(s).

2.2. Notice of the rejection of all bids shall be given promptly to all bidders that have submitted the bids. The procuring agency shall upon request communicate to any bidder the grounds for the rejection of his bid, but is not required to justify those grounds.

## 3. Notification of Award

3.1. Prior to the award of contract, the procuring agency shall issue a Final Evaluation Report giving justification for acceptance or rejection of the bids.

3.2. Bidder whose bid has been accepted, will be notified for the award by the Procuring Agency prior to expiration of the Bid Validity period through EPADS. The Letter of Acceptance will state the sum that the procuring agency will pay the successful bidder in consideration for the execution of the scope of works as prescribed by the Contract (hereinafter and in the Contract called the "Contract Price).

3.3. The notification of award will constitute the formation of the Contract, subject to the condition that bidder furnish the Performance Guarantee and signing of the contract.

## 4. Signing of Contract

4.1. Promptly after notification of award, Procuring Agency shall send the successful bidder the draft agreement, incorporating all terms and conditions as agreed by the parties to the contract. The successful bidder and the procuring agency shall sign the contract.

## 5. Performance Guarantee

5.1. After the receipt of the Letter of Acceptance, the successful bidder, within the specified time, shall deliver to the Procuring Agency a Performance Guarantee in the amount and in the form stipulated in the **BDS**

**and SCC**, denominated in the type and proportions of currencies in the Letter of Acceptance and in accordance with the Conditions of Contract.

5.2. Failure of the successful bidder to comply with the requirement of **BDS, SCC and GCC** shall constitute sufficient grounds for the annulment of the award and forfeiture of the bid security, in which event the procuring agency may make the award to the next ranked bidder or call for new bids.

## **6. Corrupt & Fraudulent Practices**

6.1. Procuring Agencies (including beneficiaries of Government funded projects and procurement) as well as Bidders/Contractors under Government financed contracts, observe the highest standard of ethics during the procurement and execution of such contracts, and will avoid to engage in any corrupt and fraudulent practices.

## **G. Grievance Redressal & Complaint Review Mechanism**

### **1. Constitution of Grievance Redressal**

1.1. Procuring agency shall constitute a Grievance Redressal Committee (GRC) comprising of an odd number of persons with proper power and authorization to address the complaint. The GRC shall not have any of the members of Procurement Evaluation Committee.

### **2. GRC Procedure**

2.1. Any aggrieved party or bidder as the case may be, may file grievance in accordance with Rule 48 of the Public Procurement Rules, 2004 and Redressal of Grievance Regulations, 2022

## **H. Blacklisting/ Debarment**

### **1. Procedure for Blacklisting/Debarment**

1.1. The procuring agency may initiate blacklisting proceedings against contractor/supplier in accordance with Rule-19of the Public Procurement

Rules, 2004, Mechanism for Blacklisting, Debarment Regulations, 2024 and Regulation on "procedure for filing and disposal of review petition under rule-19(3) of the Public Procurement Rules, 2004.





## Bid Data Sheet

# Bids Data Sheet (BDS)

The following specific data for the procurement of Goods to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB). Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

## **BDS Clause Number**

### **ITB Number**

## **Amendments of, and Supplements to, Clauses in the Instruction to Bidders**

### **A. Introduction**

#### **BDS Clause Number 1**

Name of Procuring Agency: **Pakistan Revenue Automation Pvt Limited (Pakistan Revenue Automation Pvt Limited)**

The subject of procurement is: **P-25 /2026 HIRING OF SECURITY SERVICES FOR PRAL OFFICES**

Expected commencement date: **Friday, July 17, 2026**

#### **BDS Clause Number 2**

Financial year for the operations of the Procuring Agency: **2026-27**

Name and identification number of the Contract: **P49280**

#### **BDS Clause Number 3**

JV/Consortium or Association Allowed: **No**

Number of JV/Consortium Members: **Nil**

### **B. Bidding Documents**

#### **BDS Clause Number 4**

The Bidders may seek clarifications through **EPADS v2.0**: Clarification Date: Tuesday, June 23, 2026

Pre-Bid Meeting: Tuesday, June 23, 2026 11:00 AM

Venue: Galaxy Business Center, 2nd Floor, Plot # 266-B, Street # 9, Sector I-9/3, Islamabad

### **BDS Clause Number 5**

Any addendum, in case issued, shall be published on **Pakistan Revenue Automation Pvt Limited (Pakistan Revenue Automation Pvt Limited)** website and on **EPADS v2.0**.

### **BDS Clause Number 6**

List of documents required along with the bid:

1. Required Documents The bidder shall submit the following documents: • Company Profile • Valid Security License • Experience Certificates • Financial Statements/Audit Reports • List of Existing Clients • Technical Proposal • Financial Proposal • Bid Security

### **BDS Clause Number 7**

The qualification criteria to establish the supply / production capability of the bidder.

*see Eligibility Criteria*

### **BDS Clause Number 8**

#### **Services and Their related documents:**

*See section Required Services and Scope of Work*

### **BDS Clause Number 9**

Price schedule will be provided according to the format defined and acquired.  
*see section price schedule.*

### **BDS Clause Number 10**

#### **Specifications:**

*see section of specifications.*

## **C. Preparation of Bids**

### **BDS Clause Number 11**

The price shall be **Fixed**.

### **BDS Clause Number 12**

Currency of the Bids shall be : **PKR**

### **BDS Clause Number 13**

The Bids/Bid Validity period shall be: **90 Days**

### **BDS Clause Number 14**

The amount of Bid Security shall be as defined in Bid Security Section for items and lots given in **BDS 6**

The Bid Security shall be in the form of: **Pay Order**

### **BDS Clause Number 15**

The Bids security shall be valid for twenty-eight (28) days beyond the expiry of the Bids validity period specified in the bidding documents, for example the bid validity is 90days so the bid security shall be valid for  $90+28 = 118$  days.

### **BDS Clause Number 16**

Alternative Bids to the requirements of the bidding documents willnot be permitted.

## **D. Submission of Bids**

### **BDS Clause Number 17**

Bid shall be submitted online on EPADS v2.0 whereas hard copy of the bid security should be submitted to the following;

**Galaxy Business Center, 2nd Floor, Plot # 266-B, Street # 9, Sector I-9/3, Islamabad, Islamabad Capital Territory**

Bids that are not submitted on EPADS v2.0 shall be disqualified.

The deadline for Bids submission is: **Tuesday, June 30, 2026 10:00 AM**

## **E. Opening and Evaluation of Bids**

### **BDS Clause Number 18**

The Bids opening shall take place on **EPADS v2.0**.

Day : **Tuesday**

Date: **Tuesday, June 30, 2026**

Time : **10:30 AM**

## **BDS Clause Number 19**

Selection technique adopted will be: **Least Cost Based Selection (LCBS)**  
*see Evaluation Criteria*

## F. Award of Contract

### **BDS Clause Number 20**

The Performance guarantee shall: **10.00%**.

The Performance Guarantee shall be acceptable in the form of: **Bank Guarantee**

### **21.**

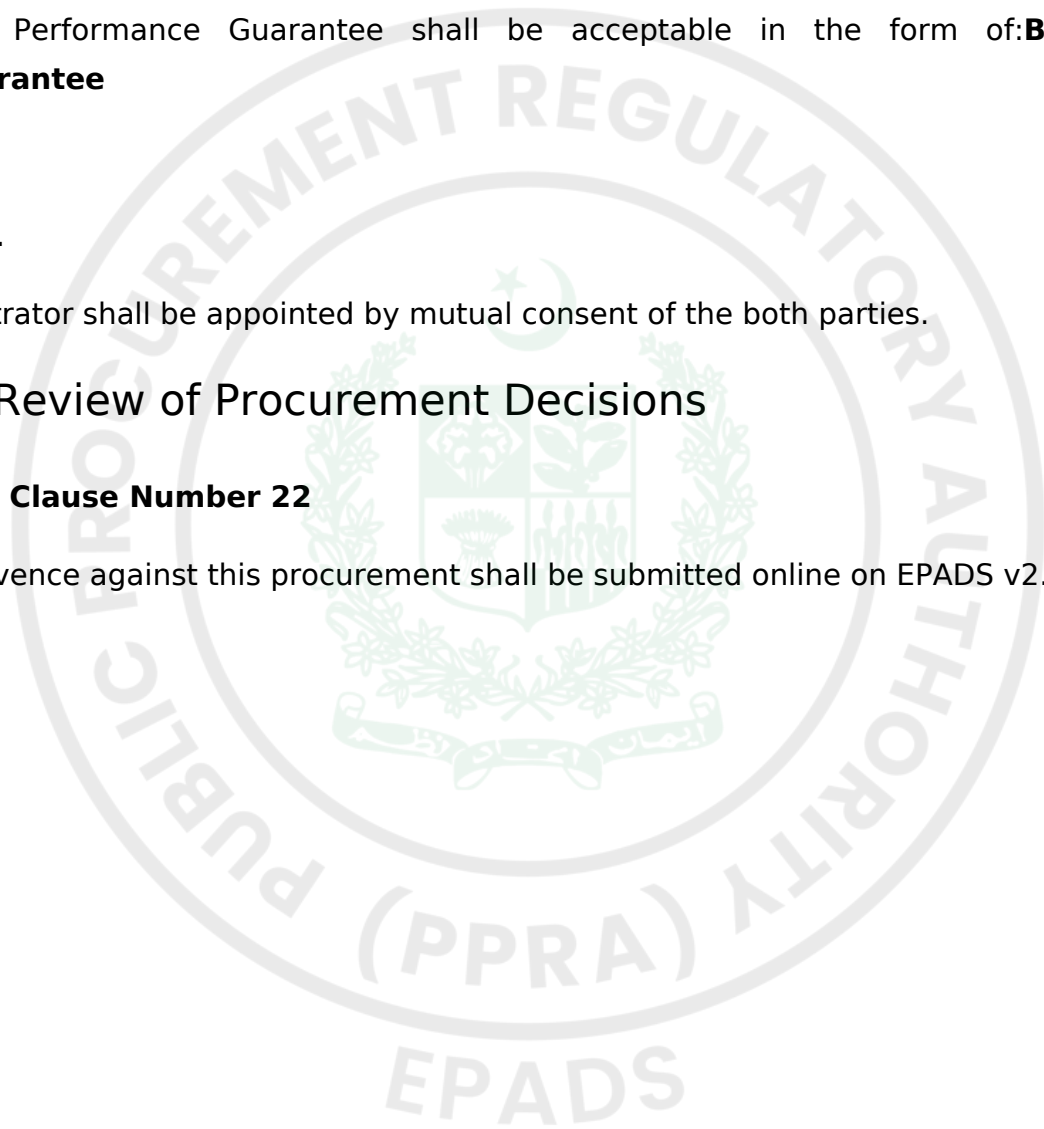
#### **51.1**

Arbitrator shall be appointed by mutual consent of the both parties.

## G. Review of Procurement Decisions

### **BDS Clause Number 22**

Grievance against this procurement shall be submitted online on EPADS v2.0.



## Eligibility Criteria

Bidder's Type	Required Registration
Any	FBR (NTN) FBR (GSTN)

Eligibility Criteria	Document
01. Evidence of the bidding firm/company's registration/incorporation 02. Provide National Tax Number (NTN) and GST/ PST, (if applicable) in the name of Organization 03. Should be active taxpayer 04. Affidavit on stamp paper, declaring that company is not blacklisted by any Telco/FMCG/autonomous body/government/semi government or any organization at the time of bid submission.	Yes
05. Valid Security License	Yes

## Evaluation Criteria

**Least Cost Based Selection (LCBS)**

**Required Services**

**Positions Without Lots :**

Position	Delivery Schedule	Quantity	Bid Security
HIRING OF SECURITY SERVICES FOR PRAL OFFICES	<b>Address:</b> PRAL Head Office, Islamabad <b>Schedule:</b> 07 Days <b>Quantity:</b> 1	1	100000

## Related Services :

No

## Services Specifications

### Positions Without Lots :

**Position:** HIRING OF SECURITY SERVICES FOR PRAL OFFICES

### Specifications / Requirements:

Service Level Agreement (SLA) - Security Guard Services

- Scope The Security Service Provider shall provide trained, licensed, and uniformed security personnel for safeguarding PRAL premises, assets, employees, visitors, and information assets on a 24/7 basis, as per the approved deployment plan.
- Service Levels and Performance Standards
 

Service Parameter	SLA Requirement
Security Staff Availability	100% deployment of approved manpower at all locations and shifts
Replacement of Absent Security Guard	Within 2 hours of reporting absence
Emergency Response	Within 5 minutes of incident notification
Incident Reporting	Initial report within 2 hours and detailed report within 24 hours
Supervisor Visit	Minimum one supervisory visit per shift/day as prescribed by PRAL Staff Uniform
Compliance	100% compliance during duty hours
Valid Security License	Compliance 100% compliance throughout contract period
Staff Training	Compliance 100% staff trained in security operations, fire safety, emergency evacuation, and HSE
Attendance Reporting	Daily attendance record submission
Monthly Performance Report	Submission by the 5th working day of each month
- Service Credits and Performance Deductions Instead of fixed liquidated damages, PRAL may apply Service Credits against monthly

invoices as follows:

- Deployment compliance below 98%: Up to 5% deduction.
- Deployment compliance below 95%: Up to 10% deduction.
- Failure to maintain statutory compliance: Up to 10% deduction and withholding of payments.
- Repeated incident reporting failures: Up to 5% deduction.
- Failure to provide replacement resources within SLA: Up to 5% deduction.
- Failure to maintain valid licenses and regulatory approvals: Material breach of contract. Total deductions in any month may be capped at 20% of the monthly invoice value without prejudice to PRAL's right to seek additional remedies available under law 4.

**Security Personnel Requirements** The deployed personnel shall:

- Possess valid CNIC and police verification certificates.
- Be physically fit and medically sound.
- Have no criminal record.
- Be trained in security operations, emergency response, fire-fighting procedures, and HSE practices.
- Wear prescribed uniforms and identification cards while on duty.
- Maintain professional conduct at all times.

**5. Incident Management** The service provider shall immediately notify PRAL of:

- Security breaches.
- Theft, vandalism, or property damage.
- Unauthorized access attempts.
- Fire, safety, or emergency incidents.
- Any law and order situation affecting PRAL operations.

**6. Reporting Requirements** The service provider shall submit:

- Daily attendance reports.
- Incident reports.
- Monthly performance reports.
- Staff deployment roster.
- Training records.
- Police verification and background screening records upon request.

**7. Penalties and Liquidated Damages** PRAL reserves the right to deduct applicable LDs from monthly invoices for failure to meet SLA requirements. Repeated violations exceeding three instances in a calendar month may be treated as material breach of contract.

**8. Escalation Matrix** The service provider shall provide an escalation matrix including:

- Site Supervisor
- Operations Manager
- Regional Manager
- Head of Operations

Contact details shall remain available 24/7.

**9. Contract Termination** PRAL may terminate the contract for:

- Repeated SLA violations.
- Submission of false information.
- Deployment of unqualified personnel.
- Security breaches attributable to negligence.
- Violation of applicable laws and regulations.

**10. Compliance Requirements** The service provider shall comply with:

- Private Security Companies Regulations applicable in Pakistan.
- Labour Laws of Pakistan.
- Social Security, EOBI, and other statutory obligations.
- Health, Safety, and Environmental (HSE) requirements.
- PRAL's internal security and access control policies.

## Scope of Work

### **Annexure-A- Scope of Work**

The successful bidder shall provide comprehensive security services at PRAL offices/sites, including deployment of trained security personnel, supervision, monitoring, and related security arrangements. The scope of work shall include, but not be limited to, the following:

**General Security Services:**

- Provision of trained armed and unarmed security guards.
- Deployment of security supervisors where required.
- Deployment of Executive Squad along with vehicle as and when required.
- Round-the-clock security coverage on 24/7 basis.
- Protection of PRAL employees, visitors, assets, equipment's, and premises.
- Monitoring and controlling entry/exit points.
- Visitor management and gate control.
- Patrolling of assigned areas/premises.
- Monitoring of parking areas and common areas.
- Prevention of unauthorized access and suspicious activities.
- Immediate reporting of any security breach, incident, or emergency.

**Access Control & Monitoring**

- Checking and verification of visitors/staff.

- Maintaining visitor entry/exit records.
- Monitoring movement of office assets/material & record keeping.
- Coordination with PRAL administration/security focal persons.

### Emergency Response

- Immediate response in emergency situations.
- Coordination with law enforcement agencies where required.
- Assistance during evacuation, fire incidents, or nature calamity.

**Deployment of Security Staff** The contractor shall deploy trained, experienced, and properly uniformed security personnel as per PRAL requirements. **Tentative Manpower Requirement**

Sr. No.	Category	Tentative Quantity
1	Armed Security Guards	As Required
2	Executive Squad along with Vehicle	As Required
3	Unarmed Security Guards	As Required
4	Security Supervisors	As Required
5	CCTV Monitoring Staff	As Required

PRAL reserves the right to increase or decrease manpower requirements during the contract period. **Shift Timings** Security services may be required in multiple shifts, including:

- Morning Shift
- Evening Shift
- Night Shift
- Weekend/Holiday Coverage

**Security Equipment** The contractor shall arrange/provide necessary security equipment where applicable, including:

- Metal detectors
- Vehicle Metal Detector
- Walkie-talkies/communication devices
- Walk through Gate (if required)
- Flash lights
- Registers/log books
- Uniforms and identification cards

**Responsibilities of Contractor** The contractor shall:

- Ensure deployment of disciplined and trained staff.
- Arrange immediate replacement in case of absenteeism.
- Ensure proper supervision and attendance management.

- Conduct background verification of deployed staff.
- Ensure compliance with Federal and Provincial labor laws.
- Bear all liabilities related to salaries, EOBI, insurance, and taxes.
- Security Staff should be familiar with fire safety measures and HSE (Health, Safety, and Environment) guidelines.
- Ensure confidentiality and professional conduct within PRAL premises.

**Service Level Requirements** The contractor shall ensure:

- Continuous and uninterrupted security coverage.
- Timely response to complaints/incidents.
- Availability of backup staff.
- Compliance with PRAL security protocols and SOPs.

**Reporting Requirements** The contractor shall submit:

- Monthly attendance sheets.
- Incident/security reports (if any).
- Monthly invoices with supporting documents.
- Deployment schedules and duty rosters.

PRAL Responsibilities

PRAL shall:

- Provide deployment locations
- Facilitate access for deployed staff
- Process payments as agreed terms

#### Contract Period

The contract shall initially remain valid for a period of one (01) year, extendable to three years with 10% increase in prices subject to satisfactory performance and approval of competent authority.

## Price Schedule

### For Individual Positions

#	Position Title	Quantity	Unit Price (PKR)	Total Price (PKR)	Delivery Location	Delivery Period / Year	Country of Origin
1							
2							

### For Lots

#	Lot Title	Total Lot Price (PKR)	Country of Origin
1	[Lot 1 Title]		





## General Conditions of Contract

# A. General

## 1. Definitions

1.1. Unless the context otherwise requires, the following terms whenever used in this Contract shall have the same meaning and shall be interpreted as indicated

1.1.1. "Applicable Law" means the laws and any other instruments having the force of law in the Government's Country, or in such other country as may be specified in the Special Conditions of the Contract (SC), as they may be issued and in force from time to time;

1.1.2. "The Contract" means an agreement enforceable by law;

1.1.3. "The Contract Price" means the price payable to the Contractor under the Contract for the full and proper performance of its contractual obligations;

1.1.4. "The Services" means the work to be performed by the Contractor pursuant to this Contract and as prescribed in the Specifications and Schedule of Activities included in the Contractor's Bid;

1.1.5. "Ancillary Services" means those services ancillary to the provision of Services, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training, and other such obligations of the Contractor covered under the Contract;

1.1.6. "GCC" means the General Conditions of Contract contained in this section;

1.1.7. "SCC" means the Special Conditions of Contract by which the GCC may be amended or supplemented;

1.1.8. "Day" means calendar day unless indicated otherwise;

1.1.9. "Effective Date" means the date on which this Contract comes into force and effect;

1.1.10. "The Contractor" means the individual or corporate body whose Bids to provide the Services has been accepted by the Procuring Agency;

1.1.11. "The Project Site," where applicable, means the place or places named in Bid Data Sheet and technical Specifications;

1.1.12. "Government" means the Government of Pakistan;

1.1.13. "Local Currency" means the currency of Pakistan;

1.1.14. "In Writing" means communicated in written form with proof of receipt;

1.1.15. "Completion Date" means the date of completion of the Services by the Contractor as certified by the Procuring Agency;

1.1.16. "Foreign Currency" means any currency other than the currency of the country of the Procuring Agency;

1.1.17. "Party" means the Procuring Agency or the Contractor, as the case may be, and "Parties" means both of them;

1.1.18. "Service" means any object of procurement other than goods or works;

1.1.19. "Subcontractor" means any entity to which the Bidder subcontracts any part of the Services.

## 2. **Applicable Law**

2.1. The contract shall be governed and interpreted in accordance with the laws of Pakistan, unless otherwise specified in SCC.

## 3. **Language**

3.1. The Contract as well as all correspondence and documents relating to the Contract exchanged between the Contractor and the Procuring Agency, shall be written in the **English language** unless otherwise stated in the SCC. Supporting documents and printed literature that are part of the Contract may be in another language provided these are accompanied by an accurate translation of the relevant passages in English, in which case, for purposes of interpretation of the Contract, this translation shall govern.

## 4. **Notices**

4.1. Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, telex, telegram, or facsimile to such Party at the address specified in the SCC.

## 5. **Location**

5.1. The Services shall be performed at such locations as the Procuring Agency may approve and as specified in SCC.

## 6. **Authorized Representatives / Authority of Member in charge**

6.1. Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Procuring Agency or the Contractor may be taken or executed by the officials specified in the SCC.

# B. **Commencement, Completion, Modification, and Termination of Contract**

## 1. **Effectiveness of Contract**

1.1. This Contract shall come into effect on the date the Contract is signed by both parties and such other later date as may be stated in the SCC.

## 2. Commencement of Services

2.1. The Contractor shall confirm availability of Key Experts and begin carrying out the Services not later than the number of days after the Effective Date specified in the SCC.

## 3. Program schedule

3.1. Before commencement of the Services, the Contractor shall submit to the Procuring Agency for approval a Program showing the general methods, arrangements, order and timing for all activities. The Services shall be carried out in accordance with the approved Program as updated.

## 4. Starting Date/Expiration Date

4.1. The Contractor shall start carrying out the Services Five (05) days after the date the Contract becomes effective, or at such other date as may be specified in the SCC.

4.2. Unless terminated earlier pursuant to Clause **GCC 14** hereof, this Contract shall expire at the end of such time period after the Effective Date as specified in the SCC.

## 5. Entire Agreement

5.1. This Contract contains all covenants, stipulations and provisions agreed by the Parties. No agent or representative of either Party has authority to make, and the Parties shall not be bound by or be liable for, any statement, representation, promise or agreement not set forth herein.

## 6. Modification

6.1. Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any modification(s) or variation(s) made by the other Party.

6.2. In cases of any modification(s) or variation(s), the prior written consent of the Procuring Agency is required.

## 7. Force Majeure

### 7.1. Definition

For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Contractor and which makes a Contractor's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

### 7.2. No Breach of Contract

The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract in so far as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

### 7.3. Extension of Time

Any period within which a Contractor shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

### 7.4. Payments

During the period of their inability to perform the Services as a result of an event of Force Majeure, the Contractor shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.

## 8. Termination

### 8.1. By the Procuring Agency

The Procuring Agency may terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (e) of this Clause. In such an occurrence the Procuring Agency shall give at least thirty (30) calendar days' written notice of termination to the Contractor in case of the events referred to in (a) through (d); at least sixty (60) calendar days' written notice in case of the event referred to in (e);

8.1.1. If the Contractor fails to remedy a failure in the performance of its obligations hereunder, as specified in a notice of suspension;

8.1.2. If the Contractor becomes (or, if the Contractor consists of more than one entity, if any of its members becomes) insolvent or bankrupt or enter into any agreements with their creditors for relief of debt or take advantage of any law for the benefit of debtors or go into liquidation or receivership whether compulsory or voluntary;

8.1.3. If the Contractor fails to comply with any final decision reached as a result of arbitration proceedings;

8.1.4. If, as the result of Force Majeure, the Contractor is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days;

8.1.5. If the Procuring Agency, in its sole discretion and for any reason whatsoever, decides to terminate this Contract;

### 8.2. By the Contractor

The Contractor may terminate this Contract, by not less than thirty (30) calendar days' written notice to the Procuring Agency, in case of the occurrence of any of the events specified in paragraphs (a) through (d) of this Clause.

8.2.1. If the Procuring Agency fails to pay any money due to the Contractor pursuant to this Contract and not subject to dispute within forty-five (45) calendar days after receiving written notice from the Contractor that such payment is overdue;

8.2.2. If, as the result of Force Majeure, the Contractor is unable to perform a material portion of the Services for a period of not less than sixty (60) calendar days;

8.2.3. If the Procuring Agency fails to comply with any final decision reached as a result of arbitration;

8.2.4. If the Procuring Agency is in material breach of its obligations pursuant to this Contract and has not remedied the same within forty-five (45) days (or such longer period as the Bidder may have subsequently approved in writing) following the receipt by the Procuring Agency of the Contractor's notice specifying such breach.

## C. Obligations of the Contractor

### 1. General

#### 1.1. Standard of Performance

1.1.1. The Contractor shall perform the Services and carry out the Services with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. The Contractor shall always act, in respect of any matter relating to this Contract or to the Services, as a faithful adviser to the Procuring Agency, and shall at all times support and safeguard the Procuring Agency's legitimate interests in any dealings with the third parties;

1.1.2. The Contractor shall employ and provide such qualified and experienced Experts and Sub-Contractors as are required to carry out the Services.

#### 1.2. Law Applicable to Services

The Contractor shall perform the Services in accordance with the Contract and in accordance with the Law of Pakistan and shall take all practicable steps to ensure that any of its Experts and Sub-Bidders, comply with the Applicable Law.

### 2. Conflict of Interests

#### 2.1. Contractor Not to Benefit from Commissions and Discounts

The remuneration of the Contractor shall constitute the Contractor's sole remuneration in connection with this Contract or the Services, and the Contractor shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Contractor shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them similarly shall not receive any such additional remuneration.

#### 2.2. Contractor and Affiliates Not to be Otherwise Interested in Project

The Contractor agree that, during the term of this Contract and after its termination, the Contractor and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.

#### 2.3. Prohibition of Conflicting Activities

Neither the Bidder nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

2.3.1. during the term of this Contract, any business or professional activities in the Government's country which would conflict with the activities assigned to them under this Contract;

2.3.2. during the term of this Contract, neither the Contractor nor their Subcontractors shall hire public employees in active duty or on any type of leave, to perform any activity under this Contract;

2.3.3. after the termination of this Contract, such other activities as may be specified in the SCC.

### **3. Insurance to be Taken Out by the Contractor**

3.1. The Contractor(a) shall take out and maintain, and shall cause any Subcontractors to take out and maintain, at its (or the Sub-contractors', as the case may be) own cost but on terms and conditions approved by the Procuring Agency, insurance against the risks, and for the coverage, as shall be specified in the SCC; and (b) at the Procuring Agency's request, shall provide evidence to the Procuring Agency showing that such insurance has been taken out and maintained and that the current premiums have been paid.

### **4. Contractor's Actions Requiring Procuring Agency's Prior Approval**

4.1. The Contractor shall obtain the Procuring Agency's prior approval in writing before taking any of the following actions:

4.1.1. appointing such members of the Personnel not provided by the Contractor;

4.1.2. changing the Program of activities; and

4.1.3. any other action that may be specified in the SCC.

### **5. Reporting Obligations**

5.1. The Contractor shall submit to the Procuring Agency the reports and documents in the numbers, and within the periods as prescribed by the Procuring Agency.

### **6. Liquidated Damages**

#### **6.1. Payments of Liquidated Damages**

The Contractor shall pay liquidated damages to the Procuring Agency at the rate per day stated in the SCC for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount defined in the SCC. The Procuring Agency may deduct liquidated damages from payments due to the Contractor. Payment of liquidated damages shall not affect the Contractor's liabilities.

#### **6.2. Correction for Over-payment**

If the Intended Completion Date is extended after liquidated damages have been paid, the Procuring Agency shall correct any overpayment of liquidated damages by the Contractor by adjusting the next payment certificate. The Contractor shall be paid interest on the overpayment, calculated from the date of payment to the date of repayment, at the rates specified in SCC.

### 6.3. Lack of performance penalty

If the Contractor has not corrected a Defect within the time specified in the Procuring Agency's notice, a penalty for Lack of performance will be paid by the Contractor. The amount to be paid will be calculated as a percentage of the cost of having the Defect corrected, assessed as specified in the Contractor

## 7. Performance Guarantee

7.1. Within the time stipulated in the acceptance letter from the Procuring Agency, the successful Bidder shall furnish the Performance Guarantee in shape and amount **specified in SCC**.

7.2. The proceeds of the Performance Guarantee shall be payable to the Procuring agency as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.

7.3. The Performance Guarantee shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring agency and shall be in the acceptable form as specified in **SCC**.

7.4. The Performance Guarantee will be discharged by the Procuring agency and returned to the Supplier not later than thirty (30) days following the date of completion of the Supplier's performance obligations under the Contract, including any warranty obligations, unless otherwise **specified in SCC**.

## 8. Sustainable Procurement

8.1. The Contractor shall conform to the sustainable procurement contractual provisions, if and as specified in the **SCC**.

## D. Contractor's Personnel

### 1. Description of Personnel

1.1. The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Contractor's Key Personnel. The Key Personnel listed by title as well as by name are hereby approved by the Procuring Agency.

### 2. Removal and / or Replacement of Personnel

2.1. Except as the Procuring Agency may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Contractor, it becomes necessary to replace any of the Key Personnel, the Contractor shall provide as a replacement a person of equivalent or better qualifications.

2.2. If the Procuring Agency finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Contractor shall, at the Procuring Agency's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Procuring Agency.

2.3. The Contractor shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.

## E. Obligations of the Procuring Agency

### 1. Change in the Applicable Law

1.1. If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Contractor, then the remuneration and reimbursable expenses otherwise payable to the Contractor under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred in the SCC.

### 2. Services and Facilities

2.1. The Procuring Agency shall make available to the Contractor and the Experts, for the purposes of the Services and free of any charge, the services, facilities and property described in the Terms of Reference, at the times and in the manner specified in the Terms of Reference.

2.2. In case that such services, facilities and property shall not be made available to the Contractor, the Parties shall agree on (i) any time extension that it may be appropriate to grant to the Contractor for the performance of the Services, (ii) the manner in which the Contractor shall procure any such services, facilities and property from other sources, and (iii) the additional payments, if any, to be made to the Contractor as a result thereof.

## F. Payments to the Contractor

### 1. Contract Price

1.1. The price payable shall be in Pakistani Rupees unless otherwise specified in the SCC.

### 2. Terms and Conditions of Payment

2.1. Payments will be made to the Contractor according to the payment schedule stated in the SCC and as per actual invoice submitted by the Contractor.

2.2. Unless otherwise stated in the SCC, the advance payment shall be made against the provision by the Contractor of a bank guarantee for the same amount, and shall be valid for the period stated in the SCC. Any other payment shall be made after the conditions listed in the SCC for such payment have been met, and the Contractor have submitted an invoice to the Procuring Agency specifying the amount due.

### 3. Quality Control Identifying Defects

3.1. The principle and modalities of Inspection of the Services by the Procuring Agency shall be as indicated in the SCC. The Procuring Agency shall check the Contractor's performance and notify him of any Defects that are found. Such checking shall not affect the Contractor's responsibilities. The Procuring Agency may instruct the Contractor to search for a Defect and to uncover and test any service that the Procuring Agency considers may have a Defect. Defect Liability Period is as defined in the SCC.

### 4. Correction of Defects, and Lack of Performance Penalty

4.1. The Procuring Agency shall give notice to the contractor of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.

4.2. Every time notice a Defect is given; the contractor shall correct the notified Defect within the length of time specified by the Procuring Agency's notice.

4.3. If the contractor has not corrected a Defect within the time specified in the Procuring Agency's notice, the Procuring Agency will assess the cost of having the Defect corrected, the contractor will pay this amount, and a Penalty for Lack of Performance.

## 5. Settlement of Disputes Amicable Settlement

5.1. The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its interpretation.

## 6. Dispute Settlement

### 6.1. Arbitration

If any dispute of any kind whatsoever shall arise between the procuring agency and the contractor in connection with or arising out of the Contract, including without prejudice to the generality of the foregoing, any question regarding its existence, validity or termination, or the execution of the contract, the parties shall seek to resolve any such dispute or difference by mutual consultation. If the parties fail to resolve such a dispute or difference even after negotiations or mediation, then the dispute shall be referred within fourteen (14) days in writing by either party to the Arbitrator, with a copy to the other party.

Any dispute in respect of which a notice of intention to commence arbitration has been given, in accordance with **GCC sub-clause 32.1**, shall be finally settled by arbitration. Arbitration may be commenced prior to or after completion of the Contract. Arbitration proceedings shall be conducted in accordance with Arbitration Act 1940. Notwithstanding any reference to arbitration herein, the parties shall continue to perform their respective obligations under the Contract unless otherwise agreed. The Procuring Agency shall continue to pay the Contractor any undisputed amounts due under the Contract during the resolution of any dispute.



## Special Conditions of Contract

## **SECTION VIII. SPECIAL CONDITIONS OF CONTRACT**

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the Conditions of Contract. The corresponding clause number of the GCC is indicated in parentheses.

### **Number of GC Clause**

### **Amendments of, and Supplements to, Clauses in the General Conditions of Contract**

### **Definitions**

**The Procuring Agency is:** Pakistan Revenue Automation Pvt Limited (Pakistan Revenue Automation Pvt Limited), Manager Galaxy Business Center, 2nd Floor, Plot # 266-B, Street # 9, Sector I-9/3, Islamabad, Islamabad Capital Territory

### **The Supplier is:**

**The title of the subject procurement is:** P-25 /2026 HIRING OF SECURITY SERVICES FOR PRAL OFFICES

### **Number of GC Clause 2**

### **Applicable/Governing Law:**

The Contract shall be interpreted in accordance with the laws of Islamic Republic of Pakistan

### **Number of GC Clause 3**

### **Language:**

The language of the Contract, all correspondence and communications to be given, and all other documentation to be prepared and supplied under the Contract shall be in **English**.

### **Number of GC Clause 4**

### **Notices:**

### **The addresses for the notices are:**

Procuring Agency:

Pakistan Revenue Automation Pvt Limited (Pakistan Revenue Automation Pvt Limited), Manager Galaxy Business Center, 2nd Floor, Plot # 266-B, Street # 9, Sector I-9/3, Islamabad, Islamabad Capital Territory  
+92-334-531-4503  
procurement@pral.com.pk

Contractor/ Bidder:

[Name, address and telephone number].

The Contractor/ Bidder's Representative(s)

[Name, address, telephone number and e-mail address]

**Number of GC Clause 6.1**

**The Authorized Representatives are:**

**For the Procuring Agency:**

Pakistan Revenue Automation Pvt Limited (Pakistan Revenue Automation Pvt Limited), Manager  
Galaxy Business Center, 2nd Floor, Plot # 266-B, Street # 9, Sector I-9/3, Islamabad, Islamabad Capital Territory  
+92-334-531-4503  
procurement@pral.com.pk

**For the Bidder:**

**Name:** .....

**Designation:** .....

**Address:** .....

**Number of GC Clause 7**

**Effectiveness of the contract**

The Contractor/Bidder shall be effective within ..... days from the date of signature of the Contract by both parties

**Number of GC Clause 8**

**Commencement of Contract:**

The Contractor/ Bidder shall provide Non-Consultancy Services from the effective date of contract.

**Number of GC Clause 10.2**

**Expiration of Contract:**

The time period shall be .....

**Number of GC Clause 14**

**Termination**

In the event of termination of the contract due to any reason as already defined in the General Conditions of Contract, the Bidder shall be responsible for providing to the Authority the Service still the time of alternate arrangements.

**Number of GC Clause 16**

**Conflict of Interest:**

The Procuring Agency reserves the right to determine on a case-by-case basis whether the Bidder should be disqualified from providing services due to a conflict of a nature described in Clause GCC C2.

## **Number of GC Clause 20**

### **Liquidated Damages**

If the Bidder fails to provide services as required under the contract or in case of any data loss/data breach or any incident compromising the data security or other such failures related to any services, the Bidder shall pay to the Procuring Agency as Liquidated Damages at a rate of **0.10%** to **0.10%** of the Contract value, in accordance with the extent of performance failure & the cost of investigating such incidents as judged by the Authority.

## **Number of GC Clause 21**

### **Performance Guarantee:**

The amount of performance guarantee shall be 10.00% of the contract price in acceptable form of Bank Guarantee

## **Number of GC Clause 27**

### **Currency of Payment:**

All the payment to be released to the contractor/Bidder shall be in Pakistani Rupees.

## **Number of GC Clause F**

### **Payment terms:**

Payment will be made to the Bidder against the procured Goods and services according to the actual invoice or running bills submitted by the Bidder against the services provided within the time given in the conditions of the contract.

## **Number of GC Clause F**

### **Identifying Defects:**

The Authority reserves the right at any time to inspect the premises of the provider to inspect the goods and monitor the goods being provided.

## **Number of GC Clause F 5 &6**

### **Following is the guidance for Dispute Resolution**

1. If any dispute of any kind whatsoever shall arise between the Authority and the Bidder in connection with or arising out of the Contract, including without prejudice to the generality of foregoing, any question regarding its existence, validity, termination and the execution of the Contract – whether during developing phase or after their completion and whether before or after the termination, abandonment or breach of the Contract – the parties shall seek to resolve any such dispute or difference by mutual diligent negotiations in good faith within 14 (fourteen) days following a notice sent by one Party to the other Party in this regard.

2. At future of negotiation the dispute shall be resolved through mediation and mediator shall be appointed with the mutual consent of the both parties.

3. At the event of failure of mediation to resolve the dispute relating to this contract such dispute shall finally be resolved through binding Arbitration by sole arbitrator in accordance with Arbitration Act 1940. The arbitrator shall be appointed by mutual consent of the both parties. The Arbitration shall take place in Islamabad, Pakistan and proceedings will be conducted in English language.

4. The cost of the mediation and arbitration shall be shared by the parties in equal proportion however the both parties shall bear their own costs and lawyer's fees regarding their own participation in the mediation and arbitration. However, the Arbitrator may make an award of costs upon the conclusion of the arbitration making any party to the dispute liable to pay the costs of another party to the dispute.

5. Arbitration proceedings as mentioned in the above clause regarding resolution of disputes may be commenced prior to, during or after completion of the contract.

Notwithstanding any reference to the arbitration herein, the parties shall continue to perform their respective obligations under the Contract unless they otherwise agree that the Authority shall pay the Bidder any monies due to the Bidder.

**Arbitrator's fee:**

The fee shall be specified in Pak Rupees, as determined by the Arbitrator, which shall be shared equally by both parties.

**Appointing Authority for Arbitrator:**

By the Mutual Consent or in accordance with the provisions of Arbitration Act, 1940, in case the parties fail to reach a consensus on the name of sole arbitrator, any party may submit an application to the Chief Justice Islamabad High Court for appointment of sole arbitrator. The Chief Justice IHC may appoint a former judge of any High Court or Supreme Court as the sole arbitrator to resolve the dispute between the parties.

**Rules of procedure for arbitration proceedings:**

Any dispute between the Authority and a Bidder who is a national of the Islamic Republic of Pakistan arising in connection with the present Contract shall be referred to adjudication or arbitration in accordance with the laws of the Islamic Republic of Pakistan including Arbitration Act 1940, however above provision shall prevail in referring the case to the Arbitrator.

**Place of Arbitration and Award:**

The arbitration shall be conducted in English language and place of arbitration shall be at Islamabad. The award of the arbitrator shall be final and shall be binding on the parties.



Bid Securing Declaration

## Form 9: Bid Securing Declaration

Date: *[insert date (as day, month and year)]*

Bid No.: **P49280**

To: **Pakistan Revenue Automation Pvt Limited (Pakistan Revenue Automation Pvt Limited), Manager Galaxy Business Center, 2nd Floor, Plot # 266-B, Street # 9, Sector I-9/3, Islamabad, Islamabad Capital Territory**

We, the undersigned, declare that:

We understand that, according to your conditions, Bids must be supported by a Bid Securing Declaration.

We accept that we will be blacklisted and henceforth cross debarred for participating in respective category of public procurement proceedings for a period of (not more than) six months, if fail to abide with a bid securing declaration, however without indulging in corrupt and fraudulent practices, if we are in breach of our obligation(s) under the Bid conditions, because we:

1. have withdrawn or modified our Bid during the period of Bid Validity specified in the Form of Bid;
2. Disagreement to arithmetical correction made to the Bid price; or
3. having been notified of the acceptance of our Bid by the Procuring Agency during the period of Bid Validity, (i) failure to sign the contract if required by Procuring Agency to do so or (ii) fail or refuse to furnish the Performance Security or to comply with any other condition precedent to signing the contract specified in the Bidding Documents.

We understand this Bid Securing Declaration shall expire if we are not the successful

Bidder, upon the earlier of (i) our receipt of your notification to us of the name of the successful Bidder; or (ii) twenty-eight (28) days after the expiration of our Bid.



Contract Form

## SECTION IX: CONTRACT FORMS

THIS AGREEMENT made the \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_ between **Pakistan Revenue Automation Pvt Limited (Pakistan Revenue Automation Pvt Limited), Manager Galaxy Business Center, 2nd Floor, Plot # 266-B, Street # 9, Sector I-9/3, Islamabad, Islamabad Capital Territory**

(hereinafter called “the Procuring Agency”) of the one part and [name of Bidder] of [city and country of Bidder] (hereinafter called “the Bidder”) of the other part:

WHEREAS the Procuring Agency invited Bids for provision of goods, viz., **P-25 /2026 HIRING OF SECURITY SERVICES FOR PRAL OFFICES (P49280)** and has accepted a Bids by the Bidder for the provision of Goods in the sum of [contract price in words and figures] (hereinafter called “the Contract Price”).

### NOW THIS CONTRACT WITNESSETH AS FOLLOWS:

1. In this Contract words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.

2. The following documents shall be deemed to form and be read and construed as part of this Contract, In the event of any ambiguity or conflict between the Contract Documents listed below, the order of precedence shall be the order in which the Contract Documents are listed below:-

1. This form of Contract;
2. the Form of Bids and the Price Schedule submitted by the Bidder;
3. the Schedule of Requirements;
4. the Technical Specifications;
5. the Special Conditions of Contract;
6. the General Conditions of the Contract;
7. the Procuring Agency’s Letter of Acceptance; and

8. [add here: any other documents]

3. In consideration of the payments to be made by the Procuring Agency to the Bidder as hereinafter mentioned, the Bidder hereby covenants with the Procuring Agency to provide the Goods related services and to remedy defects therein in conformity in all respects with the provisions of the Contract.

4. The Procuring Agency hereby covenants to pay the Bidder in consideration of the provision of Goods and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Contract to be executed in accordance with their respective laws the day and year first above written.

Signed, sealed, delivered by \_\_\_\_\_ the \_\_\_\_\_ (for the Procuring Agency)

Witness to the signatures of the Procuring Agency:

.....

Signed, sealed, delivered by \_\_\_\_\_ the \_\_\_\_\_ (for the Procuring Agency)

Witness to the signatures of the Bidder: .....





Integrity Pact

## Integrity Pact

### **DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC. PAYABLE BY THE SUPPLIERS OF GOODS, SERVICES & WORKS IN CONTRACTS WORTH RS.10.00 MILLION OR MORE**

**Contract Number:** Contract Value: Contract Title:

Dated:

[Name of Supplier] hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Pakistan or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoP) through any corrupt business practice.

Without limiting the generality of the foregoing [Name of Supplier] represents and warrants that it has fully declared the brokerage, commission, fee etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultations fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP, except that which has been expressly declared pursuant hereto.

[Name of Supplier] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with GoP and has not taken any action or will not take any action to circumvent the above declaration, representative or warranty.

[Name of Supplier] accepts full responsibility and strict liability for making and false declaration, not making full disclosure, misrepresenting fact or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to GoP under any law, contract or other instrument, be voidable at the option of GoP.

Notwithstanding any rights and remedies exercised by GoP in this regard, [Name of Supplier] agrees to indemnify GoP for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to GoP in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by [Name of Supplier] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit in whatsoever form from GoP.



## Performance Guarantee Form

## Performance Guarantee Form

To: **Pakistan Revenue Automation Pvt Limited (Pakistan Revenue Automation Pvt Limited), Manager Galaxy Business Center, 2nd Floor, Plot # 266-B, Street # 9, Sector I-9/3, Islamabad, Islamabad Capital Territory**

WHEREAS *[name of Bidder]* (hereinafter called “the Bidder”) has undertaken, in pursuance of Contract No. *[reference number of the contract]* dated *[insert date]* for provision of Goods (hereinafter called “the Contract”).

AND WHEREAS it has been stipulated by you in the said Contract that the Bidder shall furnish you with a Bank Guarantee by a reputable bank for the sum specified therein as security for compliance with the Bidder’s performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Bidders guarantee:

THEREFORE, WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Bidder, up to a total of *[amount of the guarantee in words and figures]*, and we undertake to pay you, upon your first written demand declaring the Bidder to be in default under the Contract and without cavil or argument, any sum or sums within the limits of *[amount of guarantee]* as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the: *[insert date]*

Signature and seal of the Guarantors

---

*[name of bank or financial institution]*

---

*[address]*

---

*[date]*



Annexure

## Annex-A Scope of Work

Technical Submission (Vendor)

Document Required

See Form Under Additional Forms and Documents: **Annex-A Scope of Work** (page number: 69)

## Annex-B Technical Evaluation Criteria

Technical Submission (Vendor)

Document Required

See Form Under Additional Forms and Documents: **Annex-B Technical Evaluation Criteria** (page number: 73)

## Annex-C Financial Proposal

Financial Submission (Vendor)

Document Required

See Form Under Additional Forms and Documents: **Annex-C Financial Proposal** (page number: 76)

## Annex-D Payment Terms

Information (Read-Only)

See Form Under Additional Forms and Documents: **Annex-D Payment Terms** (page number: 80)

## Annex- E Compliance Cover Letter

Technical Submission (Vendor)

Document Required

See Form Under Additional Forms and Documents: **Annex- E Compliance Cover Letter** (page number: 81)

## Annex-F Indemnification

Technical Submission (Vendor)

Document Required

See Form Under Additional Forms and Documents: **Annex-F Indemnification** (page number: 82)

## Annex-G SLA

Technical Submission (Vendor)

Document Required

See Form Under Additional Forms and Documents: **Annex-G SLA** (page number: 83)





## Procurement Forms







## Additional Forms and Documents

## **Annexure-A- Scope of Work**

The successful bidder shall provide comprehensive security services at PRAL offices/sites, including deployment of trained security personnel, supervision, monitoring, and related security arrangements. The scope of work shall include, but not be limited to, the following:

### **General Security Services:**

- Provision of trained armed and unarmed security guards.
- Deployment of security supervisors where required.
- Deployment of Executive Squad along with vehicle as and when required.
- Round-the-clock security coverage on 24/7 basis.
- Protection of PRAL employees, visitors, assets, equipment's, and premises.
- Monitoring and controlling entry/exit points.
- Visitor management and gate control.
- Patrolling of assigned areas/premises.
- Monitoring of parking areas and common areas.
- Prevention of unauthorized access and suspicious activities.
- Immediate reporting of any security breach, incident, or emergency.

## Access Control & Monitoring

- Checking and verification of visitors/staff.
- Maintaining visitor entry/exit records.
- Monitoring movement of office assets/material & record keeping.
- Coordination with PRAL administration/security focal persons.

## Emergency Response

- Immediate response in emergency situations.
- Coordination with law enforcement agencies where required.
- Assistance during evacuation, fire incidents, or nature calamity.

## Deployment of Security Staff

The contractor shall deploy trained, experienced, and properly uniformed security personnel as per PRAL requirements.

## Tentative Manpower Requirement

Sr. No.	Category	Tentative Quantity
1	Armed Security Guards	As Required
2	Executive Squad along with Vehicle	As Required
3	Unarmed Security Guards	As Required
4	Security Supervisors	As Required
5	CCTV Monitoring Staff	As Required

PRAL reserves the right to increase or decrease manpower requirements during the contract period.

### **Shift Timings**

Security services may be required in multiple shifts, including:

- Morning Shift
- Evening Shift
- Night Shift
- Weekend/Holiday Coverage

### **Security Equipment**

The contractor shall arrange/provide necessary security equipment where applicable, including:

- Metal detectors
- Vehicle Metal Detector
- Walkie-talkies/communication devices
- Walk through Gate (if required)
- Flash lights
- Registers/log books
- Uniforms and identification cards

### **Responsibilities of Contractor**

The contractor shall:

- Ensure deployment of disciplined and trained staff.
- Arrange immediate replacement in case of absenteeism.
- Ensure proper supervision and attendance management.

- Conduct background verification of deployed staff.
- Ensure compliance with Federal and Provincial labor laws.
- Bear all liabilities related to salaries, EOBI, insurance, and taxes.
- Security Staff should be familiar with fire safety measures and HSE (Health, Safety, and Environment) guidelines.
- Ensure confidentiality and professional conduct within PRAL premises.

### **Service Level Requirements**

The contractor shall ensure:

- Continuous and uninterrupted security coverage.
- Timely response to complaints/incidents.
- Availability of backup staff.
- Compliance with PRAL security protocols and SOPs.

### **Reporting Requirements**

The contractor shall submit:

- Monthly attendance sheets.
- Incident/security reports (if any).
- Monthly invoices with supporting documents.
- Deployment schedules and duty rosters.

Annex – B (Technical Evaluation Criteria)

Sr #	Descriptions	Total Points	Scoring Points	Remarks  (Attachment of relevant evidence in each case is mandatory. In case of non-compliance no mark will be awarded)
1	Experience in Similar Security Services (Number of Clients)	20		
	02 Number for each client (local / international / multinational / public or private sector organizations) up to Maximum 20 marks		20	<p><b>Documentary proof:</b></p> <p>Purchase Orders / Service Orders / Work Orders along with Satisfactory certificate</p> <p>Contact details of clients for verification purposes</p> <p>*Multiple projects with same client will be counted as one.</p>
2	<p><b>Similar Projects/Contracts</b></p> <p>The bidder shall be evaluated on relevant experience in providing security services to reputable public or private sector organizations, including but not limited to Government, Semi-Government, Autonomous Bodies, Telecom, FMCG, or multinational companies.</p> <p>Experience in Similar Security Services (Completed Contracts / Projects)</p>	20		

	02 Number/Project (local / international / multinational / public or private sector organizations) up to Maximum 20 marks		20	<p><b>Documentary proof:</b> (Purchase/Service order/ copies of contract with contact details of clients should be furnished, along with completion certificate</p> <p>*Multiple projects with same client will be counted as one.</p>
<b>3</b>	<b>Compliance to the scope of work mentioned in the bidding document</b>	20		
	The bidder shall confirm 100% compliance with all requirements, duties, and responsibilities mentioned in Annexure-A (Scope of Work / Services). Full compliance with the stated scope is mandatory for award consideration.		20	The bidder must submit a written confirmation of compliance on the company's official letterhead, duly signed and stamped by an authorized representative. Failure to provide this confirmation or any deviation from the required scope may result in disqualification or non-award of marks under this criterion.
<b>4</b>	<p><b>Valid Certifications/Licenses</b></p> <p>Status of Valid License / Certification</p> <p>The bidder shall be evaluated based on possession of valid and active certifications and licenses required for providing security services in Pakistan.</p>	20		

EPADS

	Valid Security Company License issued by Ministry of Interior / Provincial Home Department (fully compliant and active)		20	<ul style="list-style-type: none"> <li>Valid Security Company License issued by Ministry of Interior or Provincial Home Department</li> <li>Proof of renewal application (if applicable)</li> <li>Any additional regulatory approvals required for armed security services (if applicable)</li> </ul>
	License under renewal with valid proof of application and previous valid license available		10	
	No valid license / not compliant Bidders without a valid license shall be considered technically non-responsive.			Bidders without a valid license shall be considered technically non-responsive
<b>5</b>	<b>Financial Turnover (PKR)</b>	<b>20</b>		
	Annual turnover /revenue of the company is equal to or above 10 million		20	Documentary proof required (tax returns or financial audited report from registered firm/company for the year 2024-2025 or latest)
	Annual turnover/revenue shall be between PKR 5 million and PKR 9 million		15	
	Annual turnover/revenue shall be between PKR 2 million and PKR 4 million		10	
<b>Total Technical Evaluation Score</b>		<b>100</b>		

\* Minimum qualifying score: 70 Marks.

Only technically qualified bidders shall proceed to financial evaluation.

## Annexure-C FINANCIAL EVALUATION METHODOLOGY

### SECURITY SERVICES FOR PRAL OFFICES/SITES

For the purpose of bid evaluation and determination of the Most Advantageous Bidder, PRAL shall evaluate bids based on the tentative manpower requirements specified below. These quantities are for financial evaluation purposes only and shall not constitute a commitment by PRAL.

Actual deployment requirements may vary during the contract period and payment shall be made on the basis of actual manpower deployed and approved by PRAL.

#### PART A – UNIT RATES (8-HOUR SHIFT)

Sr. No.	Category of Security Personnel	Monthly Unit Rate (PKR)
1	Armed Security Guard	_____
2	Executive Squad along with vehicle	_____
3	Unarmed Security Guard	_____
4	Security Supervisor	_____
5	CCTV Operator	_____

#### PART B – UNIT RATES (12-HOUR SHIFT)

Sr. No.	Category of Security Personnel	Monthly Unit Rate (PKR)
1	Armed Security Guard	_____
2	Executive Squad along with vehicle	_____
3	Unarmed Security Guard	_____
4	Security Supervisor	_____
5	CCTV Operator	_____

**PART C – TENTATIVE MANPOWER FOR FINANCIAL EVALUATION**

**Evaluation Scenario No. 1 – 8-Hour Shift Deployment**

Category	Tentative Quantity
Armed Security Guards	10
Unarmed Security Guards	10
Executive Squad along with vehicle	5
Security Supervisors	5
CCTV Monitoring Staff	2

**Evaluated Cost (8-Hour Shift)**

Category	Qty	Monthly Unit Rate (PKR)	Total Cost (PKR)
Armed Security Guards	10	A	10 × A
Unarmed Security Guards	10	B	10 × B
Executive Squad along with vehicle	5	C	5 × C
Security Supervisors	5	D	5 × D
Backup / Reliever Staff	6	E	6 × E
		<b>Sub Total (8-Hour Shift)</b>	_____

**Evaluation Scenario No. 2 – 12-Hour Shift Deployment**

Category	Tentative Quantity
Armed Security Guards	10
Unarmed Security Guards	10
Executive Squad along with vehicle	5
Security Supervisors	5
CCTV Monitoring Staff	2

**Evaluated Cost (12-Hour Shift)**

Category	Qty	Monthly Unit Rate (PKR)	Total Cost (PKR)
Armed Security Guards	10	F	10 × F
Unarmed Security Guards	10	G	10 × G
Executive Squad along with vehicle	5	H	5 × H
Security Supervisors	5	I	5 × I
CCTV Monitoring Staff	6	J	6 × J
		<b>Sub Total (12-Hour Shift)</b>	_____

**PART D – TOTAL EVALUATED BID PRICE**

Description	Amount (PKR)
Total Evaluated Cost – 8 Hour	
Total Evaluated Cost – 12 Hour	
Taxes (if applicable)	
<b>Grand Total Evaluated Bid Price</b>	

**Important Notes**

1. The quoted rates shall be inclusive of salaries, overtime, EOBI, social security contributions, insurance, uniforms, training, supervision, administrative overheads, profit, and all applicable taxes and duties except those separately identified.
2. The deployed personnel shall be properly trained, verified, and equipped in accordance with the requirements of the bidding document
3. PRAL reserves the right to increase or decrease the number of deployed personnel during the contract period.
4. Payments during contract execution shall be based on actual manpower deployed and certified by PRAL.
5. The bidder shall ensure compliance with Federal and Provincial labour laws,

6. The Grand Total Evaluated Bid Price shall be used solely for bid evaluation and ranking purposes.
7. The quantities provided are for evaluation purposes only and actual deployment may vary during contract execution

**Authorized Signatory:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Designation:** \_\_\_\_\_

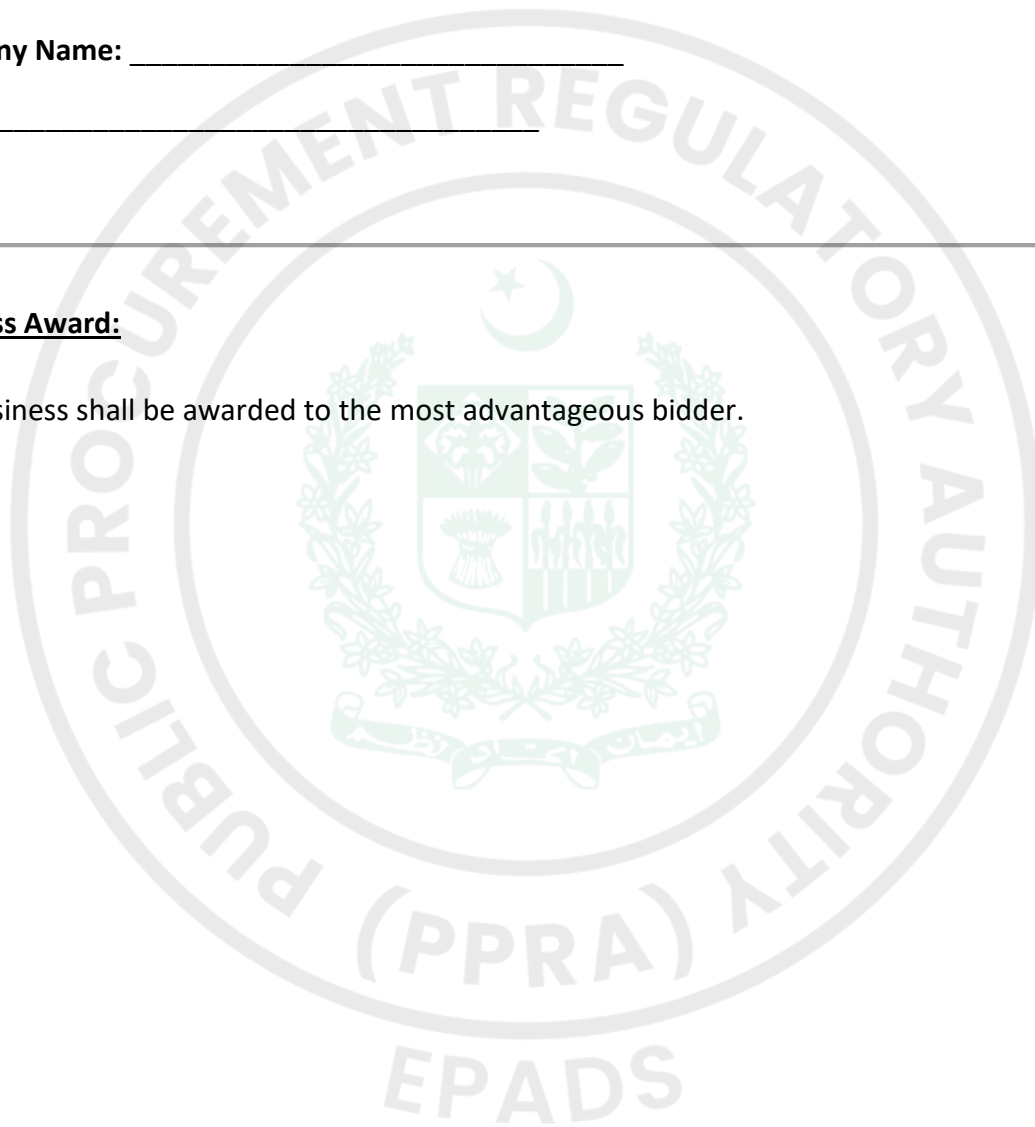
**Company Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

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**Business Award:**

The business shall be awarded to the most advantageous bidder.



## **Annexure-D PAYMENT TERMS**

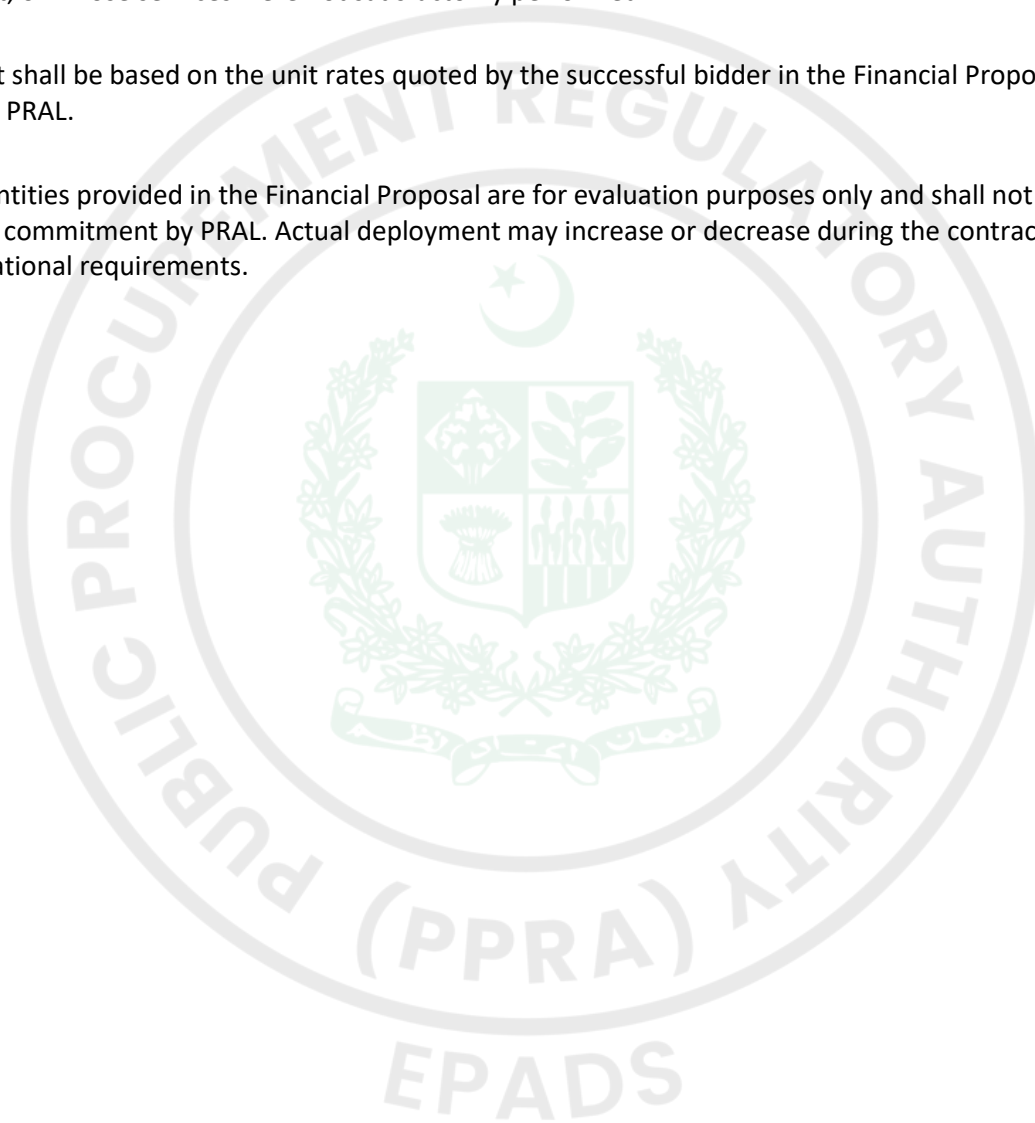
### **1. Basis of Payment**

1.1 Payments shall be made on a monthly basis against actual security personnel deployed, verified, and certified by PRAL.

1.2 No payment shall be made for personnel who were not deployed, were absent without approved replacement, or whose services were not satisfactorily performed.

1.3 Payment shall be based on the unit rates quoted by the successful bidder in the Financial Proposal and accepted by PRAL.

1.4 The quantities provided in the Financial Proposal are for evaluation purposes only and shall not constitute a commitment by PRAL. Actual deployment may increase or decrease during the contract period as per operational requirements.



Annex – E (Cover Letter)

[Firm letterhead]

[Date]

To

Chief Executive Officer

[Address mentioned in Guidelines]

**Re:** Technical Proposal in respect of [Insert title of assignment]

Dear Sir,

We offer to provide the security services **100% as per scop of work** mentioned in tender for Proposal dated [Insert Date of tender advertised]. We hereby submit our technical Proposal including the required documents.

We hereby declare that all the information and statements made in these proposals are true and accept that any misinterpretation contained therein may lead to our disqualification and forfeiting of our bid security. We undertake that we will initiate the delivery of services as per the client's request if our proposal is accepted. We understand that you are not bound to accept any or all proposals you receive.

Thank you.

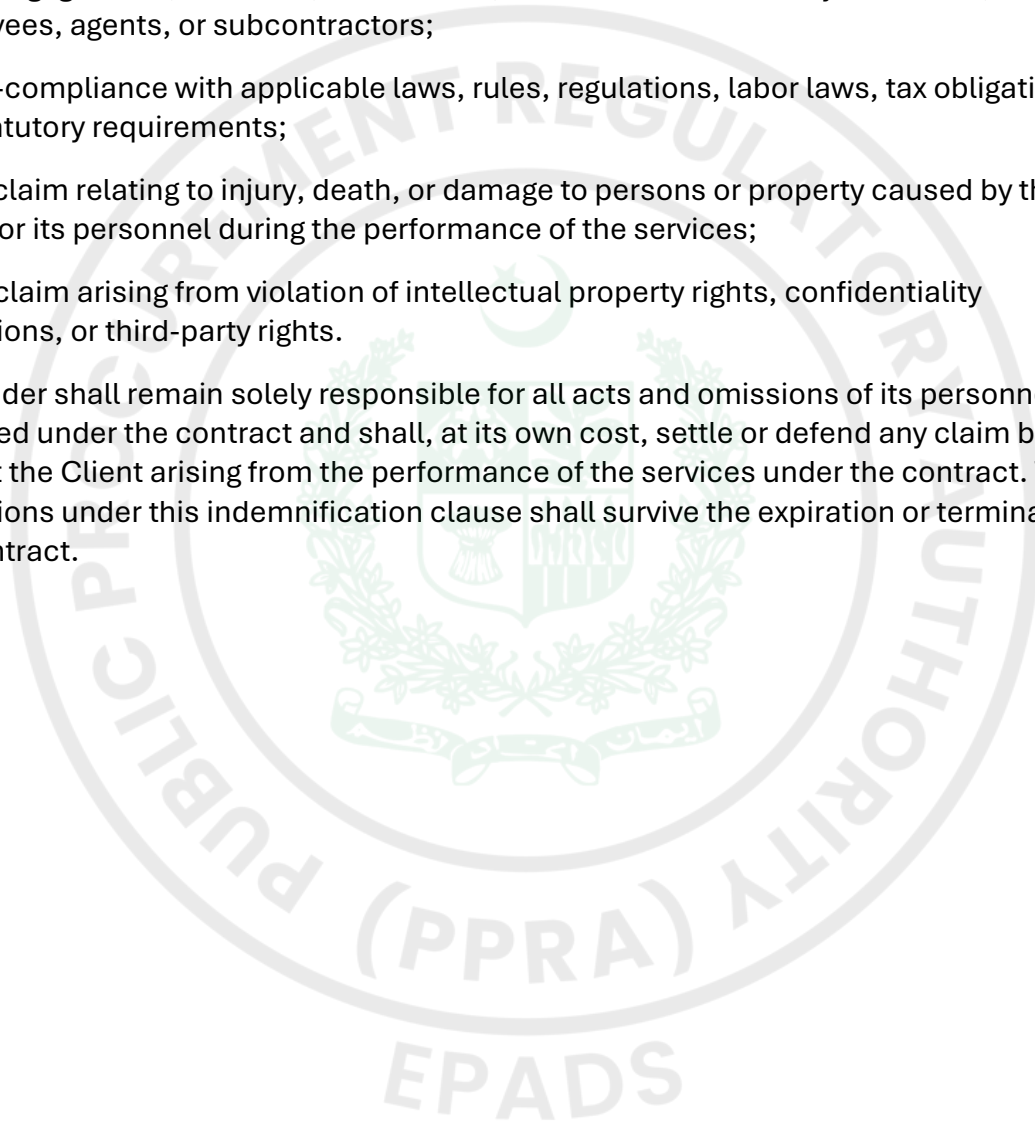
Yours sincerely,

## **Indemnification:**

The successful bidder/contractor shall indemnify, defend, and hold harmless the Client, its officers, employees, representatives, and affiliates from and against any and all claims, losses, damages, liabilities, penalties, costs, and expenses (including reasonable legal fees) arising out of or resulting from:

- a) Any negligent act, omission, misconduct, or breach of contract by the bidder, its employees, agents, or subcontractors;
- b) Non-compliance with applicable laws, rules, regulations, labor laws, tax obligations, and statutory requirements;
- c) Any claim relating to injury, death, or damage to persons or property caused by the bidder or its personnel during the performance of the services;
- d) Any claim arising from violation of intellectual property rights, confidentiality obligations, or third-party rights.

The bidder shall remain solely responsible for all acts and omissions of its personnel deployed under the contract and shall, at its own cost, settle or defend any claim brought against the Client arising from the performance of the services under the contract. The obligations under this indemnification clause shall survive the expiration or termination of the contract.



## Annex- G Service Level Agreement (SLA) – Security Guard Services

### 1. Scope

The Security Service Provider shall provide trained, licensed, and uniformed security personnel for safeguarding PRAL premises, assets, employees, visitors, and information assets on a 24/7 basis, as per the approved deployment plan.

### 2. Service Levels and Performance Standards

Service Parameter	SLA Requirement
Security Staff Availability	100% deployment of approved manpower at all locations and shifts
Replacement of Absent Security Guard	Within 2 hours of reporting absence
Emergency Response	Within 5 minutes of incident notification
Incident Reporting	Initial report within 2 hours and detailed report within 24 hours
Supervisor Visit	Minimum one supervisory visit per shift/day as prescribed by PRAL
Staff Uniform Compliance	100% compliance during duty hours
Valid Security License Compliance	100% compliance throughout contract period
Staff Training Compliance	100% staff trained in security operations, fire safety, emergency evacuation, and HSE
Attendance Reporting	Daily attendance record submission
Monthly Performance Report	Submission by the 5th working day of each month

### 3. Service Credits and Performance Deductions

Instead of fixed liquidated damages, PRAL may apply Service Credits against monthly invoices as follows:

- Deployment compliance below 98%: Up to 5% deduction.
- Deployment compliance below 95%: Up to 10% deduction.
- Failure to maintain statutory compliance: Up to 10% deduction and withholding of payments.
- Repeated incident reporting failures: Up to 5% deduction.
- Failure to provide replacement resources within SLA: Up to 5% deduction.
- Failure to maintain valid licenses and regulatory approvals: Material breach of contract.

Total deductions in any month may be capped at 20% of the monthly invoice value without prejudice to PRAL's right to seek additional remedies available under law

### 4. Security Personnel Requirements

The deployed personnel shall:

- Possess valid CNIC and police verification certificates.
- Be physically fit and medically sound.
- Have no criminal record.
- Be trained in security operations, emergency response, fire-fighting procedures, and HSE practices.
- Wear prescribed uniforms and identification cards while on duty.
- Maintain professional conduct at all times.

### 5. Incident Management

The service provider shall immediately notify PRAL of:

- Security breaches.
- Theft, vandalism, or property damage.
- Unauthorized access attempts.
- Fire, safety, or emergency incidents.
- Any law and order situation affecting PRAL operations.

### 6. Reporting Requirements

The service provider shall submit:

- Daily attendance reports.
- Incident reports.
- Monthly performance reports.
- Staff deployment roster.
- Training records.
- Police verification and background screening records upon request.

## **7. Penalties and Liquidated Damages**

PRAL reserves the right to deduct applicable LDs from monthly invoices for failure to meet SLA requirements. Repeated violations exceeding three instances in a calendar month may be treated as material breach of contract.

## **8. Escalation Matrix**

The service provider shall provide an escalation matrix including:

- Site Supervisor
- Operations Manager
- Regional Manager
- Head of Operations

Contact details shall remain available 24/7.

## **9. Contract Termination**

PRAL may terminate the contract for:

- Repeated SLA violations.
- Submission of false information.
- Deployment of unqualified personnel.
- Security breaches attributable to negligence.
- Violation of applicable laws and regulations.

## **10. Compliance Requirements**

The service provider shall comply with:

- Private Security Companies Regulations applicable in Pakistan.
- Labour Laws of Pakistan.
- Social Security, EOBI, and other statutory obligations.
- Health, Safety, and Environmental (HSE) requirements.

- PRAL's internal security and access control policies.

